

# education

Department: Education **REPUBLIC OF SOUTH AFRICA** 

NATIONAL SENIOR CERTIFICATE

**GRADE 12** 



**MARKS: 200** 

This memorandum consists of 13 pages.

Please turn over

## Total Q1: 20

## QUESTION 1Check against candidates' actual work

1.1	Games deleted ✓	1	1	
1.2	Properties for <b>TelNums</b> changed to Read-only ✓ (Give mark)	1	1	
1.3	Protected ✓ Correct Password: <b>Pins2pass</b> ✓	1 1	2	
1.4	Change <b>Holiday Wish</b> to rtf $\checkmark$ ( <i>There must only be one rtf, not mark for doc, 0 if there are 2 files</i> )		1	
1.5	Cell Funny.doc ✓	1	1	
1.6	Show.doc VV (Allocate 2 marks)		2	
1.7	Correspondence folder created ✓ In Business folder ✓	1 1	2	
1.8	All spreadsheet files to Statements folder ✓         Moved & not copied ✓         • Accounts       • Mobile Phones         • Cash Flow       • Outstanding         • Cell Acc       • Relay         • Cell Order       • Roster         • Handsets       • Tax Tables         • Hurdles       • TelNums         (11 or 12 files – Tax Tables may be included or not – can include files from sub-folders)	1	2	
1.9	All Holiday files copied into Personal folder ✓ (8 files) Copied & not moved ✓ PDec Holiday Holiday Holiday4 Holiday Card Holiday Talk Holiday Wish Holidays	1	2	
1.10	Shortcut to <b>Personal</b> created ✓ In <b>Perez</b> folder ✓	1	2	
1.11	11 kb(Image & sound files: 2 marks) $\checkmark \checkmark$ 3 kb(Image files only: 1 mark) or8 kb(Sound files only: 1 mark)q1.11 follows on from q1.9	2	2	
1.12	Date modified first ✓         Screen Dump (of this folder)✓         Date Modified       Name       Size       Type         2007/10/30 02:04 PM       Abc       1 KB       Microsoft Excel Wor         2007/10/30 02:04 PM       Abc       2 KB       Microsoft Office Pu         2007/10/30 02:04 PM       Card       2 KB       Microsoft Word Doc         2007/10/30 02:04 PM       Fun       0 KB       Microsoft Word Doc         2007/10/30 02:04 PM       Fun       0 KB       Microsoft Word Doc         2007/10/30 02:04 PM       Fun       0 KB       Microsoft Word Doc         2007/10/30 02:04 PM       Pic       1 KB       GIF Image         2007/10/30 02:04 PM       Pic       1 KB       GIF Image         2007/10/30 02:04 PM       Pic       1 KB       Ware Sound         2007/10/30 02:04 PM       Talk       1 KB       Ware Sound         2007/10/30 02:04 PM       Talk       25 KB       Microsoft Word Doc	1	2	
	Total for Question 1		[20]	

Copyright reserved

## Total Q2: 30

• Turn on the show/hide facility when marking the word processing questions

2.1	Main document: formatted to Arial ✓ 11 pt ✓	1 1	3	
	Text box formatted ✓ (ignore the formatting of the footer)	1		
2.2	Moved ✓ Inserted anywhere in a footer ✓	1 1	2	
2.3	Within a border ✓ Shaded ✓ (Do not accept the shading and border around the entire document or paragraph)	1 1	2	
2.4	Superscript ✓ (accept symbol)	1	1	
2.5	Middle column:Left or right tab ✓Right-hand column:Decimal or right tabs ✓Leader tab ✓	1 1 1	3	
2.6	Only the one paragraph ✓ 6 pt (0.2 cm) spacing before the paragraph ✓ 12 pt (0.4 cm) spacing after the paragraph ✓	1 1 1	3	
2.7	Based on "overtime worked" ✓ Referenced with symbol or custom mark ✓ Overtime will be paid at twice the normal rate ✓	1 1 1	3	
	(Accept any text, ignore accuracy errors) (Footnote can be at bottom of page or below text)			
2.8	Comment deleted ✓	1	1	
2.9	Chloé $\checkmark$ Perez (with the accent sign on the e symbol, i.e. è or é)	1	1	
2.10			4	
	Chloé Perez DIRECTOR			
	Closure and horizontal line aligned against left margin $\checkmark$ Chloé Perez centred under the line $\checkmark$ DIRECTOR centred under the line $\checkmark$ At bottom of page – not on the next page $\checkmark$ (Accept if it is towards the bottom left – no exact measurement)	1 1 1 1		
2.11	Star shape ✓ at bottom right hand next to closure ✓ AIM HIGH! added (must be visible) ✓ background/fill colour ✓ red border ✓ (accept any reddish colour)	1 1 1 1 1	5	
2.12	Transpose ✓ ( <i>extra hours</i> ) Delete ✓ ( <i>no green word "holiday"</i> )	1 1	2	
	Total for Question 2		[30]	

