Protocol for the Management and Reporting of Sexual Abuse and Harassment in Schools
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“Our children are our greatest treasure. They are our future. Those who abuse them tear at the fabric of our society and weaken our nation”

_Nelson Mandela (22 November 1997)_{

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### ABBREVIATIONS & ACRONYMS

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<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
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<tbody>
<tr>
<td>ACRWC</td>
<td>African Charter on the Rights and Welfare of the Child</td>
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<tr>
<td>CGE</td>
<td>Commission of Gender Equality</td>
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<td>DBE</td>
<td>Department of Basic Education</td>
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<td>DBST</td>
<td>District Based Support Team</td>
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<td>DG</td>
<td>Director-General of the Department of Basic Education</td>
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<td>DoH</td>
<td>Department of Health</td>
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<td>DSD</td>
<td>Department of Social Development</td>
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<td>DOJ&amp;CD</td>
<td>Department of Justice and Constitutional Development</td>
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<td>EAP</td>
<td>Employment Assistance Programme</td>
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<td>ELRC</td>
<td>Education Labour Relations Council</td>
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<td>EEA</td>
<td>Employment of Educators Act</td>
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<td>FCS Unit</td>
<td>Family Violence, Child Protection and Sexual Offences Unit - SAPS</td>
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<td>GHS</td>
<td>General Household Surveys</td>
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<td>ISASA</td>
<td>Independent Schools Association of South Africa</td>
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<td>LRA</td>
<td>Labour Relations Act</td>
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<td>MEC</td>
<td>Member of the Executive Council</td>
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<td>NASGB</td>
<td>National Association of School Governing Bodies</td>
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<td>NCPR</td>
<td>National Child Protection Register</td>
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<td>NPA</td>
<td>National Prosecuting Authority</td>
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<td>NRSO</td>
<td>National Register for Sex Offenders</td>
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<td>NSSF</td>
<td>National School Safety Framework</td>
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<td>PED</td>
<td>Provincial Education Department</td>
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<tr>
<td>PSCBC</td>
<td>Public Service Co-ordinating Bargaining Council</td>
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<td>RCL</td>
<td>Representative Council for Learners</td>
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<tr>
<td>SACE</td>
<td>South African Council for Educators</td>
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<td>SAHRC</td>
<td>South African Human Rights Commission</td>
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<td>SAPA</td>
<td>South African Principal's Association</td>
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<td>SAPS</td>
<td>South African Police Services</td>
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<td>SBST</td>
<td>School-based Support Team</td>
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<td>SCC</td>
<td>School Safety Committee</td>
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<td>SMT</td>
<td>School Management Teams</td>
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<td>SORMAA</td>
<td>Sexual Offences and Related Matters Amendment Act</td>
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<td>SGB</td>
<td>School Governing Body</td>
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<td>StatsSA</td>
<td>Statistics South Africa</td>
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<td>SNES</td>
<td>SPECIAL NEEDS EDUCATION SERVICES</td>
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<td>UNCRRC</td>
<td>United Nations Convention on the Rights of the Child</td>
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<td>WHO</td>
<td>World Health Organisation</td>
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DEFINITIONS

Child: means person aged under 18 years.

Consent: means a voluntary or uncoerced agreement that can be given through words or actions. It cannot be forced or given under duress. A child (as defined in the South African Constitution (section 28(3)) and the Criminal Law (Sexual Offences and Related Matters) Amendment Act 32 of 2007 (section 1 (1)) below the age of 12 has no capacity to consent, so that sexual intercourse with a child below the age of 12 is always considered rape by the law, even if the child factually consented. A child between the ages of 12 and 16 can consent, but with consequence for the other party if that person is 18 years or older. A learner may never consent when it is in reference to the prohibited conduct of an educator.

Circuit Manager: means the head of a circuit office who executes prescribed functions, which have been allocated by the District Director or the Head of the PED.

Designated social worker: means a social worker in the employment of – (a) the Department of Social Development; (b) a registered child protection organisation or (c) a municipality.

District-based Support Teams: means groups of departmental professionals whose responsibility it is to promote inclusive education through training, curriculum delivery, distribution of resources, identifying, assessing and addressing barriers to learning, leadership and general management.

Educator: means any person employed by the DBE or SGB who teaches, educates or trains other persons (including school Principals and deputy Principals) or who provides professional educational services, including professional therapy and education psychological services, at any public or private school, further education and training institution, departmental office or adult basic education centre and who is appointed in a post on any educator establishment under the Employment of Educators Act 76 of 1998.

Education department: means the department established by section 7(2) of the Public Service Act, 1994 (Proclamation 103 of 1994), which is responsible for education in a province.

Employer: In accordance with the Employment of Educators Act 76 OF 1998 an educator is either employed by the Department of Education (means the Director-General); by the provincial department of education (means the Head of Department) or the SGB of a school.

Employee: means an educator as defined above; a member of an administrative staff; a support staff-member or contract worker, as well as any educator appointed under the Employment of Educators Act, 1998 (Act 76 of 1998); or a member of support staff or a contract worker appointed under or the Public Service Act, 1994 (Act 103 of 1994) and/or appointed by the school governing body.

Exploitation: as set out in the in the Prevention and Combating of Trafficking in Persons Act 7 of 2013 means sexual exploitation, forced labour and child labour as defined in section 1 of the Children’s Act (38 of 2005).

Grade: means that part of an education programme, which a learner may complete in one school year, or any other education programme, which the Member of the Executive Council may deem equivalent thereto.

Grade Head: means one senior staff member appointed as Grade Head in each grade of the school who is responsible for the well-being of the entire year group under their care.

Head of Department (HOD): In relation to a provincial department of education, means the head of the provincial department of education.

In loco parentis: Latin term for ‘in the position of parents’. Educators are expected to assume the role of the parents, with the expectation of providing the same level of care for learners as parents would their children.

Learner: Any person enrolled in an education institution as defined in the South African Schools Act 84 of 1996.
**Member of the Executive Council (MEC):** means a Member of the Executive Council of a province who is responsible for education in that province.

**Member of staff:** means a person employed at a school as educators or in any other capacity by the DBE and SGB.

**Minister:** means the Minister of Basic Education.

**Offender:** Person who intentionally commits an unlawful act, such as an act of abuse or harassment.

**Officer:** means an employee of an education department appointed in terms 25 of the Educators Employment Act 1994 (Proclamation No 138 of 1994), or the Public Service Act, 1994 (Proclamation No. 103 of 1994).

**Parents:** Means the parents, guardian, foster parent or caregiver who is legally entitled to care for the learner.

**Perpetrator:** is a person who commits an unlawful act, such as an act of violence, harassment or abuse.

**Principal:** means an educator appointed or acting as the head of a school.

**Province:** means a province established by section 124 of the Constitution.

**School Based Support Teams:** means teams established by schools, as a school-based support mechanism whose primary function is to put in place co-ordinated school, learner and teacher/lecturer support services.

**Sexual act:** means an act of sexual penetration or an act of sexual violation in terms of the Criminal Law (Sexual Offences and Related Matters) Amendment Act 32 of 2007 definition of the term.

**Sexual offence:** means any offence in terms of Chapter 2, 3 and 4 and sections 55 and 71(1), (2) and (6) of the Criminal Law (Sexual Offences and Related Matters) Amendment Act 32 of 2007.

**Sexual penetration:** as stipulated in the Criminal Law (Sexual Offences and Related Matters) Amendment Act 32 of 2007 includes any act which causes penetration to any extent whatsoever by- (a) the genital organs of one person into or beyond the genital organs, anus, or mouth of another person; (b) any other part of the body of one person or, any object, including any part of the body of an animal, into or beyond the genital organs or anus of another person; or (c) the genital organs of an animal, into or beyond the mouth of another person.

**School:** means a public school or an independent school, which enrols learners in one or more grades from grade R (Reception) to grade twelve.

**School Governing Body:** means a statutory body vested with the governance of a public school and it may perform only such functions and obligations and exercise such rights as prescribed by the South African Schools Act 84 of 1996.

**School Management Team:** means team managing school comprising the principal, Deputy Principal and heads of Department whose role is to support and assist the Principal in the management of schools as prescribed in section 16 of the South African Schools Act 84 of 1996.

**Victim:** Refers to a person who is the subject of sexual abuse and/or harassment.
FOREWORD BY THE DIRECTOR GENERAL

Perpetrators of sexual abuse and harassment torment our streets, our homes, and our schools. Government is fully committed in changing this by developing the protocol for the management and reporting of sexual abuse and harassment in schools. Schools are expected to be exciting spaces for children to actualise their potential. However, the high prevalence of violence and, in particular, sexual abuse harassment, has often made going to school terrifying for affected children. While considerable effort has been put into making our schools safe havens, many learners continue to be at risk or are victims of sexual abuse and harassment.

The protocol for the management and reporting of sexual abuse and harassment in schools, has been developed to equip the Department of Basic Education (DBE) at all levels, especially the School Management Teams (SMTs) District Directors and Provincial Managers with the necessary guidelines to manage and effectively report all incidences of sexual abuse and harassment as mandated by the Sexual Offences and Related Matters Amendment (SORMAA) Act 32 Of 2007. The Protocol further provides a guide to the management and reporting of sexual abuse and harassment, ensuring an appropriate and timely response to cases of sexual abuse and harassment perpetrated against learners. It responds to the need for a standardised response to allegations by learners of incidents of sexual abuse and harassment, whether they are perpetrated by fellow learners, educators or by other persons.

With this protocol, and all other relevant legislative frameworks, it is the education sector’s commitment to ensuring the school environment is enabling, supportive, inclusive and offers safe spaces in which children can learn and flourish. The protocol serves as an expression of the zero tolerance approach towards sexual abuse and harassment the DBE and its Representatives have adopted.

MR HM MWELI
DIRECTOR GENERAL
BACKGROUND

The reporting of sexual abuse and harassment perpetrated against learners, educators and school staff has to be managed effectively and efficiently by the Department of Basic Education (DBE). The sexual abuse and harassment of learners, specifically, contravenes international instruments that prohibit the use of cruel, inhumane and degrading treatment towards children (Universal Declaration of Human Rights of 1948, the International Covenant on Civil and Political Rights of 1966, the Convention on the Rights of the Child of 1989, the African Charter on Human and People’s Rights of 1986 and the African Charter on the Rights and Welfare of the Child of 1990). Sexual abuse and harassment breaches learner’s fundamental rights to protection from all forms of abuse and respect for their human dignity as stipulated in section 28 of the Constitution of the Republic of South Africa (1996). Notwithstanding the efforts of the South African government and the progress made in creating a legislative framework, acts of sexual abuse and harassment in schools continues to affect learners, educators and school staff. It is a well-known fact that these offences have dire consequences for victims and their families.

INTRODUCTION

The prevalence of sexual abuse and harassment perpetrated against learners and school staff are unacceptably high in South African schools. Acts of abuse and harassment targeting learners deprive them of their inherent right to equality and dignity, education and access to a safe and healthy environment as enshrined in the Bill of Rights, enumerated in the Constitution of the Republic of South Africa (1996). Sexual violence at school not only compromise the learning environment but carries a host of long term negative mental health and sexual health consequences for the victim. This protocol document recognises that all state agencies have a role in protecting learners in line with section 6 and 7 of the Children’s Act 38 of 2005 and their right to just administrative action as outlined in the constitution (Section 33). Although many of the legal frameworks referenced in this document refers to children specifically, it is inclusive of learners above 18 years of age, who are not considered children anymore, as well as educators and other individuals employed to work in schools.

This protocol provides a guide to the management and reporting of sexual abuse, ensuring an appropriate and timely response to cases of sexual abuse and harassment perpetrated against learners and school staff. It responds to the need for a standardised response to allegations by learners and school staff of incidents of sexual abuse and harassment, whether they are perpetrated by learners, educators or by other persons and covers anyone employed at a South African school.

With the intention to protect the right to equality and non-discrimination, this protocol has been developed to equip the Department of Basic Education (DBE) at all levels, especially School Management Teams (SMTs) with guidelines to manage and effectively report all incidences of sexual abuse and harassment as mandated by the Sexual Offences and Related Matters Amendment (SORMAAA) Act 32 of 2007 and Section 54 of the Criminal Law (Sexual Offences and Related Matters) Amendment Act 32 of 2007, incriminating anyone who fails to report knowledge (or in cases of a mentally ill person knowledge, reasonable belief or suspicion) of a sexual offence that has been committed to a police officer. The Prevention of Family Violence Act 133 of 1993 (section 4) specifically emphasises the responsibilities of any person who attends to, advises, instructs or cares for any children in circumstances which ought to give rise to reasonable suspicion that such child has been ill-treated, or suffers from any injury, the probable cause of which was deliberate, to immediately report. This protocol also covers that which is stated in the The Protection from Harassment Act (no. 17 of 2011) where it is applicable to the learners and educators and the school environment generally, and follows the terms of appropriate legislation, warranting disciplinary action in cases of misconduct and governing the disciplinary procedure.

Confidentiality and anonymity constitute key components in following the procedures and combating a culture of silence and impunity. Whistle-blowing procedures ought to ensure that no victimisation takes place for reporting sexual abuse or harassment, regardless of whether abuse is found to have been committed.

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6 Access: https://www.ru.ac.za/media/rhodesuniversity/content/humanresources/documents/employmentequity/Constitution%20of%20the%20Republic%20of%20South%20Africa%201.pdf
**PROTOCOL STATEMENT**

The DBE is committed in ensuring the school environment is enabling, supportive, inclusive and offers a safe space for learners, educators and school staff. The DBE therefore takes all allegations of sexual abuse and harassment very seriously. This protocol serves as an expression of the zero-tolerance approach towards sexual abuse and harassment that the DBE and its representatives have adopted. The reporting guidelines provided by this protocol must be applied in all schools. This protocol undertakes to ensure that disclosure of incidents of sexual abuse and harassment are managed with care, sensitivity and confidentiality.

**PURPOSE**

The purpose of the Protocol for the management and reporting of sexual abuse and harassment is to provide schools, districts and provinces with standard operating procedures for addressing allegations, and to specifically detail how schools must respond to reports of sexual abuse and harassment perpetrated against learners, educators and other school staff. Schools are mandated to assist victims of sexual abuse and harassment by following standard reporting procedures and through the provision of appropriate support to learners. This protocol therefore serves to ensure a safe, caring and enabling environment for learning and teaching, both inside and outside of the classroom. The protocol prescribes an approach that enables educators and employees of the DBE to identify, intervene, report and provide support to all learners and school staff who are sexually abused or harassed in school, whilst offering an appropriate response to perpetrators of sexual abuse and harassment. Thus, apart from the step-by-step mechanisms for the reporting of incidents of sexual abuse and harassment, it also outlines the process for sanctioning perpetrators of sexual abuse and harassment. This protocol applies to all schools within the Republic of South Africa.

**JURISDICTION**

Incidents of sexual abuse and/or harassment may occur on or off the school premises, during the school term or during school holidays. The response to these incidents should be the same as it would be if the incident occurred at school and during school hours. Learners may disclose allegations of sexual abuse and/or harassment that have occurred in the past. Time elapsed between the incident occurring and disclosure is irrelevant. Disclosure of historical incidents whilst at school or not, should be responded to immediately. Appropriate actions and support processes, as outlined in this protocol, must still be undertaken in all such cases of reported sexual abuse and/or harassment.

