Early Grade Reading Programme

Evaluation Findings

Summary Report

June 2024





Acknowledgements

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Table of Contents

Executive Summary	6
Introduction	9
Background to the Early Grade Reading Programme	9
Literature review	11
Intervention Design	13
External coaching model	16
DH coaching model	17
The EGRP Design in International Comparison	17
The EGRP Implementation Environment and Covid-19	18
Evaluation Design	20
Evaluation Questions	20
Evaluation Scope and Mixed Method Design	20
Instrument design	22
Data analysis	24
Implementation Fidelity Findings	24
LTSM	27
Printed reading materials	27
Scripted lesson plans and other digital materials on tablets	27
Teacher Training	28
Coaching	30
External coach training	30
Training for External coaches supporting DHs	31
DH coach training	32
External vs DH coaching coverage, dosage and quality	32
Outcome-level Findings	35
Teacher confidence	35
Classroom practice	37
Enabling and Constraining Factors in DH Coaching Practice	38
Impact-Level Findings (Learner Assessments)	39
Learner Results against Reading Benchmarks	39
Comparison of Intervention Streams	42
Home Language and EFAL Composite Scores	42
Distribution of Impact by Learner Performance	44
Interpretation of Impact Results	45
The viability of the DH model for application at scale	47
Conclusions	49
Recommendations	50
References	52

Tables

Table 1: Detailed intervention components of each intervention element	15
Table 2: School-based Respondent Surveys Sample Achievement	21
Table 3: Learner Assessment Sub-Tasks per Grade & Sub-Task Inclusion in PCA	22
Table 4: Learner Sample Achievement	23
Table 5: Training coverage and dosage	29
Table 6: Home Language and English as a First Additional Language Regression Results	42
Table 7: Significant Regression Results translated into months of additional learning	43

Figures

Figure 1: Distribution of sampled schools across three sub-districts shown by intervention	
arm	14
Figure 2: High-level Intervention Design	15
Figure 3: External and DH coaching Impact Chain	16
Figure 4: EGRP Theory of Change	19
Figure 5: EGRP Evaluation Design	20
Figure 6: Attrition and Grade repetitions among learners	24
Figure 7: EGRP Theory of Change with Implementation Fidelity and Outcome RAG Rating	26
Figure 8: SBW regularity by intervention arm and year (2022 and 2023)(Teacher Survey	
2023)	34
Figure 9: Teacher-reported ease of implementing activities at midline and endline	36
Figure 10: Overall learner performance in Oral Reading Fluency against reading	
benchmarks by Cohort, Grade and Language	40
Figure 11: Density curves showing the distribution of HL and EFAL composite scores for H	IL
and EFAL	41
Figure 12: External Coaching Grade 2 HL quantile plot	44

Acronyms and Abbreviations

CAPS	Curriculum and Assessment Policy Statement
CPTD	Continuous Professional Training and Development
CWPM	Correct Words per Minute
DBE	Department of Basic Education
DH	Department Head
EA	Education Assistant
EFAL	English First Additional Language
EGRA	Early Grade Mathematics Assessment
EGRA	Early Grade Reading Assessment or Activity
EGRS	Early Grade Reading Study
EGRP	Early Grade Reading Programme
GGR	Group Guided Reading
GPLMS	Gauteng Primary Literacy and Mathematics Strategy
HL	(African) Home Language
IPA	Interpretative Phenomenological Analysis
LTSM	Learning and Teaching Support Material
M&E	Monitoring and Evaluation
Molteno	Molteno Language Institute
OLS	Ordinary Least Squares
PIRLS	Progress in International Reading Literacy Study
PIC	Professional Learning Community
RCT	Randomised Control Trial
RSP	Reading Support Project
SLP	Structured Learning Programme
SMT	School Management Team
SA	South Africa
TOC	Theory of Change
UNICEF	United Nations Children's Fund
ZAR	South African Rand

Executive Summary

Introduction

This report summarises the findings of an independent evaluation of the Early Grade Reading Programme (EGRP), implemented from 2021 to 2023 in the Ruth Mompati District of the North West Province in South Africa. Commissioned by the Department of Basic Education (DBE) with support from UNICEF, the Hempel Foundation and the Zenex Foundation, the intervention was implemented by the Molteno Language Institute (Molteno). The independent evaluation was conducted by Social Surveys Africa as commissioned by the Zenex Foundation.

The EGRP is the latest in the Department of Basic Education's EGRS series of rigorous largescale studies to test interventions to strengthen foundational literacy outcomes within the public schooling system at scale. Building on findings from previous studies on the efficacy of teacher coaching, the EGRP's guiding question is: Can teacher coaching by Department Heads (DHs) have a similar impact on learner reading outcomes as coaching by professional external coaches, but at lower cost?