## Total Q3: 25

• Turn on the show/hide facility when marking word processing questions

3.1	3.1.1	Page break inserted ✓ Correct position ✓ ( <i>Check by looking at the show/hide</i> )	1 1	2	
	3.1.2	Centre vertically ✓ (Text may be centred using any method, ignore the following pages)	1	1	
3.2	3.2.1	Format heading as Heading 1 $\checkmark$	1	1	
	3.2.2	<ul> <li>1.1 to 1.11 automatic numbering ✓ (first level)</li> <li>Other games: data is second-level numbering ✓ (e.g.1.2.a)</li> <li>Mr. Crane/Mixit = symbols ✓ (third level)</li> </ul>	1 1 1	3	
		<ul> <li>Accept: only outline numbering for all levels,</li> <li>Ignore the space between the number and the text for 1.1-1.11</li> <li>Alignment and indentation may be ignored</li> </ul>			
3.3	3.3.1	Delete the first row of the table (We say) $\checkmark$	1	1	
	3.3.2	Resize to fit contents ✓ (Any method allowed)	1	1	
	3.3.3	Centre table horizontally ✓ (not text)	1	1	
3.4	3.4.1	Merge and centre ✓ (Both for one mark or 0 marks)	1	1	
	3.4.2	Split the table $\checkmark$ (So that the last row is separated)	1	1	
	3.4.3	Text direction vertical ✓ Centre text ✓ ( <i>of make and model</i> )	1 1	2	
	3.4.4	Only inside line ✓ Thin red line ✓ (Inner lines must be thinner than outside lines) (Accept any reddish colour line) (Accept any line style)	1	2	

3.5	3.5.1 Convert the	text to a table $\checkmark$		1	1	
	<ul> <li>3.5.2 Sort the table - prices from most expensive to least expensive ✓</li> <li>(Whole table must be sorted not just column)</li> </ul>				1	
			i.			
	Brand-Q-5300¤	If music is your life then the 5300 should be your phone <sup>x</sup>	R5700¤¤			
	Brand T·KG920¤	This has a great camera but the phone leaves a bit to be desired¤	R4999¤¤			
	Brand·P·Touch¤	Some great features but bugs outweigh the benefits¤	R4500¤¤			
	Brand R·D820¤	Sporting- a- new- sleek- design The- latest- BrandR-phone-is-sure-to- catch-the-eye¤	R3100¤¤			
	Brand-X-W880i¤	If you want to experience making calls from a credit card give this nifty phone a try x	R2999∝¤			
			<u>_</u>			
3.6	Leader tabs ✓	nserted ✓ page numbers right aligned contents was inserted, irres		1 1 1	3	
3.7	Footer with page number – right aligned ✓ Does not appear on the first page ✓ Retain the line already created in the footer ✓		1 1 1	3		
3.8	Current date in footer $\checkmark$ ( <i>No marks if not a field</i> )		1	1		
	Total for Question	3			[25]	

## Total Q4: 20

- Mark the questions from the formulae and not the values/answers in the cell
- Check against candidates' actual work (Cell references may differ, depending on the candidates' actions)
- Candidates may use multiple formulae or cells as 'building blocks' to answers