**GUIDING DEFINITIONS**

**SEXUAL ABUSE**

According to section 1 of the Children’s Act, 2005 (Act 38 of 2005), “sexual abuse”, in relation to a child, means:

(a) sexually assaulting a child or allowing a child to be sexually assaulted;
(b) encouraging, inducing or forcing a child to be used for the sexual gratification of another person;
(c) using a child in or deliberately exposing a child to sexual activities or pornography; or
(d) procuring or allowing a child to be procured for commercial sexual exploitation or in any way participating or assisting in the commercial sexual exploitation of a child.

**SEXUAL OFFENCES**

“Sexual offences” in terms of chapters 2, 3 and 4 and sections 55 and 71 (1,2) of the Criminal Law (Sexual Offences and Related Matters) Amendment Act 32 of 2007, include:

Rape, compelled rape, sexual assault, compelled sexual assault and self-sexual assault, compelling or causing persons to witness a sexual offences, sexual acts or self-masturbation, Exposure or display of or causing exposure or display of genital organs, anus or female breasts (‘flashing’), engaging sexual services, as well as incest, bestiality and sexual acts with corpse. Abuse shall
also be inclusive of attempting, conspiring, incitement or inducing another person to commit sexual offence and trafficking in persons for sexual purposes.

HARASSMENT means directly or indirectly engaging in conduct that the respondent knows or ought to know

a) causes harm or inspires the reasonable belief that harm may be caused to the complainant or a related person by unreasonably

(i) following, watching pursuing or accosting of the complainant or a related person, or loitering outside of or near the building or place where the complainant or a related person resides, works, carries on business, studies or happens to be;

(ii) engaging in verbal, electronic or any other communication aimed at the complainant or a related person, by any means, whether or not conversation ensues; or

(iii) sending, delivering or causing the delivery of letters, telegrams, packages, facsimiles, electronic mail or other objects to the complainant or a related person or leaving them where they will be found by, given to or brought to the attention of, the complainant or a related person; or

(b) amounts to sexual harassment of the complainant or a related person;

SEXUAL HARASSMENT

Sexual harassment may include unwelcome physical contact, verbal or non-verbal conduct. It may include discriminatory or offensive behaviour on the basis of the gender or sexual orientation of a person. Sexual harassment is not limited to situations where an unequal power relationship exists between parties involved and can be committed by or against any person regardless of gender, sex or sexual orientation.

With reference to The Protection from Harassment Act (no. 17 of 2011), sexual harassment means:

(a) unwelcome sexual attention from a person who knows or ought reasonably to know that such attention is unwelcome;

(b) unwelcome explicit or implicit behaviour, suggestions, messages or remarks of a sexual nature that have the effect of offending, intimidating or humiliating the complainant or a related person in circumstances, which a reasonable person having regard to all the circumstances would have anticipated that the complainant or related person would be offended, humiliated or intimidated;

(c) implied or expressed promise of reward for complying with a sexually oriented request; or

(d) implied or expressed threat of reprisal or actual reprisal for refusal to comply with a sexually oriented request.
CHAPTER 1: LEGISLATIVE FRAMEWORK

1.1 INTERNATIONAL LEGISLATION

1.1.1. CHARTER OF THE UNITED NATIONS OF 1945

The UN Charter of 1945 proclaims in article 3 that ‘everyone has the right to life, liberty and security of person’ and in article 5 that ‘no one shall be subjected to torture or to cruel, inhuman or degrading treatment or punishment’. It also stipulates in article 26 (1) that ‘everyone has the right to education’ and (2) ‘education shall be directed to the full development of the human personality and to the strengthening of respect for human rights and fundamental freedoms’.

1.1.2. SOUTHERN AFRICAN DEVELOPMENT COMMUNITY (SADC) PROTOCOL ON GENDER AND DEVELOPMENT OF 2008

In article 22, the protocol requires that state parties (including South Africa must) enact legislative provisions, and adopt and implement policies, strategies, and programmes which define and prohibit sexual harassment in all spheres, and provide deterrent sanctions for perpetrators of sexual harassment.

1.1.3. UNITED NATIONS CONVENTION ON THE RIGHTS OF THE CHILD (CRC) OF 1990

The CRC of 1990 (19(1)) declares that ‘States Parties shall take all appropriate legislative, administrative, social and educational measures to protect the child from all forms of physical or mental violence, injury or abuse, neglect or negligent treatment, maltreatment or exploitation, including sexual abuse, while in the care of parent(s), legal guardian(s) or any other person who has the care of the child.’

Compliance with the values recognized in article 29 (1) requires that schools be child-friendly and that they uphold the dignity of the child. The participation of children in school life, the creation of school communities and student councils, peer education and peer counselling, and the involvement of children in school disciplinary proceedings should be promoted as part of the process of learning and experiencing the realization of rights.

1.1.4. AFRICAN CHARTER ON THE RIGHTS AND WELFARE OF THE CHILD OF 1990

The African Charter on the Rights and Welfare of the Child of 1990 establishes that every child has the right to an education, to develop his or her personality, talents and mental and physical abilities to their fullest potential (Article 11). According to the Charter, children should be protected from all forms of torture, inhumane or degrading treatment and especially physical or mental injury or abuse, neglect or maltreatment including sexual abuse (Article 16). The African Charter states that, where other international instruments provide greater protection than the Charter, the stronger instrument takes precedence.

1.2 NATIONAL LEGISLATION

1.2.1. SOUTH AFRICAN CONSTITUTION 108 OF 1996

The South African Constitution stipulates that every person has the right to human dignity (section 10) as well as freedom and security, including the right to bodily and psychological integrity (section 12). A child has the right to be protected from maltreatment, neglect, abuse or degradation (Section 28(1)(d)) and should not to be required to commit acts that i) are inappropriate for a person of that child’s age; or ii) place at risk the child’s well-being, education, physical or mental health or spiritual, moral or social development (Section 28(1)). The Constitution also states that the best interest of the child shall be paramount in any matters affecting the child (Section 28(2)). Children are also entitled to the right to dignity (section 10); the right to life (section 11) and freedom and security (section 12).

1.2.2. THE PUBLIC SERVICE ACT 103 OF 1994

Since the Protocol applies to other employees who are not educators employed in the schools and since these employees are employed in terms of the Public Service Act, the Code of Conduct and Disciplinary Processes in terms of this Act must be followed. In accordance with Section C.2.8 of the Public Service Act, an employee “respects and protects every person’s dignity and her or his rights as contained in the Constitution”. Any employee contravening this regulation is guilty of misconduct. In
the case of inefficiency and misconduct, the employer may deal with the employee in accordance with the relevant labour legislation and any directive issued by the Minister for the Public Service and Administration (Section 4.6 of the Act).

1.2.3. THE LABOUR RELATIONS ACT 66 OF 1995

In terms of the “Code of Good Practice on the Handling of Sexual Harassment Cases” (Schedule 8 of the Act), as stipulated in the Act, Employers/management are required to take appropriate action in accordance with the Code when instances of sexual harassment which occur within the workplace are brought to their attention. The Act also encourages employers to develop policies on sexual harassment and provides further that management should implement the policy and take disciplinary action against employees not compliant with the policy. The Code of Good Practice on Dismissal, as stipulated in Schedule 8 of the Act, provides for the guidelines in cases of dismissal for misconduct. In terms of the Code, dismissals must be effected for a fair reason and in accordance with a fair procedure. School Governing Bodies must be guided by this schedule in dealing with transgressions of their appointees.

1.2.3.1. ACCESS TO THE NATIONAL CHILD PROTECTION REGISTER AND THE NATIONAL REGISTER FOR SEX OFFENDERS

In order to establish whether the person’s name appears in Part B of the National Child Protection Register, the SGB has to complete Form 29 (Annexure F), which can be obtained from the Department of Social Development. To establish whether the person’s name appears in the National Register for Sex Offenders, the DBE has to complete Form 8 (Annexure G), which can be obtained from the Department of Justice and Constitutional Development. In terms of section 125 (1)(a) and (b) of the Children’s Act, only the Director-General (DG) of the national department responsible for the provision of social development services and officials in the DSD Department designated by the Director-General are granted access to the Register. However, in terms of subsection (2), the DG may, on such conditions as the DG may determine, allow officials of a Provincial Education Department (PED) designated by the Head of the Department access to Part B of the Register.

1.2.4. FILMS AND PUBLICATIONS ACT 65 OF 1996

The purpose of this Act as set out in Chapter 2(2) is to regulate the creation, production, possession and distribution of films, games and certain publications to—(a) provide consumer advice to enable adults to make informed viewing, reading and gaming choices, both for themselves and for children in their care; (b) protect children from exposure to disturbing and harmful materials and from premature exposure to adult experiences; and (c) make use of children in and the exposure of children to pornography punishable. Chapters 3 and 4 of the Act classify publications, films and games and Chapter 6 sets out penalties for distributing content classified as disturbing or harmful.

1.2.5. THE SOUTH AFRICAN SCHOOLS ACT 84 OF 1996

Section 8 of the South African Schools Act provides that a School Governing Body (SGB) of a public school must adopt a Code of Conduct for learners, ‘after consultation with learners, parents and educators of the School’. Section 8(4) stipulates that all learners attending a school are bound by the Code of Conduct of that school. Section 8(3) further provides that the Minister may establish guidelines for the consideration of SGB’s in adopting a Code of Conduct. Pursuant to this provision, ‘Guidelines for the Consideration of Governing Bodies in Adopting a Code of Conduct for Learners’ were published in 1998. Section 8 of the Act stipulates that the Code of Conduct referred to in 8(1) must:

(a) inform learners of conduct that is permissible and conduct that is prohibited;
(b) advise learners on the grievance procedures, and
(c) follow due processes during disciplinary hearings.

1.2.6. THE EMPLOYMENT OF EDUCATORS ACT 76 OF 1998

In terms of the Employment of Educators Act (EEA), section 17(1); if an educator is alleged to have behaved in a disgraceful, improper or unbecoming manner, commits sexual or any other form of harassment, he or she must be charged by their employer with misconduct. The EEA states that if the misconduct is also a criminal offence, separate, additional proceedings will occur. Having a sexual relationship with a learner of the school where an educator is employed, is considered a serious offence in terms of the Act and warrants dismissal. The Act furthermore provides that an educator commits misconduct if
he/she, while on duty, conducts himself or herself in an improper, disgraceful or unacceptable manner. In the case of conflict between provisions of the Employment of Educators Act 76 of 1998 and the SACE Act 31 of 2000, the SACE Act 31 of 2000 shall take preference.

1.2.7. **THE SOUTH AFRICAN COUNCIL FOR EDUCATORS (SACE) ACT 31 OF 2000**

According to the Code of Professional Ethics contained in this Act under Section 3, an educator:

a. respects the dignity, beliefs and constitutional rights of learners and in particular children, which includes the right to privacy and confidentiality;
b. acknowledges the uniqueness, individuality, and specific needs of each learner, guiding and encouraging each to realise his or her potential;
c. strives to enable learners to develop a set of values consistent with the fundamental rights contained in the Constitution of South Africa
d. exercises authority with compassion
e. avoids any form of humiliation, and refrains from any form of abuse, physical or psychological
f. refrains from improper physical contact with learners
g. promotes gender equality
h. refrains from courting learners from ANY school
i. refrains from any form of sexual harassment (physical or otherwise) of learners
j. refrains from any form of sexual relationship with learners from any school
k. refrains from exposing and/or displaying pornographic material to learners and or keeping same in his/her possession
l. uses appropriate language and behaviour in his or her interaction with learners, and acts in such a way as to elicit respect from the learners
m. takes steps to ensure the safety of the learner
n. does not abuse the position he or she holds for financial, political or personal gain
o. is not negligent or indolent in the performance of his or her professional duties; and
p. recognises, where appropriate, learners as partners in education.

If an educator has a sexual relationship with a minor (under 18 years of age) at any school, the case must also be forwarded to the SAPS for investigation and the educator must be dismissed.

When a breach of this Code of Professional Ethics occurs, anyone can directly lodge a complaint with the SACE.
1.2.8. **CHILDREN’S ACT 38 OF 2005**

In terms of section 110 (1) of the Children’s Act, there is a duty to report if there are reasonable grounds to believe that a child has been abused in a manner causing physical injury, sexual abuse or deliberate neglect. According to the section, the report may be made to either a provincial department of social development (DSD), to a child protection organisation or to the SAPS. Failure to report under this section is considered a criminal offence. Section 305 (1) (c) states that a person is guilty of an offence if that person fails to comply with Section 110(1). Educators are included (among many other professionals) in the list of persons who bear the duty to report sexual abuse.

The Department of Social Development (DSD) has, in terms of Chapter 7 (section 111) of the Children’s Act, implemented the National Child Protection Register. In terms of section 126 of the Act, employers offering services which allow access to children must, before employing a person, establish whether or not the potential employee’s name is listed in Part B of the National Child Protection Register. In terms of section 120 of the Act, the Register contains the names of people who have been found unsuitable to work with children for committing unwanted acts against and disabled persons by the Court or any forum established or recognised by law in disciplinary proceedings concerning the conduct of people.

1.2.9. **THE CRIMINAL LAW (SEXUAL OFFENCES AND RELATED MATTERS) AMENDMENT ACT 32 OF 2007**

The National Register for Sex Offenders (implemented though Chapter 6 of the Act) contains names of persons who have been **convicted** of charges of sexual offences committed against a child or a mentally disabled person and gives employers in the public or private sectors such as, among others, schools and crèches the opportunity to check whether the person under consideration for employment is fit to work with children. There is a duty on behalf of a prospective employer to investigate as to whether a prospective employee has previously been convicted of a sexual offence against a child. There is also a reciprocal duty for the prospective employee to disclose to the prospective employer should he or she have previously been convicted for a sexual offence against a child. Failure to do so by either party constitutes an offence according to sections 41, 45 and 46 of the Act.

In terms of section 54 of the Act, every person has a duty to report knowledge of a sexual offence committed against a child and knowledge, reasonable belief or suspicion of a sexual offence committed against a mentally disabled person (section 54 (2)(a)). The report must be immediate, and made to a SAPS official. Failure to report under this section is considered a criminal offence (Section 54 1(b)) and punishable with a fine or imprisonment of 5 years or both.

1.2.10. **CHILD JUSTICE ACT 75 OF 2008**

Establishes a criminal justice system for child accused, separate from the criminal justice system which continues to apply for adult accused in South Africa. The Act aims to keep children out of detention and away from the formal criminal justice system, mainly through diversion of a matter away from the formal court procedures in a criminal matter. This approach seeks to bring about rehabilitation and retribution.

1.2.11. **EDUCATION LABOUR RELATIONS COUNCIL (ELRC) COLLECTIVE AGREEMENT 3 OF 2018**

Provides for compulsory enquiries by arbitrators in case of disciplinary action against educations charged with sexual misconduct in respect of learners. In all such cases, the employer shall initiate the disciplinary process by referring the matter to the ELRC in order for the General Secretary to convene the arbitration, which will take the place of the internal disciplinary enquiry as was previously held in such cases. The arbitrator will direct what action shall be taken against the educator.
CHAPTER 2: ROLES AND RESPONSIBILITIES

2.1. NATIONAL DEPARTMENT OF BASIC EDUCATION

2.1.1. Ensure that sexual abuse and/or harassment is reported and managed according to this protocol in all schools.

2.1.2. Receive quarterly reports from the SACE on disciplinary proceedings against educators who have been de-registered as a result of being found guilty of sexual offences against children.

