This question paper consists of 13 pages.
INSTRUCTIONS AND INFORMATION

1. This question paper consists of THREE sections:

   SECTION A:   Comprehension (30)
   SECTION B:   Summary (10)
   SECTION C:   Language (40)

2. Answer ALL the questions.

3. Read ALL the instructions carefully.

4. Start EACH section on a NEW page.

5. Leave a line between answers.

6. Number the answers correctly according to the numbering system used in this question paper.

7. Pay special attention to spelling and sentence construction.

8. Use the following time frames as a guideline:

   SECTION A:   50 minutes
   SECTION B:   30 minutes
   SECTION C:   40 minutes

9. Write neatly and legibly.
SECTION A: COMPREHENSION

QUESTION 1

Read BOTH TEXT A and TEXT B and answer the set questions.

TEXT A

PHELOPHEPA – SOUTH AFRICA’S TRAIN OF HOPE

1. In the rural communities of countries with limited resources, health care clinics are often scarce. Many people have to travel long distances to access even the most basic health care for themselves and their families.

2. Transnet Limited, South Africa’s biggest state-owned freight transportation and logistics company, saw the need to provide access to basic health care services. In 1993, they provided three coaches to be used as a clinic that travelled across the country offering only eye care to rural communities. On one of her trips on the “Eye Train”, Dr Lynette Coetzee, head of Transnet’s Social Corporate Investment Department, saw more than 2 000 people waiting for hours to receive glasses. She then decided that what was needed was a fully-fledged hospital train and convinced her boss to invest millions in the Phelophepa project.

3. The name Phelophepa is derived from Sesotho and Setswana meaning ‘good, clean health’. It began operating as a full-scale mobile primary health care clinic in 1994. Phelophepa is owned and operated by Transnet and brings together many diverse stakeholders from the private and public sectors.

4. One of its kind in the world, the Phelophepa Hospital train has 18 coaches and a dedicated staff of passionate professionals. The health care staff includes close to 40 student volunteers preparing for careers in a variety of health-related fields. For two decades now, the train has helped over 5,5 million people.

5. Phelophepa provides facilities to conduct general health, dental and eye checks and to dispense medicines for diagnosed conditions. In addition to these essential health services, individual counselling sessions and group workshops are offered. These workshops help people to cope with mental issues such as stress and depression.

6. South Africa’s second state-of-the-art clinic on wheels, Phelophepa II, hit the tracks in 2012, equipped with the latest medical and information technology. The second train operates simultaneously with Phelophepa I. With the introduction of Phelophepa II, Transnet has more than doubled the number of people who benefit from the facility. An estimated 375 000 people now receive vital health care annually.
The trains currently travel 38 weeks a year and are only able to visit most of the communities on their route once. It is therefore important that the positive effects of the trains last for much longer than the week for which they stop at each station. As a result, there is a strong emphasis on education and empowerment in all of Phelophepa's activities.

Phelophepa I and II are giving more people an opportunity to live healthy, quality lives. Whole communities welcome the train as though it is an old, familiar and trusted family friend. Every year the Phelophepa eye clinic dispenses thousands of pairs of glasses to adults and children at a nominal cost.

Dr Lynette Coetzee remembers when an 87-year-old grandmother from KwaZulu-Natal visited the mobile clinic. The grandmother was hoping to receive a pair of glasses so she could see the letters in her Bible, even though she was unable to read. Her eyes were tested, the glasses were made, and a young optometry student fitted them carefully on her face. 'You look beautiful in these,' he told the grandmother. She sat in silence for a while, and then she started crying. The student was worried that there was something wrong with the glasses, but the woman was only crying because she was happy. She was able to see the world clearly for the first time in years.

As a driving force of Phelophepa, Dr Lynette Coetzee says, 'The health services that we offer on board the train are only part of the story. The broader mission of Phelophepa is that its message and its good work will continue, that healthy individuals will build healthy families and communities, and that healthy communities will build a healthy nation.'

[Adapted from www.roche.com/phelophepa and www.trainofhope.org]

NOTE:

- Answer ALL the questions in your OWN WORDS.
- For one-word answers, write only the question number and the word.
- For multiple-choice questions, write only the question number and the letter (A–D) of the correct answer.