The EGRP evaluation used a mixed methods approach. A randomised control trial design allocated 140 schools into two intervention groups (40 schools with external coaching and 40 schools with DH coaching along with the 'base' intervention of a structured learning programme with materials and teacher training) and a control group (60 schools with only the 'base' intervention without coaching). Learners at these schools were assessed in November 2021 (midline) and October 2023 (endline), structued as three cohorts. Cohort A was Grade 1 in 2021 and Grade 3 in 2023, cohort B was Grade 2 in 2021 and Grade 4 in 2023, and cohort C was an additional sample Grade 2 learners in 2023. Standardised EGRA assessments were conducted in Setswana Home Language and English as First Additional Language (EFAL). At the endline, 5652 learners were assessed, of whom 4589 were matched to the 2021 midline. The methodology also included quantitative data collection on school-level evidence through interviews with teachers, DHs, and school managers, and qualitative data collection through six case studies (repeated in the same schools in 2021 and 2023) and coach shadowing classroom observations. The key evaluation questions were whether the intervention resulted in the specified outcomes (changes in teacher practice in the classroom) and impacts (learner reading outcomes). The study also aimed to identify implementation challenges of delivering coaching through DHs.

Key Findings

Implementation Fidelity

The base intervention elements (production and distribution of Learning & Teaching Support Materials (LTSM) and teacher training) were implemented with sufficient fidelity and quality. The implementation of the pivotal coaching elements, however, was limited by late commencement of the DH coaching components and uneven dosage of external coaching support to different schools, without clear needs-based reasons for the differential levels of attention. Across both the external and DH coaching streams, the coaching approach did not fulfil the key characteristics of 'instructional coaching', namely being intensive, individualised and developmental.

Teacher Outcomes

Teacher interviews and classroom observations in 2021 and 2023 confirmed an increase in teacher confidence and an improvement in classroom practices. This is mostly attributed to the structured lesson plans and teacher training. The more advanced reading methodologies that were core to the EGRP design, namely shared reading and group guided reading, remained difficult for teachers in both coaching streams, suggesting that the coaching approach did not sufficiently overcome teacher barriers in applying these new pedagogies in the classroom.

Learner Outcomes

The endline (2023) learner assessments did not find that learners in DH coaching schools had significantly better outcomes than learners in control schools. The effect sizes of DH coaching compared to control schools, while positive, were small across the board (from 0.011 in Grade 3 EFAL to 0.09 in Grade 2 HL).

We interpret the lack of additional DH coaching effects, compared to controls, based on the following findings on the implementation of the DH coaching intervention:

- Learners were exposed to a very limited dosage of DH coaching and only for a short period of time. After exposure to external coaching in year 1 (along with the external coaching stream), coaching exposure was reduced in year 2 (since external coaches were still largely doing the coaching but at a lower coach-to-school ratio). DH coaching only commenced at the beginning of year 3. Previous studies have posited that at least two years of exposure to a coaching intervention is required to observe effects (Fixsen, 2005).
- DH coaching training and quality was highly variable: DHs are also teachers and were trained in the structured learning programme alongside other foundation phase teachers. Those DHs in the DH coaching intervention group also received specialised training in how to coach, but this training was not consistently timed, with most training sessions taking place late in 2023. In addition to the late training, case studies and coach shadowing showed that DH coaching quality depended on the level of commitment by individual DHs. While variation in motivation and skill will always be part of the schooling system, and so is built into any similar intervention at scale, it may have reduced the average efficacy of the approach for this study, especially when coupled with the short implementation period.
- **DH coaching was not 'instructional'** in that it was not intensive, individualised, and developmental but rather followed the lead of the external coaches (as guided by the implementing agency's overall approach to coaching) in using a standardised, coach-led (not teacher self-reflection-led), compliance-driven approach.
- The DH learner results do not mean that DH schools did not see improved learner reading
 results over the course of the intervention, but simply that these improvements were not
 significantly greater than those achieved by the schools exposed only to the base
 intervention. The evaluation's qualitative results confirmed that the lesson plans and
 training of the base intervention led to improved classroom practice, which is likely to
 translate into improvements in learner outcomes compared to 'business as usual' schools
 without such inputs.

External coaching significantly improved HL and EFAL learner outcomes in Grade 2, compared to learners in control schools, adding 10.2 months of learning in HL and just under 12 months of learning in EFAL. This is a very large effect in international comparison of effect

sizes for large-scale interventions such as this one (Evans 2020). In Grade 3, external coaching improved EFAL learning by about 7 months. No significant effect was found for external coaching in Grade 3 HL or for Grade 4 learning in either language.