2.1.3. Receive quarterly reports from the PEDs on educators who have been found guilty of misconduct as prescribed by these protocols

2.2. PROVINCIAL EDUCATION DEPARTMENTS (PEDs)

2.2.1. Facilitate capacity building of district officials in operationalising this protocol.

2.2.2. Collaborate with the Provincial Department of Health (DoH) in implementing, in accordance with the National Adolescent and Youth Health Policy 2017, school-based interventions, such as 24-hour post-abuse treatment for learners and school staff, including post-exposure prophylaxis to rape victims.

2.2.3. Impose sanctions against educators and other school staff guilty of sexual abuse or harassment based on the severity of the violations as provided for in section 17 and 18 of the Employment of Educators Act 76 of 1998 and as per the sanctions provided in the SACE Disciplinary Code and Procedures for Educators (Paragraphs 4 and 6) and Section 16a of the Public Service Act of 1994.

2.2.4. Collect quarterly reports from districts on sexual abuse and harassment cases in schools and collate and report to the national DBE on a quarterly basis.

2.3. DISTRICTS

2.3.1.1. Provide an annual district circular to all schools to inform educators, Principals and SGBs of their obligation to act against sexual abuse and harassment, as well as clearly spell out the sanctions that may be imposed against educators and other school staff who violate the prohibition in accordance with the SACE Code of Ethics of 2002 and the Employment of Educators Act of 1998 as well as against learners in accordance with the School Code of Conduct and this Protocol.

2.3.1.2. Facilitate campaigns raising awareness of sexual abuse and harassment and the importance of reporting

2.3.1.4. Address grievances of family members who believe the school’s management of an incident of sexual abuse or harassment is believed to be unjust or inappropriate.

2.3.1.5. The District Director to lead investigations and assist in the tribunal hearing of reported incidences of or suspicion of sexual abuse and harassment where the perpetrator is a learner (as set out in Chapter 4) by sending an investigating officer to the school in case of a level 4 offence.

2.3.1.6. Record all cases of sexual abuse and harassment and report on a quarterly basis to PEDs.

2.3.1.7. Upon receipt of a reported incident involving a SGB employee, the responsible district will check and ensure the SGB followed the protocol of checking prospective employees against the National Child Protection Register (NCPR) and National Register for Sex Offenders (NRSO), and that educators employed by the SGB are registered with SACE.

2.3.2. DISTRICT BASED SUPPORT TEAM (DBST)

2.3.2.1. Reviews the action plan of the educator and SBST and rates the level of support needed and determines the decision on how support is to be provided to the victim.

2.3.2.2. Puts a further action plan together for the victim on the information available.

2.3.3. DISTRICT PSYCHOSOCIAL SERVICES

2.3.3.1. Supports and provides guidance to schools with regard to the procedures, protocols and process involved in
an alleged case of child abuse.

2.3.3.2. Facilitates the principal/school’s decision making with regard to the various steps which need to be taken, ensuring that the legal requirements and consequences of each step are carefully considered. All decisions must be taken by the school/principal, taking into cognisance the best interest of the child.

2.3.3.3. Ensures that the matter is reported.

2.3.3.4. Discusses the need to support the learner, alleged perpetrator (if learner) and other affected persons.

2.3.3.5. Establishes whether counselling support is appropriate/ necessary. [Counselling of this nature is concerned with the trauma/ stress experienced by those concerned and is not in any way part of the investigation].

2.3.3.6. Counsels the principal/educator with regard to the need for confidentiality, who else to inform. (Guards against rumour mongering amongst staff and learners)

2.3.3.7. Supports the school/educator/parent by providing clarification and interventions with respect to process and procedures that will follow the reporting as well as the possible signs, symptoms and behaviours of victims of abuse.

2.3.3.8. Maintains a district Register of reported cases and must ensure that a district register of all reported cases and copies of Form 22 are available at district office. Such records must be kept in a confidential restricted file.

2.4. CIRCUIT MANAGER

2.4.1. Must ensure that Principals and hearing commissions manage reported incidents of sexual abuse and harassment and facilitate engagement with parents/guardians and family when necessary.

2.4.2. Where sexual abuse or harassment is reported to the Circuit Manager by the Principal, the Circuit Manager will contact the District Director and District DSD.

2.4.3. The Circuit Office will keep records of all reported cases of sexual abuse and harassment.

2.4.4 Liaise with District office in supporting principals or SMT members in reporting level 4 cases to the SAPS.

2.5. SCHOOLS

2.5.1 SCHOOL BASED SUPPORT TEAMS (SBSTs)

2.5.1.1. Identifies the range of support interventions required eg. counselling services, court preparation, referral to removal to place of safety, legal representation, medical assistance, admission to rehabilitative programmes and tracking follow up appointments.

2.5.1.2. Consults with district psychosocial services, and other relevant experts for guidance with regard to specific support programme.

2.5.1.3. Provides and / or facilitates the range of interventions required for the affected learners by networking with the schools network of support providers and other government departments.

2.5.1.4. Whilst some of the support services may be provided by outside organisations or other government departments, the SBST ensures the implementation of the plan, monitor and review the support plan.
2.5.2. PRINCIPALS

2.5.2.1. Ensure the SMT is aware of their duty of care to all learners in loco parentis, including the alleged victim, alleged perpetrator (if he or she is a learner) and any other learner who may have been indirectly affected by sexual abuse or harassment.

2.5.2.2. Report any incident or suspicion of sexual abuse and harassment within 24 hours following the guidelines as set out in section 3.2.1.

2.5.2.3. Refer the victim immediately to psycho-social support if deemed appropriate.

2.5.2.4. Ensure the Hearing Commission (Disciplinary or Tribunal, depending on the level of offence) attend to reported incidents or suspicion of sexual abuse and harassment where a learner is the perpetrator. This is set out in chapter 4 of this protocol and, in more detail, the Example of a School Code of Conduct7. Collect progress reports from the Hearing Commissions and, in the event of a learner being the victim, provide feedback to the victim and victim’s parent/s or guardian.

2.5.2.5. Ensure school staff and learners are familiar with these protocols and make staff aware of their duty to report any incident or suspicion of sexual abuse or harassment affecting a learner, educator or school staff.

2.5.2.6. In consultation with the SGB, revise, evaluate, implement and monitor the School Code of Conduct to ensure consistency with this protocol and with Section 8(3) of the South African Schools Act 84 of 1996.

2.5.3. SCHOOL GOVERNING BODIES (SGBs)

2.5.3.1. Everyone employed at the school must be screened prior to appointment – including SGB appointees, volunteers and individuals who work indirectly with children, including administrative, security and maintenance employees. For SGB appointees, the SGB must check whether the applicant is listed on the National Child Protection Register (NCPR), the National Register for Sex Offenders (NRSO), and that prospective educators are registered with SACE. Post-employment, the registers have to be checked every second year.

- In order to check the registers, the SGB requires applicants to furnish personal information, including a certified copy of the applicant’s identity document and a police clearance certificate no older than 6 months. If an educator, the applicant must provide proof of registration with SACE.

- The SGB has to complete Form 29 (Annexure F) and send it to the DG of Social Development to determine if prospective employees or volunteers are on the NCPR.

- To check the NRSO, the SGB must complete Form 8 (Annexure G) and submit to the Registrar of the NRSO.

2.5.3.2. The SGB must ensure that the School Safety Committee (SSC) is familiar with this protocol and that the School Safety Policy, School Safety Plan, Emergency Plan, and a Code of Conduct for learners are aligned with this Protocol.

2.5.3.3. The SGB must, in consultation with the principal, revise, implement and monitor the School Code of Conduct to ensure consistency with this protocol.

2.5.3.4. The SGB must furthermore ensure that parents/ guardians have access to this protocol and are aware of their rights & responsibilities and of the avenues open to them should incidents of sexual abuse and/or harassment occur, ensuring the well-being of the victim. They also have to be made aware of the procedures to be followed against the alleged offender.

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2.5.4. **SCHOOL MANAGEMENT TEAMS (SMTs)**

2.5.4.1. All members of the SMT must be familiar with the contents of this protocol.

2.5.4.2. Where a Representative Council for Learners (RCL) is in place, members have to be familiarised with the content of this protocol.

2.5.4.3. A member of the SMT must assist the person affected by sexual abuse and/or harassment by, if required, referring them to the appropriate institutions (see Annexure A and B) that offer support and provide ongoing monitoring and additional academic support in the case of learner victims of sexual abuse and/or harassment. Educators should be referred to the EAP, where they and their families are provided with counselling services.

2.5.4.4. If the Principal is the alleged offender, a member of the SMT assumes the reporting responsibilities of the Principal.

2.5.4.5. A member of the SMT continues to support the persons involved in the following ways:
   - Manage the alleged offender in consultation with the Circuit Manager, the district DSD as appropriate.
   - Regularly communicate with the parents/guardians (if a learner or learners is/are involved) and provide them with contact details of stakeholders involved in the process.
   - Continue to consult with the necessary authorities including: the DBE district office, SAPS, the district DSD and the SACE as appropriate.

2.5.5. **EDUCATORS**

2.5.5.1. Must provide a safe and private space for the learner to disclose the details of the incident and keep information shared with them confidential.

2.5.5.2. Report any incident or suspected incident of sexual abuse and harassment to the Principal or a member of the SMT if the Principal is the alleged offender.

2.5.5.3. Observe any changes in the learner’s behaviour following the report and refer to the Principal (or member of the SMT) if necessary.

2.5.5.4. Ensure that the guidelines and procedures for the reporting of sexual offences are covered within predetermined lessons and refresh learners’ awareness of these procedures periodically.

2.5.6. **LEARNERS**

2.5.6.1. Report any incidents or suspected incidents of sexual abuse and harassment to the Principal, Grade Head, member of the SMT, an educator or any other person they feel comfortable communicating to. They can also report to SACE directly.

2.5.6.2. Learners should only disclose the incident to any other party with the expressed permission of the victim.

2.5.6.3. The Representative Council for Learners (RCL) offers a forum to advocate for learner empowerment and makes fellow learners aware of the content of this protocol.

2.6. **PARENTS OR GUARDIANS**

2.6.1. Report any incident or suspected incident of sexual abuse and harassment to the Principal, the Grade Head, member of the SMT, an educator, the Circuit Manager, the DSD, SACE, the DoH and/or the SAPS.

2.6.2. Parents or guardians of learner victims (if they are not the alleged offenders) and of the alleged offender (if a learner) are expected to be in attendance during interviews.

2.6.3. Support the implementation of this protocol.

2.6.4. Advocate for and participate in ongoing parent training opportunities that relate to the prevention and management of sexual abuse and harassment.
CHAPTER 3: REPORTING GUIDELINES

3.1. DISCLOSURE

3.1.1. Disclosure can be made by a victim to either an educator or support staff. All incidents of sexual abuse and harassment have to be disclosed to the principal or a member of the SMT directly.

3.1.2. Reports can be done verbally or in writing or both, but the Circuit Manager is to receive a written report of the incident.

3.1.3. During the disclosure process, the victim must under no circumstances be questioned to verify the truthfulness of the allegation, since the educator or school employee’s role is merely to receive the report and report directly to the Principal and Grade Head. For that purpose, only information relevant for reporting to the Circuit Manager may be obtained from the victim as prescribed in Annexure D, namely the type of sexual offence, the name of the victim and of the alleged offender. No one but the SAPS is to question the victim in case of a level 4 offence (as outlined in Chapter 4).

3.1.4. When communicating with the victim, the person to whom the incident was reported must ensure that the interview takes place in a safe environment safeguarding the complainant’s privacy, and where the complainant will not come into contact with the alleged perpetrator.

3.1.5. Disclosure is a process and it must be managed with care, sensitivity and confidentiality. Effective management of the process will ensure that the learner victim, alleged learner offender and employee are protected from additional and unnecessary emotional trauma. For further information on the rights of victims, refer to the Service Charter for Victims of Crime in South Africa.

3.1.6. In rape cases, the person to whom the incident has been reported must advise the learner not to drink or eat anything or wash his/her mouth, or shower, or take any medication until the medical practitioner has examined him/her, especially if he/she has been raped or forced to perform oral sex.

3.2. REPORTING CASES OF SEXUAL ABUSE AND HARRASSMENT

The person to whom the incident was reported (Principal, Grade Head, member of the SMT, educator or Circuit Manager) must follow the first stage reporting procedures as outlined in this section and in the flow diagram in annexure K and L. In the case of persistent harassment despite previous corrective measures, public indecency, sexual assault and rape (defined as level 4 offences in Chapter 4), an immediate report has to be made to the SAPS following the steps outlined in 3.2.2. It is the Principal’s duty to contact the SAPS if the incident is deemed a criminal offence.

3.2.1. REPORTING PROCESS

3.2.1.1. If a learner was the victim of sexual abuse or harassment, the following role-players are required to be notified. The Principal must:
   i. Inform parents/guardians of the learner victim (if not the alleged perpetrators) and of learner perpetrator (if the case). If not available, a member of the SMT takes on the role in loco parentis.
   ii. If the alleged perpetrator is a learner, ensure Grade Head is informed.
   iii. Inform SBST.
   iv. Report to Circuit Manager.
   v. Report to DSD.
   vi. Inform SGB chairperson.

In case of a level 4 offence (as outlined in chapter 4):
   vii. Report to the SAPS.
   viii. Contact the nearest Thuthuzela Care Centre.

In cases of sexual abuse of a learner under 18, Form 22 (Annexure E) has to be used (according to the reporting procedures
outlined in section 110 of the Children’s Act 38 of 2005) in reporting to a designated SAPS Official. According to the Children’s Act of 2005 (110(1)) any person who on reasonable grounds believes that a child is in need of care and protection may file such a report. For the purposes of this protocol, the Principal will file the report as follows:

**Form 22 (Annexure E)** is to be completed and:

i. the original sent to the district DSD;

ii. one copy sent to the Circuit Manager for record keeping and coordination;

iii. one copy sent to the SAPS in case of a level 4 offence as listed in Chapter 4;

iv. one copy retained at the school.

3.2.1.2. If a staff member was the victim of sexual harassment and abuse, the following role-players are required to be notified. The Principal must:

i. Inform parents/guardians (if a learner is the perpetrator). If not available, a member of the SMT takes on the role *in loco parentis*.

ii. If the alleged perpetrator is a learner, ensure the Grade Head is informed.

iii. If the alleged perpetrator is a learner, contact the SBST.

iv. Report to Circuit Manager.

v. Report to DSD.

vi. Inform SGB if employer of the alleged perpetrator.

In case of a level 4 offence (as outlined in chapter 4):

vii. Report to the SAPS.

viii. Contact the nearest Thuthuzela Care Centre.

3.2.2. **REPORTING SEXUAL ABUSE CASES TO THE SAPS (in case of a level 4 offence as outlined in Chapter 4)**

3.2.2.1. If a victim is under 18, the Principal or member of the SMT must report the matter to the SAPS on his/her behalf. If a victim is over 18, he/she can report the case to the police without any adult support.