1.1 Refer to paragraph 1.
Give TWO reasons why it is difficult for people in rural areas to get health care easily. (2)

1.2 Refer to paragraph 2.
How did Transnet first try to provide basic health care? (2)

1.3 Explain why the train is named Phelophepa. (2)
1.4 Refer to paragraph 4.

Apart from providing primary health care, how does the Phelophepa project contribute to youth development? (2)

1.5 Refer to paragraph 6.

1.5.1 Choose the correct answer to complete the following sentence.

In the context of the passage, the term 'state-of-the-art' (line 28) means ...

A  technologically advanced.
B  highly creative.
C  famous artworks.
D  visually appealing. (1)

1.5.2 Explain the meaning of the expression 'hit the tracks' (lines 28–29) AND say why it is suitable in this passage. (2)

1.5.3 State TWO ways in which Phelophepa II has improved health care in South Africa. (2)

1.6 Give THREE reasons why the communities regard the train as 'an old, familiar and trusted family friend' (lines 40–41). (3)

1.7 Refer to paragraph 9.

1.7.1 Give TWO reasons why the writer decided to include the story of the grandmother. (2)

1.7.2 How does the story of the grandmother make you feel? Explain the reason for your answer. (2)

1.8 In the title of the passage, Phelophepa is called 'South Africa's Train of Hope'.

Fully explain how the train brings hope to South Africa. (2)

1.9 In your view, how can the services offered by Phelophepa be improved? State TWO points. (2)
According to Statistics South Africa, South Africans spend:

- Almost 4 times more on alcohol than on health care
- Over 1,5 times more on clothes than on education

[Source: The Star: Business Report, 6 October 2013]

NOTE: Answer ALL the questions in your OWN WORDS.
1.10 Refer to both illustrations (TEXT B). What does each of the following pictures represent?

1.10.1 The man wearing the white coat (Illustration 1) (1)
1.10.2 The lady holding the bags (Illustration 2) (1)

1.11 Why does the artist show one side of the scale as higher than the other in each of the illustrations? (2)

1.12 The artist has used scales to convey information on household spending. Do you think it would have been more effective to use statistics (numbers) rather than the illustrations of the scales? Discuss your view. (2)

TOTAL SECTION A: 30
SECTION B: SUMMARY

QUESTION 2

The new Smart Identity Card has been designed in a way that will make it extremely difficult to tamper with or forge.

Read the passage below (TEXT C) and list SEVEN security features of this Smart Identity Card that will prevent identity fraud.

INSTRUCTIONS

1. List SEVEN security features in full sentences, using not more than 70 words.
2. Your summary must be written in point form.
3. Number your sentences from 1 to 7.
4. Write only ONE point per sentence.
5. Use your OWN words as far as possible.
6. Indicate the total number of words you have used in brackets at the end of your summary.

TEXT C

NEW SMART IDENTITY CARDS

The Smart Identity Card replaces the old green South African identity book.

The technologically advanced Smart Identity Card, designed to limit identity fraud, was launched on former president Nelson Mandela's 95th birthday, 18 July 2013. Nelson Mandela's daughter, Zindzi, received the new card on behalf of her father.

The Smart Identity Card is about the size of a credit card and has an embedded microchip that prevents fraud. The card was designed in such a way that it would be difficult to forge. Your personal information is laser-engraved into the identity card. Your photograph is laser-engraved, making it impossible for fraudsters to swap it with another picture, as was the case with the green identity book.

The card also includes detailed fingerprint analysis to identify a person on an electronic system. Each card has a unique identity card number. One-dimensional and two-dimensional barcodes are used to scan the cards. The one-dimensional barcode uses the old technology, while the two-dimensional barcode uses the newer scanner technology.

Your card is read using portable verification machines with which the police are issued. This makes it easy to identify cards that have been tampered with. Institutions that require your identity details have to buy the necessary scanning machines. This means that they know with whom they are dealing.

The Department of Home Affairs says the old identity books are being phased out over a period of time. To avoid a rush for the new cards, citizens are being invited to apply in stages.

[Adapted from The Times, 5 July 2013]
SECTION C: LANGUAGE

QUESTION 3: ANALYSING AN ADVERTISEMENT

Study the advertisement (TEXT D) and answer the set questions.

TEXT D

3.1 What must the reader do to donate R10 to the 'South African Guide-Dogs Association for the Blind'?

(1)

[Adapted from Skyways, February 2012]
3.2 In what TWO ways does the advertiser emphasise the idea of sunshine?

NOTE: In your answer, consider both the picture and the text of the advertisement.  