The limited effect of external coaching on Grades 3 and 4 (cohorts A and B) is likely to be due to Covid-19 learning backlogs.

- Cohort A and B were both subject to cumulative Covid-19 learning backlogs due to 2020 learning losses (in Grades R and 1, respectively) plus limited learning in 2021 (in Grades 1 and 2). Cohort B also experienced an intervention 'fade out' effect in 2023 since the intervention did not continue into Grade 4. In contrast, cohort C (Grade 2 in 2023) experienced entirely post-Covid-19 primary schooling and benefited from the more effective years of intervention implementation (2022 and 2023).
- While these cohort effects apply across all treatment groups, it is our view that the external coaching was not implemented with enough dosage or quality, and did not include specific reinforcing methodologies like regular school-based workshops, to pull the external coaching schools in cohorts A and B out of the cumulative Covid backlogs hole.

Given the Covid context challenge and the implementation fidelity concerns, the lack of measurable impacts of DH coaching at learner level does not, however, mean that DH coaching cannot be effective. Based on qualitative insights, the evaluation concludes that DH coaching may be a viable means of integrating coaching into the public schooling system at scale if the following are in place:

- 1. Recognition of the coaching role of DHs by the provincial department, with concomitant adaptations to DH promotion/selection/succession policies & processes;
- 2. Careful selection of the DH coach which may, in the transition period from the current DH cohort to a future 'coaching-enabled' DH cohort, mean bypassing the existing DH and appointing a new DH who is committed to the role;
- Education Assistants with sufficient training in the same structured learning programme utilised by the DH and teachers to support DHs and enable them to have time to observe and support teachers;
- 4. A curriculum coverage and lesson plan adherence data tool which tracks teacher use of the structured learning programme, provides DHs (and external support personnel) with real-time, easy-to-interpret evidence, and therefore enables targeted prioritisation of coaching time to teachers with the most severe backlogs;
- 5. Sufficient regular DH coach training, structued as continuous professional development;
- 6. Effective external coach support for the DH coach, with higher initial support dosage that tapers off to a lower dosage once the DH has shown evidence of reaching a level of coaching competency; and
- 7. A longer period of external support for the DH coach, including training and external coaching support.

Introduction

This report summarises the findings of an independent evaluation of the Early Grade Reading Programme (EGRP), implemented from 2021 to 2023 in the Ruth Mompati District of the North West Province in South Africa. Commissioned by the Department of Basic Education (DBE) with support from UNICEF, the Hempel Foundation and the Zenex Foundation, the intervention was implemented by the Molteno Language Institute (Molteno). The independent evaluation was conducted by Social Surveys Africa as commissioned by the Zenex Foundation.

The audience for this report includes the implementers, education officials (at national, provincial and district level), project funders, and other education stakeholders interested in improving Early Grade Reading.

Background to the EGRP

South Africa has made a national policy commitment to ensure that learners can read for meaning by age ten. International and national studies have established that current Foundation Phase learning outcomes fall far below this target and do not compare well with international standards. The 2021 Progress in International Reading Literacy Study (PIRLS) showed that 81% of Grade 4 learners had not yet learned to read with a minimum acceptable level of comprehension. Improving reading outcomes in the Foundation Phase (Grades 1 to 3) is, therefore, a national priority.

Based on Global School Leaders' 2024 Evidence Review findings, the South African situation is not unusual. "Nearly 7 in 10 students in [developing countries] are not mastering basic reading skills by age 10 (World Bank, 2022). ... While only 14% of students in places like Europe and North America struggle with basic math and reading, the numbers soar to 84-88% in Sub-Saharan Africa and 76-81% in parts of Asia (Clarke, 2022). Given this, there's a global push from governments and educational groups to find ways to boost learning and ensure every child gets a quality education." (Global School Leaders 2024)

Since 2015, the National Department of Basic Education has been leading a series of rigorous large-scale studies to test interventions to strengthen foundational literacy outcomes within the public schooling system at scale. These Early Grade Reading Studies (EGRS), designed as randomised control trials, have iteratively built up systematic evidence on the efficacy of different models of teacher support in teaching early-grade reading. This report summarises the findings of the EGRP impact evaluation, which is the latest in the EGRS series.

The first in the series was the EGRS I, implemented in the North West province from 2015 to 2017, focusing on reading in the home language of Setswana. EGRS II, implemented in Mpumalanga province from 2017-2019, focused mainly on English as a First Additional Language (EFAL). This was followed by the Reading Support Programme (RSP) in the North West (2019-2021), which included both Setswana home language and EFAL. EGRS I and II found that a package of teacher support consisting of Learning & Teaching Support Materials (LTSM) and teacher training, reinforced through literacy coaching of teachers, was effective in improving learner reading outcomes in Setswana and EFAL, respectively. This combination of training, coaching and provision of LTSMs for foundational learning, supported by rigorous qualitative and quantitative research methods and focused on rural and other marginalised communities, is known as the 'triple cocktail' (Fleisch 2022). The 'triple cocktail' has been

found to have a persistent impact. The original cohort of learners from the EGRS I study were reassessed in Grade 4 and Grade 7 and had retained improved reading skills in comparison with a control group.

