This question paper consists of 14 pages.
INSTRUCTIONS AND INFORMATION

1. This question paper consists of THREE sections:
   
   SECTION A: Comprehension  (30)
   SECTION B: Summary        (10)
   SECTION C: Language        (40)

2. Answer ALL the questions.

3. Read ALL the instructions carefully.

4. Start EACH section on a NEW page.

5. Leave a line after each answer.

6. Number the answers correctly according to the numbering system used in this question paper.

7. For multiple-choice questions, write only the letter (A–D) next to the question number in the ANSWER BOOK.

8. Pay special attention to spelling and sentence construction.

9. Use the following time frame as a guideline:

   SECTION A: 50 minutes
   SECTION B: 20 minutes
   SECTION C: 50 minutes

10. Write neatly and legibly.
SECTION A: COMPREHENSION

QUESTION 1

Read BOTH TEXT A and TEXT B and answer the set questions.

TEXT A

MOVING TOWARDS THE FOURTH INDUSTRIAL REVOLUTION

1. The Fourth Industrial Revolution, which is also referred to as 4IR and Industry 4.0, is paving the way for major changes in the way we live. This latest revolution may be described as the blurring of boundaries between the physical (what we see and hear), digital (the internet, cellular phones and other technological devices) and the natural worlds. It is the collective force behind many products and services that are fast becoming essential to our modern life.

2. Where did the term 'Fourth Industrial Revolution' come from? The Fourth Industrial Revolution builds on foundations laid by the first three industrial revolutions. In the 18th century, the First Industrial Revolution took place when the steam engine for trains was invented, factories started producing goods on a large scale and people moved to the cities.

3. In the Second Industrial Revolution, electricity and other scientific inventions led to mass production. The Third Industrial Revolution, which began in the 1950s, saw the emergence of computers and digital technology. This led to a different way of working or manufacturing in industries as well as in banking and communications.

4. Klaus Schwab, author of the book *The Fourth Industrial Revolution*, wrote that 'like the revolutions that preceded it, the Fourth Industrial Revolution has the potential to raise global income levels and improve the quality of life for populations around the world'.

5. One of the changes that the Fourth Industrial Revolution has introduced is artificial intelligence. Computers have started to 'think' like humans and have become smarter. The internet plays a key role in the latest industrial revolution because devices such as the cellular phone can be linked to various online applications. There is an application that monitors your health and instantly informs you if you are ill. It is also possible to use your cellular phone to translate any menu, poster or text from another language into the language that you understand, or to find the shortest route to travel anywhere.

6. In the Fourth Industrial Revolution, the use of robotics means that technology has advanced in such a way that robots could be used in factories, offices and homes to solve problems. Farmers would also be able to place devices in the soil to tell them when their crops need to be watered or fertilised.
7 All these technological innovations also mean that businesses can no longer do business in old-fashioned ways. They must prepare their employees for the new world that lies ahead. This often means an increased focus on continual learning and upskilling to new types of jobs. Furthermore, businesses must focus more than ever on delivering a customer experience that keeps the customer smiling. Research shows that 57% of customers have stopped buying from some businesses because another business has provided a better or more modern service.

8 The major impact of the Fourth Industrial Revolution will soon be felt in the workplace. As with previous industrial revolutions, the Fourth Industrial Revolution could profoundly\(^1\) affect people's lives because it is believed that robots would cause many types of jobs to disappear. Klaus Schwab has also suggested that this revolution could lead to greater inequality as the job market may become segregated\(^2\) into 'low-skill/low-pay' and 'high-skill/high-pay' roles which could lead to conflict in society.

9 The positive side is that new categories of jobs are emerging. It is important that we continue learning new skills for new jobs. In the fourth industrial world, we need to be adaptable\(^3\), creative and able to think critically.

10 With the Fourth Industrial Revolution presenting both huge opportunities and challenges, it is up to all of us to work together to ensure that it benefits everyone. Bernard Marr – strategic business and technology advisor – writes, 'Humans must be proactive in shaping this technology and disruption. This requires global cooperation and a shared view of how technology is reshaping our economic, social, cultural and individual lives.'

11 It is, therefore, important to establish ways that will keep the innovations of the Fourth Industrial Revolution on track to benefit all of humanity. We can all individually have a direct role in shaping our future.

[Adapted from www.salesforce.com, October 2020]

**GLOSSARY:**
\( ^1\) profoundly: strongly
\( ^2\) segregated: separated or divided
\( ^3\) adaptable: flexible

**1.1** Refer to paragraph 1.

1.1.1 Why is the Fourth Industrial Revolution sometimes written as 4IR? (1)

1.1.2 Explain what the writer means by, 'blurring of boundaries' (line 3). (2)

**1.2** Refer to paragraph 2.

State TWO ways in which the First Industrial Revolution had improved people's lives. (2)
1.3 Refer to paragraph 3.