3.2.2.2. The victim can lay a charge if they are over 18. If unsure whether or not to press charges, he/she can still make a statement to the SAPS.

3.2.2.3. The victim (or Principal, if reporting the case on the victim’s behalf) should make sure he/she writes down the name and phone numbers of the investigating officer and request the case number and a brief summary of the reported incident.

3.2.2.4. If the victim (or Principal, if reporting the case on the victim’s behalf) is unsatisfied with the treatment received by the SAPS, a complaint can be submitted to the Station Commander where the incident was reported. If the Station Commander does not respond appropriately or to the satisfaction of the victim (or Principal), a report can be made to the SAPS Cluster Commander.

3.3. **ALLEGED SEXUAL ABUSE AND/OR HARASSMENT BY A LEARNER**

In case of a level 1-4 incident, the Principal and Grade Head must be informed immediately. Where the Principal or Grade Head is the alleged offender, the incident of or suspicion of sexual abuse or harassment must be reported to a member of the SMT, who will, in turn and within 24 hours, report the matter to the Circuit Manager directly.

3.4. **PROCEDURES FOLLOWING REPORTED INCIDENTS**

3.4.1. If the victim is a learner and upon receipt of the complaint, the Principal must immediately telephonically contact the victim’s parents or guardian and the complainant’s parents or guardian (if a learner is the alleged perpetrator). The Principal must furthermore write a letter to the parents detailing the incident within 24h of receipt of the complaint. The letter must contain the nature of the reported incident and the procedures to be followed, but must NOT reveal the names of victim/alleged offender.
3.4.2. The process following a report is to be explained to the victim by the Principal in the presence of his/her parent/s or guardian/s (if the victim is a learner and if the latter is not the alleged offender), including the involvement of a social worker (the designated social worker or school social worker where applicable) and the different roles and responsibilities of the school and external role players.

3.4.3. Victims of sexual abuse and harassment are to be referred to district Psychosocial Services. Learner victims can also be advised to call the Childline toll free number at 0800 055 555 to speak to one of the counsellors or an appropriate organisation offering support services to abused children. All victims can contact the DSD call centre at 0800 42 8428. See Annexure B and C for details of organisations that specialise in dealing with sexual abuse and harassment cases.

3.4.4. In the event of a sexual assault or rape, the SAPS will arrange for the victim to undergo a medical examination at the nearest clinic or hospital immediately or within 24 hours, where medical evidence will be collected and the victim will be attended to as outlined under 5.6.6. of this protocol.

CHAPTER 4: DISCIPLINARY GUIDANCE

4.1. CORRECTIVE AND RESTORATIVE MEASURES IF A LEARNER IS THE ALLEGED OFFENDER

The following table provides for guidance on the type of offence and corrective measures to be applied where the offender is a learner. However, schools are required to formulate their own school Code of Conduct in line with this protocol and guided by Section 8 of the South African Schools Act 84 of 1996. If the transgression was in violation of the Learner’s School Code of Conduct, then due process in relation to disciplinary hearings or tribunal hearings (depending on the level of offence) have to proceed in line with the Code of Conduct and the Misconduct of Learners at Public Schools and Disciplinary Proceedings (2000). Level 4 offences constitute a criminal offence and must be reported to the SAPS, who will run concurrent investigations. When a decision has been reached in the disciplinary hearings, it must be communicated to both the victim and alleged offender (and their parents/guardians where applicable). A letter outlining the decision shall be placed in the learner offender’s personal profile.

The Disciplinary Hearing Commission will consist of the following members:

• a SGB representative;
• the School Principal or member of the SMT if the Principal is the alleged offender;
• the Grade Head

The Tribunal Hearing Commission will consist of the following members:

• the SGB Chairperson;
• two parent representatives from the Governing Body;
• the School Principal or member of the SMT if the Principal is the alleged offender; and
• the Grade Head.

In deciding the most appropriate sanction and restorative measures, the following needs to be considered:

a) the age and developmental phase of the learner;
b) The learner’s disciplinary record, acknowledgement of the offence and willingness to be rehabilitated;
c) Recommendations from professional service providers supporting the alleged learner offender.

Annexure J provides a guide in interpreting sexual behaviour according to ages where there is uncertainty.

As advocated for in the Child Justice Act 75 of 2008, restorative processes is to be applied aimed at an acceptance of responsibilities, making restitution, and taking measures to prevent a recurrence of the incident and promoting reconciliation. Restorative Justice sees crime as an act against the victim and shifts the focus to repairing the harm that has been committed against the victim and community. It believes that the offender also needs assistance and seeks to identify what needs to
change to prevent future re-offending. The Restorative Justice Booklet\(^8\) (DOJ&CD) serves as a guide in deciding on measures to be taken against learner offenders.

Sections 8(7)-8(9) of the South African Schools Act 84 of 1996 makes provision for the use of an intermediary if a learner testifies in disciplinary proceedings and if it appears to the SGB that a learner may suffer undue mental stress during a disciplinary hearing. Section 9 of the South African Schools Act, 84 of 1996 sets out the due process provisions in instances where a learner is suspended or expelled.

**Table 1: Levels of Offence and Suggested Corrective and Restorative Measures**

<table>
<thead>
<tr>
<th>Level of Offence</th>
<th>Corrective and Restorative Measures</th>
</tr>
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<tbody>
<tr>
<td><strong>Level 1</strong></td>
<td></td>
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<tr>
<td>Making rude jokes.</td>
<td>• Verbal or written warning by the educator or Grade Head.</td>
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<tr>
<td>Graffiti of a sexual nature.</td>
<td>• Supervised schoolwork that will contribute to the learner internalising values of respect.</td>
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<td></td>
<td>• Performing tasks that would assist the offended person (Incl. a written letter of apology to the victim).</td>
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<tr>
<td></td>
<td>• Replacement or repair of damaged property.</td>
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<tr>
<td></td>
<td>• Temporary suspension from school activities, e.g. sport, cultural activities.</td>
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<tr>
<td><strong>Level 2</strong></td>
<td></td>
</tr>
<tr>
<td>Circulating offensive material (depending on the nature of the material, this could be level 4 and thus a criminal offence. This is outlined in the Films and Publications Act 65 of 1996). Improper suggestions of a sexual nature.</td>
<td>• A final written warning by the educator or Grade Head, followed by a disciplinary hearing.</td>
</tr>
<tr>
<td></td>
<td>• Supervised schoolwork that will contribute to the learner internalising values of respect.</td>
</tr>
<tr>
<td></td>
<td>• Performing tasks that would assist the offended person (Incl. a written letter of apology to the victim).</td>
</tr>
<tr>
<td></td>
<td>• Temporary suspension from school activities, e.g. sport, cultural activities.</td>
</tr>
<tr>
<td><strong>Level 3</strong></td>
<td></td>
</tr>
<tr>
<td>Sexual harassment.</td>
<td>• If in the same class with the victim (learner, educator or school staff), the offending learner will be removed from class and placed elsewhere, if accommodation can be made.</td>
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<tr>
<td></td>
<td>• The SGB may suspend a learner from attending school for up to seven school days during which time there will be a disciplinary hearing or tribunal hearing (depending on the severity of the particular offence).</td>
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<tr>
<td></td>
<td>• The learner will be referred by the SBST to psychosocial services for a rehabilitative programme.</td>
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<td></td>
<td>• Sanctions may include detention with an assignment on values, detention with community service, detention and work with the leadership of a peer education group for a specified period.</td>
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<tr>
<td></td>
<td>• A letter outlining the decision shall be placed in the learner’s personal file.</td>
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<tr>
<td></td>
<td>• After the disciplinary hearing, the SGB may recommend to the district HoD that the learner be expelled from the school. Where approval for expulsion is not granted, learners will attend counselling or the relevant life skills programme before they may return to class. The district HoD can make an alternative arrangement for the learner’s placement at another public school or for the learner to be directed to an alternative supervised location, if the learner is still in the compulsory attendance age in terms of Section 3(1) of the South African Schools Act 84 of 1996). The learner perpetrator may NOT be placed in a school adjacent to the school of the learner victim.</td>
</tr>
</tbody>
</table>

---

<table>
<thead>
<tr>
<th>Level of Offence</th>
<th>Corrective and Restorative Measures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level 4</td>
<td>• The Principal or member of the SMT files a report with the SAPS.</td>
</tr>
<tr>
<td>Persistent harassment despite previous</td>
<td>• The learner is immediately suspended for 7 school days during which a tribunal hearing is undertaken.</td>
</tr>
<tr>
<td>corrective measures.</td>
<td>• The learner will be referred by the SBST to psychosocial services for a rehabilitative programme.</td>
</tr>
<tr>
<td>Public indecency.</td>
<td>• A letter outlining the decision shall be placed in the learner’s personal file.</td>
</tr>
<tr>
<td>Sexual assault and rape.</td>
<td>• After the tribunal hearing undertaken in line with the school’s Code of Conduct for Learners as determined through section 8 (3) of the South African Schools Act, 84 of 1996, the SGB may recommend to the HoD that the learner be expelled from the school. Where approval for expulsion is not granted, learners will attend counselling or the relevant life skills programme before they may return to class. The HoD can make an alternative arrangement for the learner’s placement at another public school or for the learner to be directed to an alternative supervised location, if the learner is still in the compulsory attendance age in terms of Section 3(1) of the South African Schools Act 84 of 1996). The learner perpetrator may NOT be placed in a school adjacent to the school of the learner victim.</td>
</tr>
</tbody>
</table>

4.1.1. **HEARINGS FOLLOWING REPORTED INCIDENT**

4.1.1.1. The hearings in the case of repeated level 2 offences and level 3-4 offences must commence within 72 hours of receipt of the complaint.

4.1.1.2. The process must adhere to the regulations in the Misconduct of Learners at Public Schools and Disciplinary Proceedings (2000) and the school Code of Conduct. The SGB is to ensure the safety and well-being of victims during the hearing process.

4.1.1.3. Both the learner victim and the alleged learner offender have the right to have one internal representative.

4.1.1.4. Learners also have the right to choose any person to accompany him/her for support during the hearing process.

4.1.1.5. When interviewing, consideration should be given to the victim’s developmental age, preference in terms of language, emotional status, concentration and cognitive ability; ensuring regular breaks and debriefing if required.

4.1.1.6. In the hearings, the circumstances, such as the nature of the sexual offence, and the context in which the alleged incident occurred have to be examined. A determination on the allegations is made from the facts on a case-by-case basis.

4.1.1.7. The committee must provide feedback to both the victim and the alleged offender about the outcome of the investigation within seven days of its conclusion.

4.1.1.8. Hearings MAY NOT BE DISCONTINUED for the following reasons:

• there was provocation;
• there was consent;
• there was a delay between the incident and the reporting of the assault (this must not affect the outcome of the case in any way);
• the reasons for reporting the sexual offence are deemed to be questionable;
• the complainant’s use of drugs or alcohol will affect the outcome of the case;
• there is no corroborating evidence;
• the level of resistance offered by the complainant or the use of force by the alleged offender does not justify investigating the sexual abuse and/or harassment;
• the absence of injury or the extent of injury to the learner victim is not considered ‘severe’ enough to continue
with the investigation;
- the complainant had a previous sexual or personal history with the alleged offender;
- the results of the forensic/medico-legal examination are inconclusive or inconsistent with the sexual offence;
- the initial statement and any additional statements appear inconsistent;
- there is a possibility of ‘alternative dispute resolution mechanisms’ (i.e. complainant-alleged offender mediation); and/or
- the complainant’s psychological status will affect the outcome of the case.

4.2. **DISCIPLINARY PROCEDURES IF AN EDUCATOR IS THE ALLEGED OFFENDER**

4.2.1. The Education Labour Relations Council (ELRC) provides for compulsory inquiries by arbitrators in cases of disciplinary action against educators, appointed by the DBE, charged with sexual misconduct in respect of learners. Arbitration will proceed in line with the ELRC Collective Agreement 3 of 2018. The judgment of an arbitrator shall be final and binding and has the same status as arbitration awarded under the Labour Relations Act 66 of 1995. Provision has to be made for the legal representation of learners at arbitration upon representation by the ELRC. A report is submitted to the SACE who will undertake their own investigative and disciplinary process.

4.2.2. If it is alleged that an educator committed misconduct as contemplated in section 17(1) of the Employment of Educators Act 76 of 1998 or the SACE Code of Professional Ethics, disciplinary procedures will be dealt with in accordance with the provisions of the Disciplinary Code and Procedures for Educators as contemplated in the Employment of Educators Act 76 of 1998, the Code of Good Practice on Dismissal and the Code of Good Practice on the Handling of Sexual Harassment Cases (Schedule 8 of the Labour Relations Act 66 of 1995). This may result in dismissal and deregistration from the SACE Register if found guilty.

4.3 **DISCIPLINARY PROCEDURES IF OTHER SCHOOL EMPLOYEE IS THE ALLEGED OFFENDER**

4.3.1. According to Section 16a of the Public Service Act of 1994, the head of a PED shall immediately take disciplinary steps against an employee of the department who does not comply with a provision of this Act or a regulation, determination or directive made thereunder.

4.3.2. When a chairperson of a disciplinary hearing pronounces a sanction in respect of an employee found guilty of misconduct, the following persons shall give effect to the sanction: (a) In the case of a provincial Head of Department, the relevant executive authority; and (b) in the case of any other employee, the relevant head of provincial department (Public Service Act of 1994, Section 16b).

4.3.3. Where an employee may lodge an internal appeal provided for in a collective agreement or in a determination in terms of the Public Service Act of 1994, Section 3 (5), this shall be done after the appeal authority has confirmed the sanction pronounced by the chairperson of a disciplinary hearing.

4.4. **DISCIPLINARY PROCEDURES FOR FAILURE TO ADHERE TO THE PROTOCOL**

Disciplinary actions will be taken against educators, principals, SGB and SMT members as well as other school staff who do not adhere to these protocol guidelines. According to the SACE Code of Professional Ethics, in case of a breach of ethics (including Section 3.13 of the code, which obligates Educators to take reasonable steps to ensure the safety of a learner), the disciplinary committee may impose sanctions. For employees employed under the Public Service Act of 1994, the sanction for failure to adhere to this protocol will be determined by the head of the relevant provincial department, also taking into consideration Public Service Co-ordinating Bargaining Council (PSCBC) Resolution 1 of 2003.
CHAPTER 5: KEY STAKEHOLDER ROLES AND RESPONSIBILITIES

5.1. SOUTH AFRICAN POLICE SERVICE (SAPS)

5.1.1. Receives and investigates level 4 offences of sexual abuse and harassment from the school Principal, or the Circuit Manager if the Principal is the alleged offender.

5.1.2. Obtains statements from the complainant (learner victim), his/her parents or guardian and other relevant witnesses.

5.1.3. Arrests the alleged offenders.

5.1.4. Takes the learner victim for a medical examination where applicable in line with the National Police Instruction on Sexual Offences.

5.1.5. Takes the accused to court within 48 hours after arrest or 24 hours after arrest in the case of a minor.

5.2. SOUTH AFRICAN COUNCIL FOR EDUCATORS (SACE)

5.2.1. The council is responsible for the registration of educators; during registration, educators are to be vetted to ensure that they are not guilty of any sexual offences.

5.2.2. If an educator is guilty of a sexual offence he/she may not be registered by SACE, and if they are already registered, the council has the mandate to de-register the educator.