Both EGRS I and II found external teacher coaching to significantly impact learners' reading performance (Taylor, Cilliers, Prinsloo, Fleisch, & Reddy, 2017). Learners in the schools that received external on-site coaching for two years were 40% of a years' worth of learning ahead of their peers in schools with no intervention ('business as usual' control schools) (Taylor et al., 2018).

However, external coaching is expensive and requires extensive capacity outside the public education system, neither of which fulfils the Department of Basic Education's requirements for a sustainable methodology for improving reading within the education system at scale.

EGRS II tested virtual coaching as a less expensive alternative to on-site coaching but found that it had a limited impact on teaching practice and learner outcomes (Cilliers et al., 2020; Kotze et al., 2019). The EGRP was, therefore, designed to test the efficacy of an alternative on-site coaching model embedded in the public schooling system using existing education system resources and personnel. In this model, Foundation Phase Department Heads (DH) assume the role of coach for teachers in their schools while, in turn, being supported by a smaller number of external coaches. The EGRP study compares the efficacy of DH coaching with the previously tested efficacy of external coaching by including both models in the same study and comparing them both to a set of 'control' schools receiving a 'base' Structured Learning Programme (SLP) including Learning & Teaching Support Materials (LTSM) and teacher training.

Therefore, the EGRP's guiding question is: Can teacher coaching by Department Heads have a similar impact on learner reading outcomes as coaching by professional external coaches, but at lower cost?

In response to the EGRS findings and recommendations, the DBE has developed an improvement plan for reading outcomes endorsed by South Africa's National Cabinet. The plan aims to institutionalise the successful aspects of the interventions in the previous EGRS studies. Some of the critical items emerging from the improvement plan include:

- Adopting a structured learning programme using daily lesson plans which incorporate critical reading materials as a means of implementing the curriculum;
- developing guidelines for on-site coaching by specialised reading coaches and for institutional support for teachers and coaches;
- conducting further research to strengthen the programme, including implementing it on a larger scale;
- developing reading norms for African languages and
- evaluating the cost-effectiveness of using different support methods with teachers.

These efforts are all underway and are seen as necessary scaffolding for implementation at scale. The EGRP study is part of this larger plan to identify interventions that can be sustainably implemented at scale. The intention is to learn both at the design and implementation levels: what works in principle and what will work at scale in practice, given the current capacity and resources in the education system. Globally, evaluations are increasingly considering implementation science to interpret whether measured intervention

outcomes are due to design or contextual implementation factors. The current report draws on qualitative and quantitative methods to address these two levels of analysis.

Literature review

This brief literature review focuses on the elements of the main hypothesis guiding the EGRP study: that Department Heads can coach their teachers to improve the teaching of reading, backed by limited coaching for the DH, supported by the provision of training for the teachers and DHs, and appropriate LTSMs.

International literature emphasises the crucial role of teachers in student learning and school effectiveness, often overlooked by school effectiveness research (White & Barber 1997). School success has traditionally been linked to resource levels and quality learning materials in the developing world (Levin & Lockheed 1993). However, over the past two decades, there has been growing recognition of the teacher's central role in school success and failure (Day 2013). Increasing interest is in how teachers transfer workshop knowledge and skills into classroom practice (Dadds 1994; Gabriel 2005; Germuth 2018). Research indicates that teachers need help to apply what they learn in workshops to their classrooms, with limited adoption of new knowledge and skills. Germuth (2018: 78) explains that teachers may learn new knowledge and skills but rarely apply this new knowledge.

"Research has shown that only ten per cent of teachers can transfer a new skill to actual practice when no additional support is provided. In comparison, embedded support for implementation can result in over 90% of teachers transferring the skills they developed to their practice. Additional research reveals that coaching is one way to change teacher practice successfully."

While researchers point out that researching the transfer of skills from professional development programmes to changes in teacher practice is difficult (Cochran-Smith et al. 2015), other research shows that if the teacher has support, someone who shows them in real-time how the innovation can work in their classroom or supports them with suggestions when they are trying out the innovation, this gives the teacher confidence and has a significant impact on their ability to adopt the innovation (Germuth 2018, Fleisch et al. 2016).