4.1	Adjust width of Column A√	1	1	
4.2	Header: Left ✓(contains exam number) Right✓ (contains "suppliers") ( <i>view this answer in print preview</i> )	1 1	2	
4.3	Format Dates $\checkmark$ in Month-Day format (accept any month day format - the year must not appear)	1	1	
4.4	<b>B16</b> =ROUND✓ (AVERAGE✓ (B5:B14) ✓,0✓) (give one mark if they used the formatting function instead of rounding)	4	4	
4.5	<b>B18</b> =LARGE√ (B5:B14√,2√)	3	3	
4.6	<b>D5</b> =IF(B5>50, $\checkmark$ "10%", $\checkmark$ IF(B5<5, $\checkmark$ "0%", $\checkmark$ "5%" $\checkmark$ )) or Other alternatives (also accept 10 for 10%, etc.) (also accept if the learners shows a calculation to get the percentages) (accept if "no discount" appears in stead of 0)	5	5	
4.7	Pie chart with correct data range ✓ Values used for labels ✓ Title given ✓ ( <i>do not deduct a mark if not placed on a new sheet</i> )	1 1 1	3	
4.8	Sort:Ascending – Column B $\checkmark$ (The whole table must be sorted)ABCD1Supplier1Suppliers21123SupplierSuppliedDate of DeliveryDiscount46Go Mobile3August-070%6Newtown Cells1July-075%7Great Cellular Supplier18August-076%8Mobile Magic20July-075%10Cell Magic34September-075%11All Out Cellular38August-076%12Mobile S7Cotaber-0710%14Quick Mobiles72Octaber-0710%1516Average331718182nd Highest Supplier561919	1	1	
	Total for Question 4		[20]	

## **QUESTION 5**

## **Total Q5: 35**

- Mark the questions from the formulae and not the values/answers in the cell
- Check against candidates' actual work (Cell references may differ, depending on the candidates' actions)
- Candidates may use multiple formulae or cells as 'building blocks' to answers

No	Criteria				
5.1	5.1.1 For	rmat of Main Heading has been changed $\checkmark$	1	1	
	=C0 Fill	ert new column ✓ ( <i>between name and January)</i> ONCATENATE✓(LEFT✓ (A5,3)✓,RIGHT✓ (B5,3)✓) Down ✓ o accept "ampersand" operator	1 5 1	7	
	=IF	Iumn K √ (J5>900√,"Golden Client"√) o mark allocated for FALSE value)	3	3	
		<b>5</b> umIF✓ (J5:J11√,">900"✓,D5:D11√) OR umIF(K5:K11"Golden Client",D5:D11)	4	4	
	X-a	lumn, Bar or Line ✓ axis ✓ e.g. Months axis ✓ e.g. Cell Phone Usage	1 1 1	3	
5.2	5.2.1 Rei	name the DETAILS worksheet to CELL PHONE SALES $\checkmark$	1	1	
	5.2.2 Me	rge A1 to F1✓	1	1	
	2 d	uth African rand 🗸 ecimal 🖌 punting and currency acceptable)	1 1	2	
	5.2.4 <b>E2</b> =S	<b>5</b> 5UM✓ (E5:E24) ✓	2	2	
	5.2.5 <b>B2</b> =C	7 OUNTIF✓ (D5:D24, ✓"A"✓)	3	3	
	=E or = (on (No	Plumn F 5√+D\$2√ (not \$D2) = E5+\$D\$2 Ily 1 mark if no \$ is used) o mark if absolute addressing used on E5 reference) andidate do not have to copy down)	2	2	
5.3	5.3.1 <b>B1</b> <sup>+</sup> ='C	<b>1</b> Cell Phone Sales'!	2	2	
	or ='C	3√*√'Phone Usage'! √J12√ Company Stats'!E3*'Phone Usage'! J12 ccept absolute references such as \$E\$3 and \$J\$12)	4	4	
	Total for G	Question 5		[35]	

## **QUESTION 6**

## Total Q6: 45

• Mark queries, forms and reports in the Design View of the database

No	Criter	a				
6.1	6.1.1	Table called Employees√ q6Employees	created in the database called	1	1	
	6.1.2	Surname-Name: text ✓ Cell number: text ✓ Date of birth: date/time ✓ Current debt: currency ✓		1 1 1	4	
	6.1.3	Primary key set ✓ On Cell number field ✓ (If the primary key is on a	n extra field – only 1 mark)	1 1	2	
	6.1.4	Enter the data of Peter R All data is entered in the o (Ignore spelling) (Accept any format of the At least 2 items in the cor None entered correctly	correct fields ✓✓ e <i>data)</i> rrect fields (1 mark)	2	2	
6.2	6.2.1	q6Less25         Fields: Surname✓, Cell number ✓, Age ✓ (all 3)         Age is NOT displayed in the data set ✓         Criteria: Field Age, <25 ✓		3 1 1	5	
	6.2.2	Criteria: Field: Age, >30 Criteria: Field: Cont OR Cont	ract type; B ✓ OR C ✓ ract type <> A	1 1 2	6	
		Age > 30	Contract type; B OR C			
		Age > 30 Age > 30	Contract type; B Contract type; C			
		Age > 30	Contract type; <> A			
	Both criteria must be on the same level (and) ✓ Only the fields Surname and cell numbers displayed ✓ (4 records displayed)					