1.3.1 What do the words 'mass production' suggest? (2)

1.3.2 Quote a SINGLE word which means the same as 'introduction'. (1)

1.3.3 Why is the following statement FALSE?

The Third Industrial Revolution had no impact on people. (1)

1.4 Refer to paragraph 4.

Why does the writer refer to Klaus Schwab's book? Give TWO points. (2)

1.5 Refer to paragraph 5.

1.5.1 What does 'artificial intelligence' mean? (2)

1.5.2 State TWO benefits of using a cellular phone while travelling. (2)

1.6 Refer to paragraph 7.

Why does the writer include 57% (line 39)? Give TWO points. (2)

1.7 Choose the correct answer to complete the following sentence.

The word 'revolution' (line 46), in the context of this sentence, means to …

A oppose.
B change.
C protest.
D compete. (1)

1.8 Refer to paragraph 9.

What should people do to ensure that they do not become unemployed as a result of the Fourth Industrial Revolution? Give TWO points. (2)

1.9 Refer to paragraph 10.

Do you agree with Bernard Marr's views in this paragraph? Substantiate your response. (2)

1.10 Discuss the suitability of the title, 'MOVING TOWARDS THE FOURTH INDUSTRIAL REVOLUTION'. (2)
1.11 Why is Visual 1 relevant in TEXT B? Give TWO points. (2)

1.12 Explain why Visual 2 has been included in this text. (2)

1.13 In your view, does the bar graph in this text succeed in conveying an important message? Substantiate your answer. (2)

TOTAL SECTION A: 30
SECTION B: SUMMARY

QUESTION 2

A holiday job has several benefits. It is important to know what to consider when looking for a holiday job.

Read TEXT C below and list SEVEN tips on how to get a holiday job.

INSTRUCTIONS

1. Your summary must be written in point form.
2. List your SEVEN points in full sentences, using no more than 70 words.
3. Number your sentences from 1 to 7.
4. Write only ONE point per sentence.
5. Use your OWN words as far as possible.
6. Indicate the total number of words you have used in brackets at the end of your summary.

TEXT C

HOLIDAY JOBS

There are many types of holiday jobs from which to choose. Therefore, it is important to think carefully about the type of holiday job you want. For example, if you like sport, try applying for a job at a sport store.

Holiday jobs may be filled months before the start of the holiday season. You have to begin your search early because there may be many young people looking for the same holiday job.

While job listing websites are good for finding holiday jobs, do not forget to look at the social media pages of various companies as well. It is a current trend that businesses use social media as their initial platform for advertising positions.

You can find a holiday job by word of mouth even before it is advertised. Therefore, let your friends, family and neighbours know that you are looking for a holiday job.

You should always have your curriculum vitae (CV) ready as this is one of the first documents that you will need when applying for a job. You must be authentic in your CV – do not claim to possess certain skills and experience that you do not have.

When called for an interview, try to stay calm so that you can think clearly. Remember to portray positive body language by sitting upright and by keeping eye contact to convey trust and confidence.

You may not necessarily be employed after your first attempt; however, you will have to persevere.

[Adapted from www.indeed.com and www.x-kit.co.za]

TOTAL SECTION B: 10
SECTION C: LANGUAGE

QUESTION 3: ANALYSING AN ADVERTISEMENT

Study the advertisement (TEXT D) below and answer the set questions.

TEXT D

[Source: www.cadbury.co.za]

The text in small font reads as follows:

Cadbury Dairy Milk, Bubbly Chocolate Minis, the milk chocolate with yummy chocolate bubbles in bite-sized treats. Discover the joy of sharing with lots of little minis.

[Source: www.cadbury.co.za]
3.1 Who is the target audience in this advertisement? (1)

3.2 Refer to the headline.
Rewrite the word, 'mini' in full. (1)

3.3 How does the advertiser emphasise that the chocolate has bubbles? Give TWO points. (2)

3.4 Refer to the body copy.
Quote TWO consecutive words which show that the advertised product is easy to eat. (1)

3.5 Study the following sentence:
The milk chocolate has yummy chocolate bubbles which are a treat.
Use a homonym for the word treat in a sentence of your own. (1)

3.6 Explain why the advertiser has included the slogan, 'welcome to Joyville'. (2)

3.7 Do you think the visual of two glasses above the slogan supports the message of the advertisement? Substantiate your answer. (2)
QUESTION 4: ANALYSING A CARTOON

Read the cartoon (TEXT E) below and answer the set questions.

TEXT E

MATT AGAINST THE WORLD  
by SHANNON MAGUIRE

FRAME 1

WHY ARE YOU DRESSED LIKE THAT? YOU DON'T JOG.