5.2.3. The SACE ethics committee attends to any allegation brought to its attention either through the media, whistle blowers or any member of the community including educators and learners and follows steps as provided in the SACE Act (section 26)

5.2.4. The names of educators found guilty of sexual abuse must be submitted to SACE by the national DBE for their continued professional status to be evaluated.

5.2.5. The Council submits to the PED and the Department of Basic Education, specifically the Labour Relations Section, a list of the names of educators who are removed from the SACE Register on a quarterly basis, in order for the employer to terminate the services of the educators concerned and for the DBE to monitor the implementation and to submit the names to the Department of Social Development for registration in the National Child Protection Register.

5.2.6. In case of a complaint of harassment and/or abuse by an educator, a letter of notification must be forwarded to:

Chief Executive Officer,
South African Council for Educators (SACE),
Private Bag X 127,
Centurion 0046

The letter may also be hand delivered to:

South African Council for Educators (SACE),
240 Lenchen Avenue,
Centurion 0046

Or it may be emailed to ethics@sace.org.za
5.3. DEPARTMENT OF SOCIAL DEVELOPMENT (DSD)

5.3.1. Supports the learner victim and parents or guardians (if they are not the alleged offender) and perpetrators parents or guardians during the investigation and potential court process.

5.3.2. In terms of section 110(5) of the Children’s Act (Act 38 of 2005), social workers or a designated child protection organisation, are required to ensure the safety and well-being of a child upon receiving a report of sexual abuse and make an initial assessment of the report.

5.3.3. DSD social workers provide immediate trauma debriefing and/or long term counselling directly or refer to a non-governmental organisation.

5.3.4. DSD social workers maintain the NRSO register (as do social workers of designated child protection organisations).

5.3.5. Provincial Department investigates the truthfulness of a report of sexual abuse or harassment or cause it to be investigated. Without delay initiates proceedings in terms of the Childrens Act 38 of 2005 if the victim is a learner and submit particulars to the District Director for inclusion in part A of the NCPR.

5.4. DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

5.4.1. Via Commissioners of Children’s Courts, protect learners from further abuse through the issuing of Protection Orders (interdicts) in line with the Protection from Harassment Act 17 of 2011.

5.4.2. Subpoena witnesses to testify in court.

5.4.3. Provides interpreters so that the proceedings can take place in the language of the learner victim and the alleged offender.

5.4.4. Provides for services of intermediaries if required. The intermediary has two functions; a) to protect the witness against hostile cross-examination and b) to assist the witness in understanding the questions posed.

5.4.5. Provide, through the courts, the district DBE with the NCPR, containing all convictions of all people charged with child abuse.

5.5. NATIONAL PROSECUTING AUTHORITY (NPA)

5.5.1. Institutes criminal proceedings on behalf of the State and carries out all necessary functions required for instituting criminal proceedings.

5.5.2. Its Sexual Offences and Community Affairs (SOCA) Unit is to ensure the effective and efficient management of young offenders by prosecutors (aged 7-18).

5.5.2. Assistance to victims is provided through the Thuthuzela Care Centres (also see 5.6.) if one exists in the school’s jurisdiction (see Annexure B) or through other facility that provides such support. The Thuthuzela Care Centres are linked to Regional Courts or Sexual Offences Courts (where available), which provide prosecutors, social workers, investigating officers, magistrates, health professionals and police officers. As one-stop facilitie, Thuthuzela Care Centres are in place to ensure a victim-centred approach, prosecutor-guided investigations, trial and court ready cases with stakeholder cooperation. Ultimately, the aim is to minimize / reduce secondary victimisations, to shorten the cycle period of the case and to improve the conviction rate of reported cases.

5.5.5. Court Preparation Officers, employed by the NPA, assist learner victims through the court preparation program, which will prepare them for the court process.

5.6. NATIONAL DEPARTMENT OF HEALTH (DoH)

5.6.1. Victims receive their medical examination at a Thuthuzela Care Centre (if one is nearby) or at a health facility by a medical doctor or forensic clinician, which they are taken to by a member of the SAPS. If the victim wishes, he or she can be accompanied by a friend, relative, trusted educator or nurse to support her or him during the medical examination. Learners under 12 have to be accompanied by a guardian or parent.

5.6.2. Before any medical examination, the health care worker must provide the complainant with sufficient information and...
disclose any risk pertaining to the medical examination and procedures.

5.6.3. The health care worker must obtain the informed consent of the learner victim or parent or guardian to conduct the medical examination.

5.6.4. Any and all medical evidence may only be collected and released to the SAPS with the informed consent of the learner victim and/or guardian.

5.6.5. If the complainant declines the medical examination, the collection of evidence or its release to the SAPS, this choice should be respected and no undue pressure should be exerted upon the learner victim.

5.6.6. As prescribed in the WHO guidelines for medico-legal care for victims of sexual violence (2004), medical services offered to the complainant should include, but not be limited to:
- Post-exposure prophylaxis (PEP) for HIV;
- prevention of other sexually transmitted infections;
- emergency contraception to prevent pregnancy;
- treatment of injuries; and
- a forensic examination.

5.6.7. Any victims presenting to a government health care facility must be counselled by the examining health care worker about the potential risk of HIV transmission after a sexual offence has occurred, in accordance with the National Antiretroviral Treatment Guidelines.

5.6.8. If the complainant decides to take PEP, he or she should be given comprehensive adherence counselling and should be encouraged to return to the clinic for a follow-up appointment.

5.7. EDUCATION LABOUR RELATIONS COUNCIL (ELRC)

5.7.1. Serves the public education sector nationally and provincially.

5.7.2. Promotes the maintenance of labour peace in the public education sector, through the provisioning of dispute resolution and prevention services.

5.7.3. Provides for compulsory inquiries by arbitrators in cases of disciplinary action against educators charged with sexual misconduct in respect of learners.

5.7.4. ELRC Arbitrators deal with minor children as witnesses and victims and appointed intermediaries aid the child victim or witness to give evidence.

5.7.5. The Education Labour Relations Council (ELRC) will submit to the SACE a summary of the record of the disciplinary hearings and the sanction of every case where disciplinary steps were taken against a DBE appointed educator in cases of sexual abuse and harassment to enable the SACE to take further steps as provided in the SACE Act (section 26).

5.8. COMMISSION FOR GENDER EQUALITY (CGE)

5.8.1. Investigates gender-related matters and may take on advisory role in sexual abuse and harassment cases at schools.

5.8.2. Respects the internal processes when a sexual abuse matter is reported.

5.8.3. Monitors whether all parties comply with this protocol, ensuring strict adherence from a school level.

5.8.4. Refers matters reported to the Commission to the Department of Basic Education in the relevant province to investigate in accordance with the protocol.

5.8.5. The Commission may be contacted in instances where sexual abuse and harassment incidents have occurred under: 0800 007 709.

5.9. CONTRACTORS AND OTHER STAKEHOLDERS AND SERVICE PROVIDERS WHO MAY BE PRESENT ON ANY SCHOOL GROUND

5.9.1. Are obliged to ensure that none of their employees’ names are on the NRSO and NCR registers.
## ANNEXURE A
### PROVINCIAL DEPARTMENTS OF EDUCATION

<table>
<thead>
<tr>
<th>Province</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>National</td>
<td>222 Struben Street, Pretoria 012 357 3365/3373/3357/3374/3000 0800 20 29 33</td>
</tr>
<tr>
<td>Eastern Cape</td>
<td>Steve Mukile Tshwete Complex, Zone 6 55 Elizabeth Street Zwelitsha, Central Bhisho 040 608 4200/4205/4230</td>
</tr>
<tr>
<td>Free State</td>
<td>CR Swart Building, Room 2103 Bloemfontein 051 404 8000/8430/4911/8434</td>
</tr>
<tr>
<td>Gauteng</td>
<td>African Life Building/Arcade, Room 1009 111 Commissioner Street Johannesburg 011 355 0000/1510/1518/0597</td>
</tr>
<tr>
<td>KwaZulu-Natal</td>
<td>Administration Building, 1st Floor 247 Burger Street Pietermaritzburg 033 392 1000/846 5000, 031 392 1000/0800 204 353</td>
</tr>
<tr>
<td>Northern Cape</td>
<td>Perseverance Building, 156 Barclay Street Homestead, Kimberley 053 839 6500/6683/6696/6619</td>
</tr>
<tr>
<td>North West</td>
<td>First Floor, Garona Building Executive Block, East Wing Dr. James Moroka Ave Mmabatho, 018 387 3428/29/24/25/32</td>
</tr>
<tr>
<td>Western Cape</td>
<td>Room 924, 9th Floor Grand Central Building Lower Parliament Street Cape Town 021 467 2000/2535/257</td>
</tr>
<tr>
<td>Limpopo</td>
<td>133 Biccard Street Polokwane 015 290 7702/7061/7661/7600</td>
</tr>
<tr>
<td>Mpumalanga</td>
<td>Department of Education, Ext 5 Government Boulevard Nelspruit 013 766 5462/5300/5552</td>
</tr>
</tbody>
</table>
## ANNEXURE B

**THUTHUZELA CARE CENTRES (TCCs) SITE STAFF AND CONTACT DETAILS**

<table>
<thead>
<tr>
<th>Provincial Manager/s</th>
<th>TCC SITE Hospital Address</th>
<th>Contact Details</th>
<th>Case Manager</th>
<th>Site Coordinator (SC) / Victim Assistance Officer (VAO)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EASTERN CAPE</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Adv Mkhuseli Jokani Cell: 076 815 8894 <a href="mailto:mjokani@npa.gov.za">mjokani@npa.gov.za</a></td>
<td>Bizana TCC St Patricks Hospital, Bizana, Tel: 039 251 0236 ext 3066 Fax: 039 251 0286</td>
<td>n/a</td>
<td>Ms Anela Nontso (SC)</td>
</tr>
<tr>
<td>2</td>
<td>Butterworth TCC Hospital, Butterworth</td>
<td>Tel: 047 491 2506 Fax: 047 491 0338 Email:<a href="mailto:nbanse@npa.gov.za">nbanse@npa.gov.za</a></td>
<td>Ms Linda Jekwa</td>
<td>Ms Nomakhaya Barnes (SC)</td>
</tr>
<tr>
<td>3</td>
<td>Dora Nginza TCC Hospital: Port Elizabeth</td>
<td>Tel: 041 406 4112 Email: <a href="mailto:nbanse@npa.gov.za">nbanse@npa.gov.za</a></td>
<td>Ms Linda Le Roux</td>
<td>Ms Zimkitha Bula (SC)</td>
</tr>
<tr>
<td>4</td>
<td>Ubode TCC (Mthatha) St Barnabas Hospital, Nyandeni Region</td>
<td>Tel: 047 568 6274 Email: <a href="mailto:nsithole@npa.gov.za">nsithole@npa.gov.za</a></td>
<td>Mr David Pudikabekwa</td>
<td>Ms Nolwandle Sithole (SC)</td>
</tr>
<tr>
<td>5</td>
<td>Lusikisiki TCC St Elizabeth Hospital, Lusikisiki</td>
<td>Tel: 039 253 5000 Fax: 039 253 1116 Email: <a href="mailto:nomantombazanambena@yahoo.com">nomantombazanambena@yahoo.com</a></td>
<td>n/a</td>
<td>Ms Bulelwa Mareketla (SC)</td>
</tr>
<tr>
<td>6</td>
<td>Mdantsane TCC Cecilia Makiwane Hospital, Mdantsane, East London</td>
<td>Tel: 043 761 2023 Fax: 043 761 6277 Email: <a href="mailto:nosinising@ngau.com">nosinising@ngau.com</a></td>
<td>Ms Vatiswa Blayi</td>
<td>Ms Nosisi Nangu (SC)</td>
</tr>
<tr>
<td>7</td>
<td>Mthatha TCC Hospital, Mthatha</td>
<td>Tel: 047 502 4000 Fax: 047 502 4126</td>
<td>Mr David Pudikabekwa</td>
<td>Ms Vatiswa Mtiya (SC)</td>
</tr>
<tr>
<td>8</td>
<td>Taylor Bequest TCC Hospital, 1 Main Street, Matatiele</td>
<td>Tel: 039 737 3186 Fax: 039 737 4134 Email: <a href="mailto:NPutuzo@npa.gov.za">NPutuzo@npa.gov.za</a></td>
<td>n/a</td>
<td>Ms Ninzikazi Putuza (SC)</td>
</tr>
<tr>
<td>9</td>
<td>Grey Hospital TCC King’s Road, King William’s Town</td>
<td>Tel: 043 643 3300 Email: <a href="mailto:kwezi.nyani@yahoo.com">kwezi.nyani@yahoo.com</a></td>
<td>n/a</td>
<td>Ms Nokhwezi Masakane (SC)</td>
</tr>
<tr>
<td>Province</td>
<td>TCC Site Name</td>
<td>Hospital Address</td>
<td>Contact Details</td>
<td>Case Manager</td>
</tr>
<tr>
<td>--------------</td>
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</tr>
<tr>
<td>Free State</td>
<td>10</td>
<td>Bongani TCC Health Complex (Old Provincial Hospital)</td>
<td>Tel: 057 355 4106 Fax: 057 355 4109 Email: estherkhoza459@gma il.com</td>
<td>Ms Lisle Nel</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Long Road Street, Welkom</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>11</td>
<td>Metsimaholo TCC Metropolitan Hospital, Long Road Street, Sasolburg</td>
<td>Tel: 016 973 3997 Fax: 016 970 9401 Email: <a href="mailto:metsimaholotcc@gmail.com">metsimaholotcc@gmail.com</a></td>
<td>Ms Mafusi P Lekeka</td>
</tr>
<tr>
<td>Kwazulu-Natal</td>
<td>23</td>
<td>Empangeni TCC Ngwelezana Hospital</td>
<td>Tel: 035 794 1471 Fax: 035 794 1684 Email: Gloria.Nd <a href="mailto:wandwe@kznhealth.gov.za">wandwe@kznhealth.gov.za</a></td>
<td>Ms Vuyisile Mafuna</td>
</tr>
<tr>
<td></td>
<td>24</td>
<td>Port Shepstone TCC Port Shepstone Regional Hospital, Bazley Street, Port Shepstone</td>
<td>Tel: 039 688 6021 Fax: 039 688 6034 Email: <a href="mailto:Lsonkosi@npa.gov.za">Lsonkosi@npa.gov.za</a></td>
<td>Mr Kankeleso Mesolets</td>
</tr>
<tr>
<td></td>
<td>25</td>
<td>Umlazi TCC Prince Mshiyeni Memorial Hospital, Off Mangosuthu Highway, Umlazi</td>
<td>Tel: 031 907 8496 Fax: 031 906 1836 Email: <a href="mailto:jlanga@npa.gov.za">jlanga@npa.gov.za</a></td>
<td>Mr Bonokuhle Mthembu</td>
</tr>
<tr>
<td></td>
<td>26</td>
<td>Phoenix TCC Mahatma Ghandi Memorial Hospital, 100 Phoenix Highway, Phoenix</td>
<td>Tel: 031 502 2338 Fax: 031 502 7345 Email: <a href="mailto:jlanga@npa.gov.za">jlanga@npa.gov.za</a></td>
<td>Ms Cheryl Pillay</td>
</tr>
<tr>
<td></td>
<td>27</td>
<td>RK Khan TCC RK Khan Hospital, RK Khan Circle, Westcliffe</td>
<td>Tel: 031 401 0394 Tel/Fax: 031 401 0394 Email: <a href="mailto:nmpanza@npa.gov.za">nmpanza@npa.gov.za</a></td>
<td>Mr Sizwe Khanyile</td>
</tr>
<tr>
<td></td>
<td>28</td>
<td>Stanger TCC Stanger Provincial Hospital, Corner King Shaka St &amp; Patterson Rd, Stanger</td>
<td>Tel: 032 551 6632 Email: <a href="mailto:MNdlovu@npa.gov.za">MNdlovu@npa.gov.za</a></td>
<td>Ms Ronita Lutchman</td>
</tr>
<tr>
<td>LIMPOPO</td>
<td></td>
<td></td>
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</tbody>
</table>
| 29 | Adv Patamedi Mogale  
Cell: 071 670 0531  
pnmogale@npa.gov.za | Mankweng TCC Mankweng Hospital,  
Corner Hospital & Dorp Street,  
Mankweng, Polokwane  
Tel: 015 286 1000  
Fax: 015 267 0369  
Cell: 082 052 2001  
Email: smtmara@webmail.co.za | Mr Richard Masindi  
Ms Sarah Mara (SC) |
| 30 |  
Mokopane TCC Mokopane Hospital,  
Dudu Madisha Drive, Mahwelereng,  
Mokopane  
Tel: 015 483 4000  
Fax: 015 483 2405  
Email: Emaleka@npa.gov.za | n/a  
Ms Eunice Maleka (SC) |
| 31 |  
Musina TCC Musina Hospital,  
White Road, Musina  
Tel: 015 534 0446  
Fax: 015 534 0819 | n/a  
Albert Mahada (SC) |
| 32 |  
Nkhensani TCC Nkhensani Hospital,  
Giyani Parliament & Giyani Factory  
Unit, next to Giyani Testing Ground,  
Giyani  
Tel: 015 812 0227  
Fax: 015 812 2461  
Email: tmageza@npa.gov.za | n/a  
Ms Thandi Mageza (SC) |