Coaching teachers has been discussed for decades (see Fullan & Hargreaves 1992), but it is a relatively new concept that is a core part of teacher development. In the early years of the twenty-first century, various research studies have suggested that instructional leadership by school managers should involve coaching and mentoring their staff (Annenberg Foundation 2004; Knight 2011; Williamson 2012). It is pointed out that coaching is a critical element of continuous professional development in other professions.

The first systematic usage of the 'triple cocktail' in South Africa (LTSM, teacher training and teacher coaching), using one-on-one coaching of teachers by professional external coaches, was in the Gauteng Primary Language and Mathematics Strategy (GPLMS) (Fleisch et al. 2016). This study also introduced a second element: systematic and rigorous design planning, monitoring and evaluation, which has been critical in professionalising such studies in South Africa, leading to the EGRS, RSP and EGRP randomised control trials (Bisgard et al. 2020).

For a real improvement in literacy levels of South African children, all teachers across the country need access to the 'triple cocktail', meaning that cost-effectiveness for scale is crucial. While training and development of the LTSMs have been in place for some years, coaching has been problematic to implement at scale: external coaches are expensive, and there are simply too few educators with the requisite skills and experience to coach teachers across the country (Cilliers et al. 2020).

The literature contains some concerns about the effectiveness of scaling successful earlygrade teacher coaching pilots (Kraft et al., 2018). Kraft et al's review of 60 studies that used causal research design on relevant teacher coaching projects showed large statistically significant effects of coaching on teacher practice and learner performance in pilot projects, but these effects were dramatically reduced when the pilot was taken to scale. Even in developed countries, a problem faced when scaling was accessing adequate numbers of competent coaches. Various studies have shown the impact of greater and lesser levels of coaching and concluded that reduced dosage from coaches in both the USA and Kenya are associated with much lower levels of impact on teacher practice and learner performance (Blazar & Kraft; Piper & Zuilkowski 2015). Reducing the dosage of coaching to control costs therefore does not seem to be a viable scaling option.

In addition to literature on coaching, there is a relevant body of research on the effects of school leadership on learning outcomes. Recent studies show that school leaders are second only to teachers in influencing student outcomes (de Barros et al., 2019; Bush et al., 2022; Cilliers et al., 2022; De Hoyos et al., 2021; Tavares, 2015; UNESCO, 2018; VVOB, 2018). Although school leadership interventions often focus on School Management Teams (SMTs), Department Heads also play those operative management roles found to lead to improved learning outcomes, namely: "championing reflective teaching practices, overseeing lesson planning, and fostering a culture of collaborative learning among educators (Bellibaş et al., 2021; Lemos et al., 2021)... [as well as] promoting teamwork among teachers and enhancing their job satisfaction (Wills & van der Berg, 2021; Shava & Heystek, 2021; Tavares, 2015)."

The EGRP posits that DHs can play the instructional leadership role, which essentially is the same as the role of the external coach, to teachers in their schools if provided with external training and support. As they are already working in schools, using the DH as the coach is cost-effective in the long run, and builds capacity in each primary school. But can the DHs play this role effectively? There is very little local or international literature on this proposition. This study, therefore, breaks new ground and will contribute to both the national and global debates on teacher coaching at scale.

The EGRP's approach to DH training and support is fairly hands-on, understanding that DHs, while already in leadership positions, also require training and coaching to implement new practices. While some management practices are introduced to the public schooling system through a new policy or circular, expecting schools to interpret and institutionalise the changes on their own, the EGRP provided concrete and personalised support to DHs over two full years.

The ability of DHs to play a role akin to external coaches depends on whether they can fulfil the characteristics of instructional coaching, defined as

"site-based [professional development] designed to develop theory and use demonstration, observation and feedback to improve classroom practice" (Walpole et al, 2010, p118).

Instructional coaching is "probably the best-evidenced form of continuous professional development (CPD) currently known to humanity"¹. This is because it is context-specific, personalised, practical, and happens in a teacher's classroom with her learners. This means that the teacher can see that the innovation can work with her learners, her level of resourcing, and her specific classroom. Overall, the aim of instructional coaching is for the coach and teacher to work closely together to improve the teacher's skills through a self-reflective

¹ <u>https://blog.irisconnect.com/uk/coaching-for-teacher</u>s Posted 29 January 2020

process involving professional conversations that develop and implement evidence-based teaching practices² and so improve learner performance.

The EGRS II summary on virtual coaching (2019)³ describes five characteristics that underpin instructional coaching relationships as distinct from other in-service training models:

- rather than a one-to-many mode of imparting knowledge, a coaching process is a tailored and individualised interaction where both parties form a close but boundaried professional relationship focused on the specific needs of the teacher (Majerowicz & Montero 2018);
- this relationship necessitates a sustained interaction over a long period (more than a year);
- given the intimacy and length it takes, coaching is considered an **intensive learning experience**;
- instructional coaching relationships are context-specific and focused on specialised discrete skills (Kraft, Blazar and Hogan 2018) and
- the role of a coach is fundamentally **supportive and developmental** before being evaluative (Mraz et al., 2016).