3.3 Explain what is meant by the words in bold font: 'My friend, my eyes, my sunshine'.

3.4 Whose attention does the advertiser hope to attract with this advertisement?

3.5 In your view, does the picture of the woman with the two dogs support the message of the advertisement? Explain fully.

QUESTION 4: ANALYSING A CARTOON

Read the cartoon (TEXT E) below and answer the set questions.

TEXT E

FRAME 1

FRAME 2

FRAME 3

[Source: Daily News Tonight, 16 May 2013]

NOTE: In this cartoon, the taxi driver (wearing the hat) is Mavis and her assistant is Zandi.

4.1 Refer to frame 1.

4.1.1 Why does the cartoonist make use of the three dots (ellipses)?

4.1.2 State TWO visual clues which show that the taxi driver is concentrating on driving.

4.2 Refer to frame 2.

Do you think that the cartoonist succeeds in showing that the taxi driver is upset? Discuss your view.

4.3 Refer to frame 3.

Why does the taxi driver's facial expression change?

4.4 Fully explain how the cartoonist creates humour by using a play on words.
QUESTION 5: LANGUAGE AND EDITING SKILLS

5.1 Read the passage (TEXT F) below, which has some deliberate errors, and answer the set questions.

TEXT F

SMALLER IS BETTER

1 Bulky, back-bending backpacks are on they're way out, to be replaced by lightweight tools of learning. But the challenge will still be getting to school on time.

2 We're running a little late for school this morning. I'm standing at the top of the stairs, looking at the time for my phone.

3 ‘Here, let me take that,’ I say, reaching out to relieve Rachel of her backpack. And that's when I nearly fall down the stairs. I am certain the backpack is weighed down with bricks or gold bars, perhaps as part of a Science project on gravity. But it turns out that only learning material and books is in the bag.

4 I flash back to my school days, when I walked along the hallways with my backpack slung casually over my shoulder. I don't recall straining under the weight of my bag.

5 One night, at a parents' evening at Rachel's school, I pause at a desk in the foyer, where a lady from a computer company is holding up in one hand, a device that will forever change education.

6 The Age of the iPad-educator is upon us. Soon every learner will learn from books summoned up at a touch. All the necessary textbooks will be stored in a slender tablet¹, rather than a bulky backpack.

[Adapted from Your Family, October 2013]

Glossary:
¹ tablet: a small hand-held computer with a touchscreen

5.1.1 Correct the SINGLE error in each of the following sentences. Write down ONLY the question numbers and the words you have corrected.

(a) Bulky, back-bending backpacks are on they're way out. (1)

(b) I'm standing at the top of the stairs, looking at the time for my phone. (1)

(c) But it turns out that only learning material and books is in the bag. (1)

(d) 'Here, let me take that,' I say, reaching out to relieve Rachel of her backpack. (1)
5.1.2 Rewrite the following sentence in the negative:
In future learners will carry either backpacks or heavy textbooks to school.

5.1.3 Rewrite the following sentence in direct speech:
The parents said that they were impressed with the new device.

5.1.4 Study the following sentence:
I'm standing at the top of the stairs.
Use a homophone for the word stairs in a sentence of your own.

5.1.5 Rewrite the following sentence in the active voice, starting with the given words:
The backpack is weighed down with bricks or gold bars.
Start with: Bricks or gold bars ...

5.1.6 Combine the following sentences into a single sentence, starting with the given word:
Learners will no longer have to carry heavy backpacks.
All the necessary textbooks can be stored in a tablet.
Start with: Since ...
5.2 Study the following text (TEXT G) and answer the questions.

TEXT G

Since its establishment in 1997, the IEC has played a vital role in the country's democracy. It has done this through the consistent delivery of free and fair elections, so the South African public can exercise their constitutional right to vote.

[Adapted from Africa in Union, 2002–2012]

5.2.1 Choose the correct word from those within brackets. Write down ONLY the question numbers and the words.

(a) The IEC stands for Independent (Electoral/Electrical) Commission. (1)

(b) (A/An) election ensures that democracy wins every time. (1)

5.2.2 Rewrite each of the following sentences and give the correct form of each word within brackets.

(a) The IEC is an (establishment) commission. (1)

(b) Free and fair elections are (consistent) delivered in a democracy. (1)

(c) Many South Africans believe that their election process is the (good) in the world (1)

5.2.3 Rewrite the following sentence, inserting the apostrophe in the correct place.

Electoral organisations play a vital role in many countries elections. (1)

[20]

TOTAL SECTION C: 40

GRAND TOTAL: 80