FRAME 2

I'M GOING TO FAKE AN INJURY TO MEET THAT CUTE JOGGER I SAW.

HERE SHE COMES. GO AWAY!

OKAY, OKAY. A HEAD INJURY MIGHT BE MORE CONVINCING THOUGH SON.

FRAME 3

OHRRRR MY KNEE!

OOSEEEEE!

FRAME 4

ARE YOU OKAY? DO YOU NEED SOME HELP?

I TRIPPED AND LANDED ON MY KNEE, BUT I'LL BE FINE.

FRAME 5

THANKS FOR STOPPING. I SHOULD TAKE YOU OUT TO REPAY YOU.

THAT'S SO SWEET, PAPA.

FRAME 6

OH NO MATTY ARE YOU HURT?

MAMA'S COMING!

[Source: www.mattagainstheworld.com]

NOTE: In this cartoon, the boy's name is Matt; the man and the older woman are his parents.
4.1 Refer to FRAME 1.

State TWO visual clues which show that Matt is excited. (2)

4.2 Why does Matt's father repeat the word, 'Okay' in FRAME 2? (1)

4.3 Refer to FRAME 3.

Explain how Matt pretends to be injured. Make reference to ONE verbal and ONE visual clue in your answer. (2)

4.4 Rewrite the underlined word in formal English.

I'll be okay. (1)

4.5 Refer to FRAME 5. Choose the CORRECT answer to complete the following sentence.

The ellipsis used in 'I'd…' indicates that the sentence is …

A incomplete. 
B indirect. 
C inadequate. 
D inaccurate. (1)

4.6 Why are the words, 'MAMA'S COMING!' written in bold in FRAME 6? (1)

4.7 Discuss whether the cartoonist succeeds in creating humour in this cartoon. (2)
### QUESTION 5: LANGUAGE AND EDITING SKILLS

5.1 Read the passage (TEXT F) below, which has some deliberate errors, and answer the set questions.

#### TEXT F

**HIS TRUTH. HIS STORY. IN HIS WORDS.**


2. At the age of 12, Kolisi impressed the scouts at a youth tournament in Mossel Bay. He was offered a scholarship to study at Grey Junior School in Gqeberha. He subsequently received a rugby scholarship from the prestigious Grey High School.

3. Kolisi was a regular player in the Grey High School first rugby team. He was also a player in the Eastern Province youth team between 2007 and 2009. He played in the Under-16 Grant Khomo week and the Under-18 Craven Week while still at school. When he finished school, he joined the Western Province rugby team.

4. ‘The book was named after my mother,’ said Kolisi. Her name is Phakama, which in IsiXhosa means ‘rise’.

[Adapted from News24.com, 2021]

5.1.1 Correct the SINGLE error in EACH of the following sentences. Write down ONLY the question numbers and the words you have corrected.

(a) The Springbok captain, Siya Kolisi, have mentioned his tough upbringing in his newly released autobiography.  

(b) In his book, *Rise*, Kolisi details his successes on rugby and life.  

(c) It’s really an inspiring book.  

(d) He was offered a scholarship to study at Grey Junior School in Gqeberha.

5.1.2 Why is the word, *Rise*, written in italics?
5.1.3 Rewrite the following sentence in the simple past tense:

He describes his tough upbringing in the Zwide township near Gqeberha.  

5.1.4 Rewrite the following sentence in the passive voice:

Kolisi impressed the scouts at a youth tournament in Mossel Bay.  

5.1.5 Complete the following tag question. Write down ONLY the missing words.

Kolisi was a regular player in the Grey High School first rugby team, …?  

5.1.6 Study the following sentence:

He was also a player in the Eastern Province youth team between 2007 and 2009.

Name the part of speech of EACH of the underlined words used in this sentence.  

5.1.7 Rewrite the following sentence in the negative form:

He joined the Western Province rugby team.  

5.1.8 Rewrite the following sentence in reported speech:

'The book was named after my mother,' said Kolisi.
5.2 Study the text (TEXT G) below and answer the questions.

TEXT G

[Source: www.sns-coffee.com]

5.2.1 Give the correct form of the word in brackets:

Coffee is a drink (brew) from roasted coffee beans. (1)

5.2.2 Combine the following sentences into a single sentence by using the word although:

Coffee is a popular drink.
Coffee is known to contain caffeine. (2)

5.2.3 Give the correct degree of comparison in the following sentence:

Coffee is generally (expensive) than tea. (1)

5.2.4 Give the plural form of the underlined word in the following sentence:

A coffee berry shop serves coffee which is made from the seeds of different berry. (1)

5.2.5 Give an antonym for the underlined word in the following sentence:

When I make a cup of coffee, I prefer it strong. (1)

[20]

TOTAL SECTION C: 40
GRAND TOTAL: 80