Given that DHs have existing roles and relationships with teachers, the EGRP asks whether DHs can prioritise sufficient time to build consistent and intense professional relationships and shift the nature of their often compliance—and evaluation-driven roles to supportive and developmental relationships.

Intervention Design

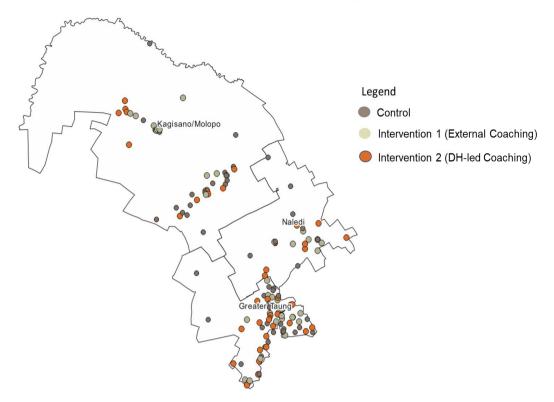
The implementing agency implemented the intervention in the three sub-districts of Kagisano Molopo, Greater Taung, and Naledi in Dr Ruth Segomotsi Mompati (RSM) District in the North West Province of South Africa.⁴ The rationale for selecting this remote district in the North West Province is that the region has a relatively uniform home language and HL instruction in Setswana, making it affordable to produce LTSM for the project. This district is poor and houses some of the most underperforming schools in South Africa. It is often overlooked by state and NGO interventions.

² <u>https://www.aitsl.edu.au/tools-resource/resource/instructional-coaching</u> Accessed 12 October 2021

https://www.education.gov.za/Portals/0/Documents/Publications/EGRS/EGRS%20II%20Website%20Upload/Rep orts/2019_Virtual%20Coaching%20Model%20Summary%20REVISED.pdf ⁴ Both EGRS I and the RSP took place in Dr Kenneth Kaunda and Ngaka Modiri Molema districts of the North

⁴ Both EGRS I and the RSP took place in Dr Kenneth Kaunda and Ngaka Modiri Molema districts of the North West Province. The intention in selecting a new district within the same province was to use the same language resources and assessments (Setswana) to enable comparability across studies, but to measure intervention impact without cross-fertilisation from previous interventions.

Figure 1: Distribution of sampled schools across three sub-districts shown by intervention arm



In late 2020, the Department of Basic Education, with its funding partners UNICEF and the Hempel Foundation, appointed Molteno as the external EGRP implementation agency. While most previous interventions in the EGRS series and RSP had been implemented by consortia of implementing agencies, a single agency was responsible for all aspects of the EGRP.

The EGRP was implemented simultaneously by all Grade 1, 2, and 3 teachers in all participating schools across all three implementation years.

As mentioned above and summarised in Figure 2, the EGRP study compared two coaching interventions: an external coaching model replicating the coaching approach found to be highly effective in the previous EGRS studies and a new Department Head (DH) coaching model. Each was implemented in 40 schools. A control group of 60 schools constituted the third 'stream' of the study. As per standard practice for randomised control trials, schools were randomly assigned to an intervention stream by the DBE, with extensive secondary data analysis on school size, performance and context to ensure balance between the groups. Small schools with multigrade classes were excluded from the sample.

Figure 2: High-level Intervention Design



Table 1 provides more detail on the constituent elements of each intervention component.

Activities	Base programme (control)	Intervention arm 1: External coaching	Intervention arm 2: DH Coaching
Provision of lesson plans	Tablet-based HL and EFAL scripted plans	Tablet-based HL and EFAL scripted plans	Tablet-based HL and EFAL scripted plans
Provision of LTSM	Paper-based HL and EFAL Big Books HL and EFAL Sight Words Flash Cards HL and EFAL Discussion Posters HL and EFAL Phonic Friezes	Paper-based HL and EFAL Big Books HL and EFAL Sight Words Flash Cards HL and EFAL Discussion Posters HL and EFAL Phonic Friezes	Paper-based HL and EFAL Big Books HL and EFAL Sight Words Flash Cards HL and EFAL Discussion Posters HL and EFAL Phonic Friezes
Training of teachers	Teachers receive two days of training at the beginning of each term throughout the intervention (1 day HL, 1 day EFAL)	Teachers receive two days of training at the beginning of each term throughout the intervention (1 day HL, 1 day EFAL)	Teachers receive two days of training at the beginning of each term throughout the intervention (1 day HL, 1 day EFAL)
Coaching of teachers	None	External Coach visits each teacher in the classroom from Year 1 to Year 3	External Coach visits teacher in the classroom in year 1
Coaching of DHs	None	None	2 External coaches coach DHs remotely at a ratio of 1 coach to 10 schools
Coaching of Teachers by DHs	None	None	Teachers coached by DHs in Years 2 and 3
Virtual coaching support	None	Ongoing remote support by external coach from year 1 to Year 3	None
Establishing PLCs	None	Established in year 2 and implemented throughout	Established in year 2 and implemented throughout
School-based workshops	None	Carried out with each coach visit	Carried out with each coach visit