	6.2.3	NSC – Memorandum <b>q6Clients Report</b> Correct table used $\checkmark$ (q6clients) Fields, Surname, Cell number, Age, Contract type $\checkmark$ Sorted alphabetically according to surname $\checkmark$ Grouped by $\checkmark$ contract Type $\checkmark$ In group footer/header - Number of clients: $\checkmark$ =count $\checkmark$ ([Names]) $\checkmark$ (or any other field) or count(*)Average age formula in Report footer: $\checkmark$ Calculation of average age =avg $\checkmark$ ([age]) $\checkmark$	1 1 2 1 2 1 2	13	
		No decimals displayed (Property settings set to fixed or standard with 0 decimals) ✓ Both labels✓ (No of clients and Average age)	1		
6.3	6.3.1		1	1	
	6.3.2	Supplier ID field size formatted as 10 $\checkmark$	1	1	
	6.3.3	Contact person formatted as <i>required</i> field ✓ (Accept validation rule of 'Not Null')	1	1	
	6.3.4	Default value set as 7401 ✓ for Address 3 field	1	1	
	6.3.5	E-mail address field Validation Rule: *✓@ ✓ *✓(Spaces are not allowed) Validation Text: Invalid ✓ (Any appropriate text)	3 1	4	
	6.3.6	q6SuppFormHeading title:Suppliers $\checkmark$ (Must be in a label control)Form footer: $\checkmark$ Current updatable date $\checkmark$ (Must be a function)without the time $\checkmark$	1 1 1 1	4	
	Total	for Question 6		[45]	

## Total Q7: 25

No	Criteria			
7.1	q7Report.doc			
	<ul> <li>7.1.1 Clients section Insert graph/chart from q7Age ✓ 2 columns ✓ With line ✓ Chart &amp; text not in the same column ✓ (The chart need not update automatically) </li> </ul>	1 1 1 1	4	
	<ul> <li>7.1.2 q7Suppliers.xls and Cell phone suppliers section Conditional format ✓ Number supplied &gt; 40 ✓ Red ✓ (accept any reddish colour) Border ✓ (look for the border in the spreadsheet) Correct data range used ✓ (Column C)</li> </ul>	1 1 1 1	5	
	<ul> <li>7.1.3 Cell phone suppliers section         Copy table (with or without headings) from spreadsheet             and paste in word ✓             Linked ✓ ✓ (check link in edit menu/activated)     </li> </ul>	1 2	3	
	7.1.4 Hyperlink removed (from suggested new logo) ✓ (Check that NOT ONLY blue colour and underline removed)	1	1	
	<ul> <li>7.1.5 Company name (EasyCell) not indicated as a spelling error ✓</li> <li>(Cannot be checked – allocate the mark as it depends on the settings of the computer)</li> </ul>	1	1	
7.2	<b>q7ReportDB and q7Report.xIs</b> Correct data used ✓ Imported / Available as a table ✓ With correct fields: <i>(field names may differ)</i> Name, Surname, Contract_values and Deposit details ✓	1 1 1	6	
	<ul> <li>Calculated field: Deposit: ✓ [Contract_value] ✓ *0.1 ✓ (field names may differ)</li> <li>(20 records displayed)</li> <li>(Accept other alternatives – as calculation may have been done in spreadsheet before sending to database)</li> <li>(No mark allocated for primary key)</li> </ul>	3		
7.3	q7FormLetter and q7Merge q6EasyCell - q6Clients (or a query) data source used $\checkmark$ Merge field <name> added <math>\checkmark</math> Clients in age-group 21 <math>\checkmark</math> – 27 <math>\checkmark</math> Sorted according to name <math>\checkmark</math> (8 letters)</name>	1 1 2 1	5	
	Total for Question 7		[25]	

Copyright reserved

Please turn over

## SPEED ENDORSEMENT QUESTION - MEMO - NOVEMBER

### SPEEED/ACCURACY QUESTION

The maximum depressions for this question = 3008 depressions for 60.16 w.p.m. in 10 minutes.