<table>
<thead>
<tr>
<th>LIMPOPO</th>
</tr>
</thead>
</table>
| 33 | Adv Patamedi Mogale  
Cell: 071 670 0531  
pnmogale@npa.gov.za | Seshego TCC Seshego Hospital,  
Corner Bookelo & Mandela Street,  
Seshego  
Tel: 015 223 0483  
Fax: 015 223 6169  
Email: mmohlala@npa.gov.za | n/a  
Mr Kaptein Mgiba (SC) |
| 34 |  
Tshilidzini TCC Tshilidzini Hospital,  
R 524 Punda Maria Road,  
Thohoyandou  
Tel: 015 964 3257  
Fax: 015 964 1072  
Email: kwindanico@gmail.com | Adv Maphile Molefe  
Mr Nicolas Kwinda (SC) |
| 35 |  
Groblersdal TCC Groblersdal Hospital,  
14 Kruger Street, Groblersdal  
Tel: 013 262 3024  
Fax: 013 262 2764  
Email: mabirimisaV@gmail.com | n/a  
Mr Vhutshilo Mabirimisa (SC) |
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<thead>
<tr>
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<th>Contact Details</th>
<th>Case Manager</th>
<th>Site Coordinator (SC) / Victim Assistance Officer (VAO)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MPUMALANGA</strong></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>36</td>
<td>Ms Sanette Lotter</td>
<td>Ermelo TCC</td>
<td>Tel: 017 811 2031</td>
<td>Mr Sipho Mkhoza (SC)</td>
</tr>
<tr>
<td></td>
<td>Cell: 084 821 2709</td>
<td>Ermelo Hospital,</td>
<td>Fax: 017 811 5104</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:slotter@npa.gov.za">slotter@npa.gov.za</a></td>
<td>1 Joubert St, Ermelo</td>
<td>Email: <a href="mailto:spmkhonza@npa.gov.za">spmkhonza@npa.gov.za</a></td>
<td></td>
</tr>
<tr>
<td>37</td>
<td>Themb TCC Thamba Hospital,</td>
<td>Tel: 013 796 9623</td>
<td>Ms Christa du Plessis</td>
<td>Ms Zulaikha Khoza (SC)</td>
</tr>
<tr>
<td></td>
<td>Main Road, Kabokweni</td>
<td>Email: <a href="mailto:zkhoza@npa.gov.za">zkhoza@npa.gov.za</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>38</td>
<td>Tonga TCC Tonga Hospital,</td>
<td>Tel: 013 780 9231</td>
<td>n/a</td>
<td>Ms Cindy Sambo (SC)</td>
</tr>
<tr>
<td></td>
<td>Tonga View, Kwalugedlane, Nkomazi</td>
<td>Fax: 013 780 0733</td>
<td>Email: <a href="mailto:constanceee19@gmail.com">constanceee19@gmail.com</a></td>
<td></td>
</tr>
<tr>
<td>39</td>
<td>Witbank TCC Witbank Hospital,</td>
<td>Tel: 013 653 2208</td>
<td>Ms Shedene McComans</td>
<td>Ms Cynthia Mkhathwia (SC)</td>
</tr>
<tr>
<td></td>
<td>Mandela Street, Witbank</td>
<td>Fax: 013 656 1316</td>
<td>Email: <a href="mailto:constanceee19@gmail.com">constanceee19@gmail.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:emailahlenitcc@gmail.com">emailahlenitcc@gmail.com</a></td>
<td></td>
<td></td>
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<tr>
<td><strong>NORTHERN CAPE</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>40</td>
<td>Adv Mark Kenny</td>
<td>De Aar TCC</td>
<td>Tel: 053 631 7093</td>
<td>Mr Simon Dilthebe (SC)</td>
</tr>
<tr>
<td></td>
<td>Cell: 084 251 4417</td>
<td>Central Karoo Hospital, Visser Street, De Aar</td>
<td>Fax: 053 631 7093</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:mkenny@npa.gov.za">mkenny@npa.gov.za</a></td>
<td>De Aar</td>
<td>Email: <a href="mailto:simon-dithebe@gmail.live.com">simon-dithebe@gmail.live.com</a></td>
<td></td>
</tr>
<tr>
<td>41</td>
<td>Galeshewe TCC</td>
<td>Tel: 053 830 8900</td>
<td>n/a</td>
<td>Mrs Deyi Zandile (SC)</td>
</tr>
<tr>
<td></td>
<td>Galeshewe Day Hospital</td>
<td>Email: molokoramathekela89 email.com</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Hospital, Tyson Road</td>
<td>Email: molokoramathekela89 mail.com</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Kimberley</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>42</td>
<td>Kuruman TCC</td>
<td>Tel: 053 712 8133</td>
<td>n/a</td>
<td>Ms Nokonwaba Nowewe (SC)</td>
</tr>
<tr>
<td></td>
<td>Kuruman Hospital, Main</td>
<td>Fax: 053 712 8118</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Street, Kuruman</td>
<td>Email: molokoramathekela89 mail.com</td>
<td></td>
<td></td>
</tr>
<tr>
<td>43</td>
<td>Springbok TCC</td>
<td>Tel: 027 712 1551</td>
<td>n/a</td>
<td>Ms Babalwa Petelo (SC)</td>
</tr>
<tr>
<td></td>
<td>Van Niekerk Hospital</td>
<td>Fax: 027 712 1560</td>
<td>Email: <a href="mailto:babalwapeloto@gmail.com">babalwapeloto@gmail.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(Springbok Hospital)</td>
<td>Email: <a href="mailto:babalwapeloto@gmail.com">babalwapeloto@gmail.com</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Hospital Street, Springbok</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provincial Manager/s</td>
<td>TCC SITE Hospital Address</td>
<td>Contact Details</td>
<td>Case Manager</td>
<td>Site Coordinator (SC) / Victim Assistance Officer (VAO)</td>
</tr>
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</tr>
<tr>
<td><strong>NORTH WEST</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| 44                   | Adv Ilse Bezuidenhout     | Job Shimankane Tabane TCC | Tel: 014 590 5474  
Email: estherkhoza459@gmail.com | n/a          | Ms Esther Khoza (SC) |
|                      | Cell: 084 821 1854        | Job Shimankana Tabane Hospital, Corner Heystek & Bosch Street, Rustenburg |                |                                                        |
|                      | Email: ibezuidenhout@npa.gov.za |                |              |                                                        |
| 45                   | Adv Vuyo Mhlanga         | Klerksdorp TCC | Tel: 018 465 2828  
Fax: 018 465 2041  
Email: thandi.kraai@webmail.co.za | Ms Susanna Krause | Ms Thandiwe Kraai (SC) |
|                      | Cell: 074 114 8878        | Klerksdorp Hospital, Benji Olipa Road Jouberton, Klerksdorp |                |                                                        |
|                      | Email: vmhlanga@npa.gov.za |                |              |                                                        |
| 46                   | Mafikeng TCC Mafikeng Provincial Hospital, Lichtenburg Road, Mafikeng | Tel: 018 383 7000  
Email: thekgotele@gmail.com/ iekhwelela@npa.gov.za | Mr Ronald Ngako | Ms Grace Modiba (SC) |
|                      |                           |                |              |                                                        |
| 47                   | Potchefstroom TCC Potchefstroom Hospital, Cnr Botha & Chris Hani Street, Potchefstroom | Tel: 018 293 4659  
Email: DMojaki@npa.gov.za | n/a          | Ms Dintletse Mojaki (SC) |
|                      |                           |                |              |                                                        |
| 48                   | Taung TCC Taung District Hospital, Office 005 Trauma Counseling Unit, Magistrate Street, Taung | Tel: 053 994 1206  
Tel/Fax: 053 994 1206  
Email: mkujane@npa.gov.za | n/a          | Ms Maud Kujane (SC) |
<p>| | | | | |
|                      |                           |                |              |                                                        |</p>
<table>
<thead>
<tr>
<th>Provincial Manager/s</th>
<th>TCC SITE Hospital Address</th>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>WESTERN CAPE</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>49</td>
<td>Adv Mark Kenny</td>
<td>George TCC George Provincial Hospital, Davidson Road, Glen Barrie, George</td>
<td>Tel: 044 873 4858 Fax: 044 873 6748 Email: <a href="mailto:vezasiea@yahoo.com">vezasiea@yahoo.com</a></td>
<td>Ms Gerda Marx Ms Angelique Vezasie (SC)</td>
</tr>
<tr>
<td>50</td>
<td>Adv Lizelle Africa</td>
<td>Karl Bremer TCC Karl Bremer Hospital, Corner Mike Pienaar Boulevard &amp; Frans Conradie Avenue, Belville</td>
<td>Tel: 021 948 0861 Fax: 021 918 1341</td>
<td>Ms Waldette Packery Ms Nobuhle Malunga (SC)</td>
</tr>
<tr>
<td>51</td>
<td>Adv Garry Titus</td>
<td>Khayelitsha TC Khayelitsha Hospital Khayelitsha Community Health Centre Lwandle Road, Site B, Khayelitsha</td>
<td>Tel: 021 360 4570 Email: <a href="mailto:boni.mogale@gmail.co">boni.mogale@gmail.co</a></td>
<td>Ms Audrey Ziervogel Ms Boniswa Mogale (SC)</td>
</tr>
<tr>
<td>52</td>
<td></td>
<td>Mannenburg TCC GF Jooste Hospital, Duinefontein Road, Mannenburg</td>
<td>Tel: 021 699 0474</td>
<td>Mr Deon Ruiters Ms Mandisa Ngonongono (SC)</td>
</tr>
<tr>
<td>53</td>
<td></td>
<td>Worcester TCC Worcester Hospital, Murray Street, Worcester</td>
<td>Tel: 023 348 1294 Fax: 023 342 265 Email: <a href="mailto:worcestercc@gmail.com">worcestercc@gmail.com</a></td>
<td>Ms Cindy Abdol Ms Cindy Williams (VAO)</td>
</tr>
<tr>
<td>54</td>
<td></td>
<td>Wesfleur TCC Wesfleur Hospital, Wesfleur Circle, Atlantis</td>
<td>Tel: 021 571 8043 Fax: 021 572 4420 Email: <a href="mailto:tccatlantis@gmail.com">tccatlantis@gmail.com</a></td>
<td>n/a Ms Avril Losper (SC)</td>
</tr>
</tbody>
</table>
## ANNEXURE C

### NATIONAL ORGANISATIONS

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Childline</td>
<td>0800 05 55 55</td>
</tr>
<tr>
<td>Lifeline</td>
<td>011 781 2337 / 0861 322 322</td>
</tr>
<tr>
<td>Child Protection Unit (CPU)</td>
<td>012 393 2359 / 2362 / 2363</td>
</tr>
<tr>
<td>National Network on Violence Against Women</td>
<td>012 348 1231/1</td>
</tr>
<tr>
<td>Lifeline</td>
<td>011 781 2337 / 0861 322 322</td>
</tr>
<tr>
<td>Child Protection Unit (CPU)</td>
<td>012 393 2359 / 2362 / 2363</td>
</tr>
<tr>
<td>National Network on Violence Against Women</td>
<td>012 348 1231/1</td>
</tr>
<tr>
<td>National Institute for Crime Prevention and Re-integration of Offenders</td>
<td>021 462 0017</td>
</tr>
<tr>
<td>National Institute for Public Interest Law and Research</td>
<td>012 328 5901/7434</td>
</tr>
<tr>
<td>Nipilar</td>
<td>012 328 5901</td>
</tr>
<tr>
<td>Nicro</td>
<td>012 322 7419</td>
</tr>
<tr>
<td>Rape Crisis</td>
<td>021 447 1467/684 1180/361 9228 (based in Cape Town, offers support through counselling to the victims of rape. This organisation can also prepare you for court and can support you when you go to court, if you want that.)</td>
</tr>
<tr>
<td>South African National Council for Child &amp; Family Care</td>
<td>011 492 2950</td>
</tr>
<tr>
<td>SAPS Crime Stop</td>
<td>086 0010 111</td>
</tr>
<tr>
<td>SAPS Emergency Number</td>
<td>10111</td>
</tr>
<tr>
<td>Stop Women Abuse Help Line</td>
<td>0800 150 150 (this is a confidential telephone help line to assist victims of women abuse. It is a special project of Lifeline South Africa.)</td>
</tr>
<tr>
<td>Department of Social Development</td>
<td>012 312 7883</td>
</tr>
<tr>
<td>Teddy Bear Clinic</td>
<td>011 484 4554</td>
</tr>
<tr>
<td>Child Welfare South Africa</td>
<td>0861 424453</td>
</tr>
<tr>
<td>(this is an organisation deals with all issues of child welfare and cases of abuse can be reported to it directly. It assists children, family members and care givers.)</td>
<td></td>
</tr>
<tr>
<td>Women’s Legal Centre in Cape Town</td>
<td>021 424 5660</td>
</tr>
<tr>
<td>Women’s Legal Centre in Johannesburg (011) 339 1099</td>
<td></td>
</tr>
<tr>
<td>Tshwaranang Legal Advocacy Centre</td>
<td>011 403 4267</td>
</tr>
<tr>
<td>People Opposing Women Abuse</td>
<td>011 642 4345/6</td>
</tr>
<tr>
<td>Stop Gender Based Violence Helpline</td>
<td>0800 150 150</td>
</tr>
<tr>
<td>The Family and Marriage Association of South Africa</td>
<td>011 975 7107</td>
</tr>
<tr>
<td>(also known as FAMSA, this organisation provides counselling and community support to help people deal with family-related issues.)</td>
<td></td>
</tr>
<tr>
<td>GBV Command Centre</td>
<td></td>
</tr>
<tr>
<td>SMS Help to 31531</td>
<td></td>
</tr>
<tr>
<td>Teddy Bear Clinic</td>
<td>011 484 4554</td>
</tr>
<tr>
<td>Child Welfare South Africa</td>
<td>0861 424453</td>
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<tr>
<td>Women’s Legal Centre in Johannesburg (011) 339 1099</td>
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<td>(also known as FAMSA, this organisation provides counselling and community support to help people deal with family-related issues.)</td>
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</tr>
<tr>
<td>GBV Command Centre</td>
<td></td>
</tr>
<tr>
<td>SMS Help to 31531</td>
<td></td>
</tr>
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</table>
ANNEXURE D

Questionnaire

Kindly complete the following questionnaire on a monthly basis, and submit the completed form to the Life Skills Officer at the district office, who in turn should submit to the Gender Officer / Special Programme Officer at the provincial education department head office.

<table>
<thead>
<tr>
<th>Type of violence</th>
<th>Age &amp; Sex of victim survivor</th>
<th>Age &amp; Sex of offender</th>
<th>Date of Incident &amp; relationship, e.g. learner - learner</th>
<th>Place/location where incident occurred</th>
<th>Reported to whom &amp; Date of reporting</th>
<th>Action taken</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sexual harassment</td>
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<tr>
<td>Rape</td>
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</tr>
<tr>
<td>Bullying</td>
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<tr>
<td>Sexual abuse</td>
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<tr>
<td>Online sexual abuse and/or harassment</td>
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<tr>
<td>Other</td>
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</table>
ANNEXURE E

FORM 22 A

REPORTING OF ABUSE OR DELIBERATE NEGLECT OF CHILD

(Regulation 33)

[SECTION 110 OF THE CHILDREN’S ACT 38 OF 2005]

REPORTING OF ABUSE TO PROVINCIAL DEPARTMENT OF SOCIAL DEVELOPMENT, DESIGNATED CHILD PROTECTION ORGANISATION OR POLICE OFFICIAL

NOTE: A SEPARATE FORM MUST BE COMPLETED FOR EACH CHILD

TO: The Head of the Department

Pursuant to section 110 of the Children’s Act, 2005, and for purposes of section 114(1)(a) of the Act, you are hereby advised that a child has been abused in a manner causing physical injury/sexually abused/deliberately neglected or is in need of care and protection.

<table>
<thead>
<tr>
<th>Source of report (do not identify person)</th>
</tr>
</thead>
<tbody>
<tr>
<td>o Victim</td>
</tr>
<tr>
<td>o Relative</td>
</tr>
<tr>
<td>o Parent</td>
</tr>
<tr>
<td>o Neighbour/friend</td>
</tr>
<tr>
<td>o Professional (specify)</td>
</tr>
<tr>
<td>o Other (specify)</td>
</tr>
</tbody>
</table>

Date Reported to child protection organisation: DD MM CCYY

1. CHILD: (COMPLETE PER CHILD)

<table>
<thead>
<tr>
<th>Surname</th>
<th>Full name(s)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Gender:</th>
<th>Date of Birth: DD MM CCYY</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td></td>
</tr>
<tr>
<td>F</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>School Name:</th>
<th>Grade:</th>
<th>Age / Estimated Age:</th>
</tr>
</thead>
</table>

* ID no: *

Contact no:

2. CATEGORY OF CHILD IN NEED OF CARE AND PROTECTION

<table>
<thead>
<tr>
<th>o Street child</th>
<th>o Child labour</th>
<th>o Child trafficking</th>
</tr>
</thead>
<tbody>
<tr>
<td>o Commercial sexual exploitation</td>
<td>o Exploited children</td>
<td>o Child abduction</td>
</tr>
</tbody>
</table>

3. OTHER INTERVENTION – CONTACT PERSON TRUSTED BY CHILD

<table>
<thead>
<tr>
<th>Surname:</th>
<th>Name:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Address:</th>
<th>Telephone number:</th>
</tr>
</thead>
</table>

Other children interviewed: o Yes o No Number:

(*) = Complete if available or applicable

SURNAME OF CHILD:
4. ALLEGED ABUSER

4.1) Surname

<table>
<thead>
<tr>
<th>Date of Birth</th>
<th>DD</th>
<th>MM</th>
<th>CCYY</th>
<th>Gender</th>
<th>M</th>
<th>F</th>
</tr>
</thead>
</table>

ID No: Age:

* Passport No: * Drivers license:

Also known as:

Relationship to child:
- o Father
- o Grand father
- o Step father
- o Foster father
- o Uncle
- o Sibling
- o Professional: social worker/police officer/teacher/caregiver/priest/dr/volunteer
- o Other (specify)

Street Address (include postal code):

Postal Code:

3.2) WHEREABOUTS OF ALLEGED OFFENDER:

- o Section 153 (Request for removal by SAPS) o Still in home
- o In hospital (Name/Place…………………………………………………………………………………….)
- o In detention (Place……………………………………………………………………………………..)
- o Living somewhere else o Whereabouts unknown o Un-identified

5. PARENTS OF CHILD (If other than above)

<table>
<thead>
<tr>
<th>Surname: Father / Step-father</th>
<th>Full name(s)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Date of Birth</th>
<th>DD</th>
<th>MM</th>
<th>CCYY</th>
<th>Gender</th>
<th>M</th>
<th>F</th>
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</thead>
</table>

ID no: Age:

<table>
<thead>
<tr>
<th>Surname: Mother / Step-mother</th>
<th>Full name(s)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Date of Birth</th>
<th>DD</th>
<th>MM</th>
<th>CCYY</th>
<th>Gender</th>
<th>M</th>
<th>F</th>
</tr>
</thead>
</table>

ID no: Age:

Also known as:

Names and ages of siblings or other children if helpful for tracking

Street Address (include postal code):

Postal Code:

(*) = Complete if available or applicable
6. ABUSE

Date of Incident: Date unknown: Episodic/ongoing from (date) Reported to CPR:

<table>
<thead>
<tr>
<th>DD</th>
<th>MM</th>
<th>CCYY</th>
<th>DD</th>
<th>MM</th>
<th>CCYY</th>
<th>DD</th>
<th>MM</th>
<th>CCYY</th>
</tr>
</thead>
</table>

Place of incident:
- o Child’s home
- o Field
- o Tavern
- o School
- o Friend’s place
- o Partial Care
- o ECD Centre
- o Neighbour
- o Child and youth care centre
- o Other (specify)
- o Foster home
- o Temporary safe care

6.1) TYPE OF ABUSE (Tick only the one that indicates the key motive of intent)

- Physical
- Emotional
- Sexual
- Deliberate neglect

6.2) INDICATORS (Check any that apply)

**PHYSICAL:**
- o Abrasions
- o Bruises
- o Burns/Scalding
- o Cuts
- o Welts
- o Fatal injury (date of death)
- o Injury to internal organs
- o Head injuries
- o No visible injuries (elaborate)
- o Poisoning (specify)
- o Other Behavioural or physical (specify)

**EMOTIONAL:**
- o Withdrawal
- o Depression
- o Self destructive aggressive behaviour
- o Corruption through exposure to illegal activities
- o Deprivation of affection
- o Exposure to anti-social activities
- o Exposure to family violence
- o Parent or care giver negative mental condition
- o Inappropriate and continued criticism
- o Humiliation
- o Isolation
- o Threats
- o Development Delays
- o Oppression
- o Rejection
- o Accusations
- o Anxiety
- o Lack of cognitive stimulation
- o Mental, emotional or developmental condition requiring treatment (specify)

**SEXUAL:**
- o Contact abuse
- o Rape
- o Sodomy
- o Masturbation
- o Oral sex area
- o Molestation
- o Non contact abuse (flashing, peeping)
- o Irritation, pain, injury to genital
- o Other indicators of sexual molestation or exploitation (specify)

**DELIBERATE NEGLECT:**
- o Malnutrition
- o Medical
- o Physical
- o Educational
- o Refusal to assume parental responsibility
- o Neglectful supervision
- o Abandonment

6.3) Indicate overall degree of Risk to child:
- o Mild
- o Moderate
- o Severe
- o Unknown

6.4) When applicable, tick the secondary type of abuse Multiple Abuse:
- o Yes
- o No

Sexual
- Physical
- Emotional
- Deliberate Neglect

Brief explanation of occurrence(s) (including a statement describing frequency and duration)

(*) = Complete if information is available or applicable
<table>
<thead>
<tr>
<th><strong>SURNAME OF CHILD:</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FULL NAMES OF CHILD:</strong></td>
<td></td>
</tr>
</tbody>
</table>

### 7. MEDICAL INTERVENTION (*):

<table>
<thead>
<tr>
<th>Treated outside hospital:</th>
<th>Examined by:</th>
<th>Hospitalised:</th>
</tr>
</thead>
<tbody>
<tr>
<td>o Yes</td>
<td>o Doctor</td>
<td>o For assessment</td>
</tr>
<tr>
<td>o No</td>
<td>o Reg. Nurse</td>
<td>o For treatment</td>
</tr>
<tr>
<td></td>
<td></td>
<td>o As place of safety</td>
</tr>
</tbody>
</table>

| Where (name of Hospital) | Contact person | Telephone Number |

### 8. CHILDREN’S COURT INTERVENTION (*):

<table>
<thead>
<tr>
<th>Removal of child to temporary safe care (Section 152):</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>o Yes</td>
<td></td>
</tr>
<tr>
<td>o No</td>
<td></td>
</tr>
</tbody>
</table>

### 9. SAPS: (ACTION RELATED TO ALLEGED ABUSER(S)) – (*):

<table>
<thead>
<tr>
<th>Reported to SAPS:</th>
<th>Charges laid:</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>o Yes</td>
<td>o Yes</td>
<td></td>
</tr>
<tr>
<td>o No</td>
<td>o No</td>
<td></td>
</tr>
</tbody>
</table>

| CASE NR | Police Station | Telephone Nr |

| Name of Police Officer | Rank of Police Officer |

### 10. CHILD KNOWN TO WELFARE ORGANISATION/ SOCIAL DEVELOPMENT?

<table>
<thead>
<tr>
<th>10.1) Child known to welfare?:</th>
<th>o Yes</th>
<th>o No</th>
</tr>
</thead>
</table>

| Name of Organisation | Contact number | Reference number |

### 11. DETAILS OF PERSON WHO REPORTS ALLEGED ABUSE (Refers to a profession, mandatory obliged to report child abuse):

<table>
<thead>
<tr>
<th>Name of informant</th>
<th>Employer</th>
</tr>
</thead>
</table>

| Employer Address | Work Telephone Nr | Fax Number |

| Email Address |

(*) = Complete if information is available or applicable
<table>
<thead>
<tr>
<th>Surname of Child:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Names of Child:</td>
<td></td>
</tr>
</tbody>
</table>

### 4. ALLEGED ABUSER

#### 4.1) Surname

<table>
<thead>
<tr>
<th>Surname</th>
<th>Full Name(s)</th>
</tr>
</thead>
</table>

#### Date of Birth: DD MM CCYY

<table>
<thead>
<tr>
<th>Gender:</th>
<th>M</th>
<th>F</th>
</tr>
</thead>
</table>

#### ID No:

* Passport No: *

* Drivers license: *

#### Also known as:

<table>
<thead>
<tr>
<th>Relationship to child:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>o Father</td>
<td>o Mother</td>
</tr>
<tr>
<td>o Grand father</td>
<td>o Grand mother</td>
</tr>
<tr>
<td>o Step father</td>
<td>o Step mother</td>
</tr>
<tr>
<td>o Foster father</td>
<td>o Foster mother</td>
</tr>
<tr>
<td>o Uncle</td>
<td>o Aunt</td>
</tr>
<tr>
<td>o Sibling</td>
<td>o Caregiver</td>
</tr>
<tr>
<td>o Professional: social worker/police officer/teacher/caregiver/priest/dr/volunteer</td>
<td></td>
</tr>
<tr>
<td>o Other (specify)</td>
<td></td>
</tr>
</tbody>
</table>

#### Street Address (include postal code):
TO: The Director-General
Department of Social Development Private Bag xxx
PRETORIA 0001

Dear Sir/Madam

In terms of section 126 of the Children's Act 38 of 2005, I wish to inquire whether the name of a person in my employ or that I wish to employ appears in Part B of the National Child Protection Register. A certified copy of one of the following documents is attached as verification of my identity (mark with an 'x'):

- birth certificate (if not in possession of identity document or passport)
- identity document
- passport

In the event that his/her name is included in Part B of the Register, kindly furnish reason why this was done. Please note that section 126 of the Act requires you to respond to this inquiry within 21 working days.

Name of business: ....................................................................................
Physical address of business: .................................................................
Postal address of business: .....................................................................
Telephone numbers of business: ...........................................................
Position held or to be held by person: ......................................................

Personal details of person employed or to be employed.
Full names: ................................................................................................
Surname: .................................................................................................
Physical address: .....................................................................................
Postal address: .........................................................................................
Telephone number: ........................................................... Alias or nickname: ..........................................................
ID number: .......................................................... Passport number: ..........................................................

Yours sincerely

........................................................................................
(Signature)
Date: ........................................................................

[SECTION 126 OF THE CHILDREN’S ACT 38 OF 2005]
ANNEXURE G

REPUBLIC OF SOUTH AFRICA

FORM 8

[Regulation 17(2)]

APPLICATION FOR CERTIFICATE BY PERSON/ LICENCING AUTHORITY/ RELEVANT AUTHORITY IN RESPECT OF PARTICULARS OF ANOTHER

Section 44 of the Criminal Law (Sexual Offences and Related Matters) Amendment Act, 2007 (Act No. 32 of 2007)(the Act)

Date: .........................................

NOTE 1: In terms of section 44 of the Act an application for a certificate, stating whether or not the particulars of a person mentioned in the application are recorded in the National Register for Sex Offenders may be made by—

(a) an employer in respect of an employee;
(b) a licensing authority in respect of an applicant;
(c) a relevant authority in respect of an applicant;
(d) an employee contemplated in respect of his or her own particulars;
(e) a person contemplated applying for a licence or approval to manage or operate any entity, business concern or trade in relation to the supervision over or care of children or persons who are mentally disabled in respect of his or her own particulars;
(f) a person contemplated in section 48(2) applying to become a foster parent, kinship care-giver, temporary safe care-giver or adoptive parent in respect of his or her own particulars; or
(g) any person whose particulars appear on the Register in respect of his or her own particulars.