To determine a speed, mark according to the following mark schedule:

## The same example is on page 36 of the Subject Assessment Guidelines (January 2008):

Number of depressions keyed-in in ten minutes= 2125Gross words (number of depressions keyed-in divided by 5) (5 = word) $= 2125 \div 5$  (5depressions = one word)= 425Less number of words with errors (i.e. 7 words with errors)= -7 from 425Equals net number of words without errors= 418Divided by the time (ten minutes) $= \div 10$ Equals net correct words per minute= 41,8 w.p.m.

## Additional notes:

If any words are omitted or inserted, then every 5 depressions of the omission or insertion counts as one word, e.g. if the following words were omitted it would be counted as:

 The |quick| brow|n fox| jump|s

 1
 2
 3
 4
 5
 words

A capital letter counts as two depressions.

## SPEED/ACCURACY TEXT

CONTENT	Upper case/ line spaces	Depressions	Total depressions
The total return made by the entrepreneur will be determined	1	61	62
by his turnover. If there is a large marketing area, he will	1	62	125
make a smaller return per unit. The result is that the	1	56	182
returns as well as the total excess over costs will be larger.		64	246
A high turnover usually leads to a reduction in the cost per	1	61	308
unit.	2	5	315
The returns of similar undertakings that operate under the	1	59	375
same conditions and which are established undertakings, do not		63	438
differ very much. Where they do, the difference can be	1	56	495
attributed to the competence and skill of the entrepreneurs,		61	556
that is, their ability to organise their businesses well, to		61	617
restrict the waste of manpower and material and to keep the		60	677
cost per unit low.	2	18	697
Keen competition and the desire for maximum returns encourage	1	62	760
entrepreneurs to develop and apply new production techniques		61	821
to increase the efficiency of their businesses. Using	1	55	877
improved production techniques often enable such businesses to		63	940
yield larger returns than those businesses that use outdated		61	1001
methods and equipment. A business which adopts up-to-date	1	59	1061
methods will make greater returns than one which clings to old		63	1124
and inefficient practices.	2	26	1152
Today the design and production of a good product is only the	1	62	1215
first step in the marketing process. The producer and the	1	59	1275
manufacturer must also study the demand for their goods. They	1	63	1339
may have to advertise their products and arrange for proper		60	1399
grading and standardisation, transportation and warehousing.		62	1461
Nowadays producers and manufacturers normally depend on	1	56	1518

## SPEED/ACCURACY TEXT (Continued)

CONTENT	Upper case/ line spaces	Depressions	Total depressions
wholesalers and retailers to sell their goods to the consumer		62	1580
because marketing has become complex and specialised.	2	53	1635
In European countries and the like, the supply of goods is	2	59	1696
usually in excess of demand and consequently businesses adapt		62	1258
the marketing of their particular goods to the needs of the		60	1818
consumer. A variety of brands of a particular commodity is at	1	63	1882
the disposal of the consumer with the result that consumers do		63	1945
not depend on any one manufacturer's product. The axiom, the	1	62	2008
customer is always right, is a guide to the marketing		54	2062
activities of producers and manufacturers.	2	42	2106
Business cycles are one of the main factors that affect	1	56	2163
profits. During times of prosperity returns are usually high	1	62	2226
and during depressions most businesses suffer losses. The	1	59	2286
reason for this is that prices usually take the lead and rise		62	2348
and fall faster than costs.	2	27	2377
Bad debts, accidents, obsolescence, a sudden increase in	1	57	2435
demand and the occurrence of disasters and strikes, affect		59	2494
returns to a large extent. It is one of the main reasons why	1	62	2557
a business yields good returns in one year and shows a loss		60	2617
the next. Unequal competition and price wars often cause	1	58	2676
businesses to fail or returns to drop to a minimum.	2	51	2729
The entrepreneur can control his returns to the extent to	1	58	2788
which he is able to control his selling price. High returns	1	61	2850
attract competition with the result that returns are forced		60	2050
down again. Returns are the end results of a year's hard	1	63	2974
workand sacrifice by the entrepreneur.		34	3008