NOTE 2: A set of fingerprints of the person referred to in paragraph 2 hereunder, must be attached to this form (a set of fingerprints can be taken at any police station)

1. PARTICULARS OF APPLICANT

*1.1 Title:

Full names and surname:

Profession or trade:

Identity number/ passport number:

Contact details (including postal address):

Telephone number: Cell number:

Reason for applying for certificate:
<table>
<thead>
<tr>
<th><strong>1.2</strong></th>
<th>If licensing authority or relevant authority as defined in the Act applies for certificate, please state</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of licensing authority/relevant authority:</td>
<td></td>
</tr>
<tr>
<td>Business address of licensing authority/relevant authority:</td>
<td></td>
</tr>
<tr>
<td>Details of contact person applying on behalf of licensing authority/relevant authority:</td>
<td></td>
</tr>
<tr>
<td>Title:</td>
<td></td>
</tr>
<tr>
<td>Full names and surname:</td>
<td></td>
</tr>
<tr>
<td>Profession or trade:</td>
<td></td>
</tr>
<tr>
<td>Identity number/ passport number:</td>
<td></td>
</tr>
<tr>
<td>Contact details (including postal address):</td>
<td></td>
</tr>
<tr>
<td>Telephone number:</td>
<td>Cell number:</td>
</tr>
<tr>
<td>Reason for applying for certificate:</td>
<td></td>
</tr>
</tbody>
</table>

**Delete whichever is not applicable**

### 2. PARTICULARS OF PERSON

| Title: | |
| Full names and surname: | |
| Indicate any other surnames: | |
| Indicate any known alias or nickname: | |
| Profession or trade: | |
| Date of birth: | |
| Age: | |
| Identity number/ passport number: | |
| Driver’s licence number: | |
| Home address/ Last known physical address: | |
| Any other contact details (including postal address): | |
| Telephone number: | Cell number: |

-------------------------------

**SIGNATURE OF APPLICANT** (If application is not submitted electronically)
ANNEXURE H
Offences Relating to Children and Mentally Disabled Persons as Contemplated in the Criminal Law (Sexual Offences and Related Matters) Amendment Act, 2007 (Act 32 of 2007)

Chapter 2 of Act 32 of 2007 contains some general offences that are applicable to adults, children and mentally disabled persons as complainants:
Section 3 Rape
Section 4 Compelled rape
Section 5(1) and (2) Sexual assault
Section 6 Compelled sexual assault
Section 7 Compelled self-sexual assault
Section 12 Incest

Chapter 3 of Act 32 of 2007 contains offences specifically relating to children:
Section 15 Acts of consensual sexual penetration with certain children
Section 16 Acts of consensual sexual violation with certain children
Section 17(1) Sexual exploitation of a child
Section 17(2) Involved in the sexual exploitation of a child
Section 17(3) Furthering the sexual exploitation of a child
Section 17(5) Living from the earnings of the sexual exploitation of a child
Section 17(6)(a) Promoting child sex tours
Section 17(6)(b) Promoting child sex tours
Section 18(1) Promoting sexual grooming of children
Section 18(2) Sexual grooming of a child
Section 19 Exposing or displaying or causing the exposure or display of child pornography or pornography to a child
Section 20(1) Using a child for child pornography
Section 21(1) Compelling or causing a child to witness sexual offences
Section 21(2) Compelling or causing a child to witness a sexual act
Section 21(3) Compelling or causing a child to witness self-masturbation
Section 22 Exposing or displaying or causing the exposure or display of genital organs, anus or female breasts to a child

Chapter 4 of Act 32 of 2007 contains offences specifically relating to mentally disabled persons:
Section 23(1) Sexual exploitation of a mentally disabled person
Section 23(2) Being involved in the sexual exploitation of a mentally disabled person
Section 23(3)(a) Furthering the sexual exploitation of a mentally disabled person
Section 23(3)(b) Furthering the sexual exploitation of a mentally disabled person
Section 23(5) Living from the earnings of the sexual exploitation of a mentally disabled person
Section 23(6)(a) Promoting sex tours with persons who are mentally disabled
Section 23(6)(b) Promoting sex tours with persons who are mentally disabled
Section 24(1) Promoting sexual grooming of a person who is mentally disabled
Section 24(2) Sexual grooming of a person who is mentally disabled
Section 25 Exposing or displaying or causing the exposure or display of child pornography or pornography to a person who is mentally disabled
Section 26(1) Using a person who is mentally disabled for pornographic purposes
Section 26(2) Benefitting from a person who is mentally disabled for pornographic purposes
<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>54(1)</td>
<td>Failure to immediately report knowledge that a sexual offence has been committed against a child</td>
</tr>
<tr>
<td>54(2)</td>
<td>Failure to immediately report knowledge, reasonable belief or suspicion that a sexual offence has been committed against a person who is mentally disabled</td>
</tr>
<tr>
<td>55(a)</td>
<td>Attempt to commit a sexual offence in terms of this Act</td>
</tr>
<tr>
<td>55(b)</td>
<td>Conspires to commit a sexual offence in terms of this Act</td>
</tr>
<tr>
<td>55(c)</td>
<td>Aids, abets, induces, incites, instigates, instructs, commands, counsels or procures to commit a sexual offence in terms of this Act</td>
</tr>
<tr>
<td>71(1)</td>
<td>Trafficking persons in for sexual purposes</td>
</tr>
<tr>
<td>71(2)</td>
<td>Involvement in trafficking persons in for sexual purposes</td>
</tr>
<tr>
<td>71(6)</td>
<td>Commercial carrier bringing a person into or removing a person from the republic without the required travel document</td>
</tr>
</tbody>
</table>
ANNEXURE I


Section 54 of Act 32 of 2007:

(1) (a) A person who has knowledge that a sexual offence has been committed against a child must report such knowledge immediately to a police official.

(b) A person who fails to report such knowledge as contemplated in paragraph (a), is guilty of an offence and is liable, on conviction, to a fine or to imprisonment for a period not exceeding five years or to both a fine and such imprisonment.

(2) (a) A person who has knowledge, reasonable belief or suspicion that a sexual offence has been committed against a person who is mentally disabled must report such knowledge, reasonable belief or suspicion immediately to a police official.

(b) A person who fails to report such knowledge, reasonable belief or suspicion as contemplated in paragraph (a), is guilty of an offence and is liable on conviction to a fine or to imprisonment for a period not exceeding five years or to both a fine and such imprisonment.

(c) A person who in good faith reports such reasonable belief or suspicion shall not be liable to any civil or criminal proceedings by reason of making such report.

Section 110 of Act 38 of 2005 as amended:

(1) “Any correctional official, dentist, homeopath, labour inspector, legal practitioner, medical practitioner, midwife, minister of religion, nurse, occupational therapist, police official, physiotherapist, psychologist, religious leader, social service professional, social worker, speech therapist, teacher, traditional health practitioner, traditional leader or member of staff or volunteer worker at a partial care facility, shelter, drop-in centre or child and youth care centre”

• The above mentioned persons must have reasonable grounds to conclude that the child has been abused in a manner causing physical injury, sexual abuse or deliberate neglect.

(2) “Any person who on reasonable grounds believes that a child is in need of care and protection, may report that belief to the provincial department of social development, a designated child protection organisation or a police official.”

Part 4 of SAPS National Instruction 3 of 2008:

(1) the alleged commission of a sexual offence is usually reported by –

(a) the victim of the offence;

(b) a family member, friend or colleague of the victim; or

(c) a person who witnessed or received information about the commission of the offence.

(4) a person reporting his or her –

i) knowledge that a sexual offence has been committed against a child or a mentally disabled person; or

ii) reasonable belief or suspicion that a sexual offence has been committed against a mentally disabled person, as a result of the legal duty to do so in terms of Section 54 of the Act (32 of 2007), may sometimes do so out of fear of being prosecuted if he or she fails to do so.

(5) If a person (referred to in subparagraph (4)) reports such knowledge or his or her suspicion to a police official, the member receiving the report may under no circumstances turn such a person away. Such a member must consider the information and –

a) If the member is satisfied that there are reasonable grounds to believe that such an offence was indeed committed, take an affidavit from the person setting out the information provided by that person, open a docket for the investigation of the offence that was allegedly committed and register the docket on the CAS (Case Administration System); or

If the member is not satisfied that there are reasonable grounds to believe that such an offence was indeed committed, consult with the Community Service Commander who must make a comprehensive OB (Occurrence Book) entry of the report and the reasons why the Commander is not satisfied that there are reasonable grounds to believe that such an offence was

b) indeed committed and provide the number of the OB entry to the person who made the report to enable him or her to be located and be interviewed if this turns out to be necessary.
Sexual Behaviour Guide

THIS IS A GUIDE ONLY. It is not exhaustive. All behaviour must be considered in its contexts and these will include a wide variety of cultural, religious and social values. ‘Context’ also includes factors such as the physical and intellectual capacity or the mental health of the child/young person and these contextual factors must be taken into consideration. Intervention must occur with all sexual behaviour that is considered concerning or serious.

Serious

- behaviour which is excessive, secretive, compulsive, coercive, degrading or threatening
- significant age, developmental and/or power difference between the individuals involved
- represents a serious risk to the mental or physical health of the individual or others

Response: Immediately intervene, report, monitor and document

5 to 9 years

- persistent masturbation, particularly in front of others
- sexual behaviour engaging significantly younger or less able children
- sneaking into the rooms of sleeping younger children to touch or engage in sexual play
- simulation of sexual acts that are sophisticated for their age (eg oral sex)
- persistent sexual themes in talk, play, art etc.

9 to 12 years

- persistent masturbation, particularly in front of others
- sexual activity (eg oral sex or intercourse)
- arranging a face-to-face meeting with an online acquaintance who is not known to or approved by protective parents
- sending nude or sexually provocative images of self or others electronically
- coercion of others, including same age, younger or less able children, into sexual activity
- presence of Sexually Transmitted Infection (STI)

13 to 18 years

- compulsive masturbation (especially chronic or public)
- degradation/humiliation of self or others with sexual themes (eg via threats, phone, e-mail, website, touch)
- attempting to/forcing others to expose genitals
- preoccupation with sexually aggressive pornography
- sexually explicit talk with younger children
- forced sexual contact (touch/assault/rape)
- sexual contact with others of significant age and/or developmental difference
- sending nude or sexually provocative images of self or others electronically
- joining adults-only online sites if under age
- sexual contact with animals
- genital/anal injury to others/self
Concerning

- outside age appropriate sexual behaviour in terms of persistence, frequency, type
- inequality in age or developmental abilities between the individuals concerned
- behaviour which is unusual or different for a particular individual
- causes discomfort in others

Response: Intervene, plan in consultation with others, refer if appropriate, monitor and document

5 to 9 years

- questions about sexual activity which persist or are repeated frequently, despite an answer being given
- writing sexually threatening notes
- engaging in mutual masturbation
- use of adult language to discuss sex (eg ‘Do you think I look sexy?’ or ‘Look at my dolls—they’re screwing’)
- single occurrence of peeping

9 to 12 years

- uncharacteristic behaviour (eg sudden provocative changes in dress, mixing with new or older friends)
- consistent bullying involving sexual aggression
- pseudo maturity, including inappropriate knowledge and discussion of sexuality
- giving out identifying details to online acquaintances
- preoccupation with chatting online outside of familiar peer group
- persistent expression of fear of pregnancy/sexually transmitted illnesses

13 to 18 years

- sexual preoccupation/anxiety which interferes with daily function
- preoccupation with pornography
- giving out identifying details to online acquaintances
- preoccupation with chatting online
- giving false gender, age, sexuality details online in adult chat room
- use of sexually aggressive themes/obscenities
- sexual graffiti (chronic/impacting on others)
- violation of others’ personal spaces
- single occurrence of peeping, exposing, non-consenting sexual touch with known peers; mooning and obscene gestures
- unsafe sexual behaviour, including unprotected sex, sexual activity while intoxicated, multiple partners and frequent changes of partner
Age appropriate

- age appropriate sexual behaviour which is spontaneous, curious, mutual and easily distracted or redirected
- involves equals in terms of age and developmental status
- interest in sexual matters is balanced with interest in other parts of life
- other people are unharmed and unaffected

Response: Use as an opportunity to discuss social expectations regarding appropriate public and private behaviour

5 to 9 years
- masturbation to self-soothe
- increased curiosity in adult sexuality (eg questions about babies, gender differences)
- increased curiosity about other children’s genitals (eg playing mutual games to see or touch genitals)
- telling stories or asking questions, using swear words, ‘toilet’ words or names for private body parts
- increased sense of privacy about bodies

9 to 12 years
- use of sexual language
- having girlfriends/boyfriends
- exhibitionism (eg flashing or mooning amongst same age peers)
- increased need for privacy
- consensual kissing with known peers
- use of internet to chat online with peers

13 to 18 years
- sexually explicit conversations with peers
- obscenities and jokes within the cultural norm
- flirting
- interest in erotica
- use of internet to chat online with peers
- solitary masturbation
- interest and/or participation in a one-on-one relationship (with or without sexual activity)
- sexual activity including hugging, kissing, holding hands, foreplay, mutual masturbation
- consenting oral sex and/or intercourse with a partner of similar age and developmental ability (age and developmental ability to give consent must be considered)
Reporting process if victim is a learner

Victim discloses offence
- Parent or community member report to either Principal, Grade Head, member of SMT, Educator, Circuit Manager, DSO, SACE, DoP, or SAPS.
- Disclosure to another learner or person they feel comfortable with.

Disciplinary hearing if learner is the alleged perpetrator

Educator, Principal or Grade Head

Principal
- Inform parents/guardians of the learner, victim and learner perpetrator (if the case).
- Inform SBST.
- Inform SGB chairperson.
- Report to DSD.
- Report to Circuit Manager.
- Provincial Dept of Labour.
- ELRC arbitration if staff member is alleged perpetrator.

In case of a sexual offence
- Report to SAPS.
- Contact the nearest Thuthuzela care Centre.

In case of a non-salient offence
- Report to Circuit Manager.
Reporting process if victim is a staff member

Victim discloses offence

Principal

- Report to Circuit Manager
- Report to OSD
- If the employer, inform SGB
- If alleged perpetrator is a learner, inform SGB
- If alleged perpetrator is a learner, inform SGB
- If alleged perpetrator is an educator, report to SACT (parallel investigation to ELC arbitration)
- Disciplinary Hearing if learner is the alleged perpetrator

In case of a sexual offence:

- Contact the nearest Tsuthuza Care Centre
Acknowledgment:

This publication was developed by the Technical Working Group (comprising representatives from the University of Kwa-Zulu Natal – Health Economic and HIV & AIDS Research Division, Department of Basic Education: Social Cohesion and Equity in Education; Health Promotion; Legal Unit and UNICEF: Education Section) under the leadership and guidance of the Department of Basic Education: Care and Support Services

Additionally, the following organisations invested their invaluable time, insights during the conceptual stages of the publication, reviewed drafts, and provided extensive feedback to the technical working group for incorporation to the final document:

- University of Cape Town
- University of Pretoria
- Teddy Bear Foundation
- Medical Research Council
- South African Police Services
- National Prosecuting Authority
- Commission for Gender Equality
- SA Human Rights Commission
- Section 27
- Centre for Justice and Crime Prevention
- South African Council of Educators

The draft document was presented to a number of forums including the Care and Support for Teaching and Learning Conference (CSTL) and to the National Inter-sectoral Committee on Sexual Offences for review and comments; and to Heads of Education Departments Committee (HEDCOM) and to the Council of Education Ministers for endorsement and approval respectively.

Lastly but not least, without a joint collaborative financial support from both UNICEF and UNESCO this publication would not have been possible.