Table 1: Detailed intervention components of each intervention element

All three streams received the same base intervention consisting of Learning & Teaching Support Materials (LTSM) in HL and EFAL and teacher training in using these LTSMs. In the first intervention year (2021), teachers in both coaching streams received regular on-site coaching visits by professional external coaches. The two coaching models diverged in the second intervention year, with the external stream continuing to receive external coaching visits. In contrast, the DH coaching stream shifted from external to DH coaching (Figure 3).

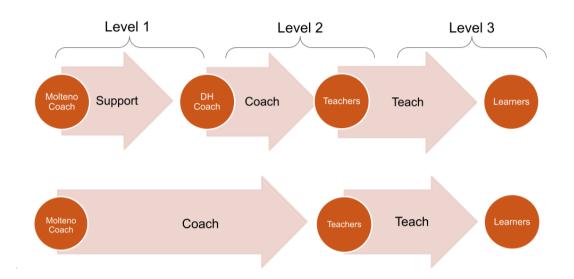


Figure 3: External and DH coaching Impact Chain

The implementing agency hired and trained eight external coaches as the primary contact between the intervention and schools. These coaches conduct teacher training and provide content-based coaching. Most coaches had experience with the Reading Support Programme and completed the University of Johannesburg's Foundation Phase Literacy Coaching qualification. In the first year, the coaching ratio was 1 coach to 10 schools. From the second year, the ratio in the external coaching stream was 1:7 while in the DH coaching stream it increased to 1:20.

External coaching model

In this model, the coach informs the school and teachers in advance to prepare for observation sessions, observing best-case scenarios. Each visit involves pre-classroom discussions, classroom observations, and post-observation discussions. The coach may model lesson approaches and conduct needs-based workshops after school to address common issues. An average of 12.5 coaching visits per teacher per year was expected.

This intervention arm receives weekly **virtual coaching** via WhatsApp, with a coach reminding teachers of lesson plans and providing resources. Monthly discussions focus on literacy teaching and EGRP programme content. Once a term, the coach engages in one-on-one sessions with each teacher. This coaching session will often include the following:

- Establishing the teacher's level of proficiency and engagement through data analysis and questioning
- Praising the teacher for evident strengths and efforts
- Identifying challenges and addressing them

- Sending short video or voice clips to address challenges
- Documenting the content of the coaching session.

DH coaching model

The two external coaches assigned to the DH stream trained the DHs in 2022 on how to coach and modelled coaching in schools while the DHs shadowed them. In 2022 and 2023, DHs were expected to coach teachers independently while receiving in-person and virtual support from the external coaches who occasionally joined them in observing lessons conducted by their teachers and engaged with the DH on the way she coached her colleague. The external coaches were also expected to use their presence in the school to run a School Based Workshop (SBW) with the foundation phase staff and the DH. While the dosage expectation of DH coaches was not as clearly defined in the intervention design, the broad expectation was that each Foundation Phase teacher would be observed by the DH at least once a month during term time.

The Theory of Change (ToC) in Figure 4 below shows the intended linkages between the intervention elements and the intended pathways through which the coaching leads to sustained change in classroom practice.

The EGRP Design in International Comparison

When considering the EGRP's key design elements in international comparison, we see that it follows 'best practice' since it fulfils all ten of the RTI's Learning at Scale (2021) interim report recommendations for programmes to achieve impact at scale. This is despite the EGRP having been designed before this review report was published. The RTI recommendations are based on a review of "eight of the most effective large-scale education programs in LMICs" (RTI 2021), including interventions in India, Tanzania, Ghana, Kenya, Pakistan, Senegal and Nigeria. The ten recommended programme elements are:

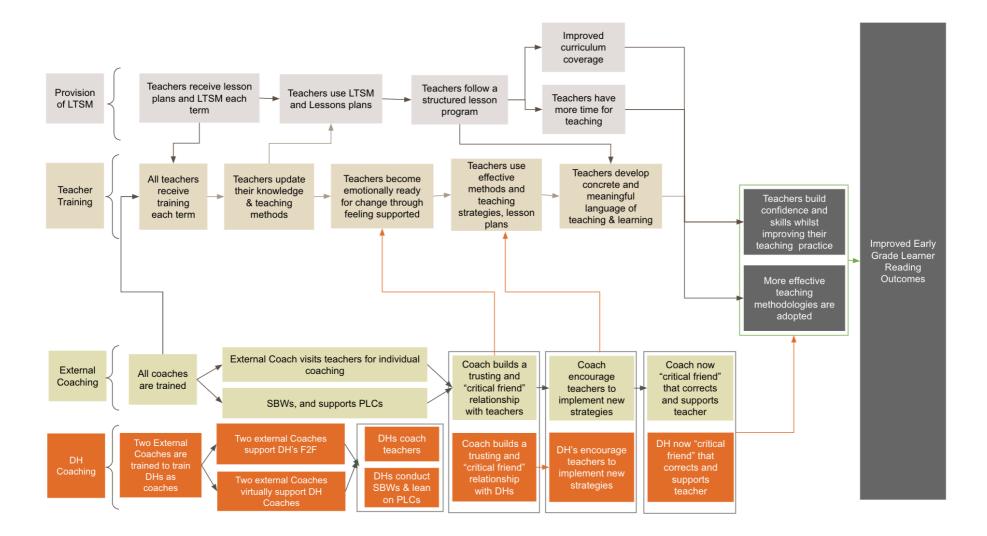
- 1. "Program's teacher training focused on modelling and practicing new skills,
- 2. Program included structured teachers' guides,
- 3. Coaches were provided structured tools to support teachers,
- 4. Program used face-to-face training methods for their initial trainings,
- 5. Program used direct-instruction pedagogical methods,
- 6. Student books were available at a 1:1 ratio for all students,
- 7. Program utilized a phonics-based instructional methodology,
- 8. Program increased the amount of instructional time in reading lessons,
- 9. Program provided capacity building at a decentralized level,
- 10. Program was designed to align with existing government education plans." (RTI 2021)

The EGRP Implementation Environment and Covid-19

Even the best design may, however, come up against seemingly insurmountable contextual odds. Previous studies in the EGRS series documented pre-Covid-19 learning outcomes and Covid-19-era learning losses (2020-2021). South African schools lost 54% of contact time in 2020 and 22% in 2021 due to absenteeism and rotation. This was much higher for the foundation phase, which lost up to 65% of school contact time due to rotational attendance policies. At the foundation phase, the estimated learning losses during 2020 were up 75% of a year of learning at the Grade 3 level.

EGRP was initiated in 2021 when the country was still undergoing various Covid-19-related lockdowns. The Covid-19 regulations in place during 2021 and early 2022 impacted learner and teacher attendance, teaching practices, and school management, affecting the implementation fidelity of some EGRP activities in the first year. External coach visits and learner and teacher attendance were negatively affected by illness, school lockdowns and learner rotational attendance. Covid-19 'social distancing' regulations in the classroom also reduced the practicality of implementing group-based teaching methodologies, such as group guided reading (GGR) and shared reading (SR) which are at the core of the EGRP structured learning programme.

Figure 4: EGRP Theory of Change



Evaluation Design

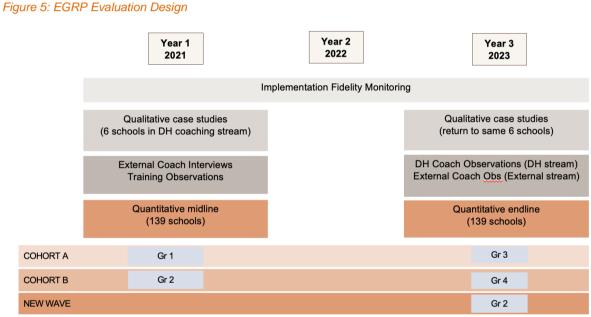
Evaluation Questions

intervention

The study sought to answer the following evaluation questions:

- 1. Was the programme implemented as intended (fidelity)?
- 2. Did the programme result in the specified outcomes and impacts?
- 3. What are the implementation challenges of delivering coaching through DHs?

Evaluation Scope and Mixed Method Design



Given the EGRP's overall design as a randomised control trial, the primary aim of the evaluation was to establish the level of impact on learner outcomes for the DH coaching model compared to the external coaching model and the control schools. This was achieved by conducting standardised learner assessments in 2021 and 2023 across all 139 schools in the

No baseline assessment was conducted in 2020 or early 2021 before the commencement of the intervention. To enable comparability with the endline in 2023, the first round of quantitative data collection was conducted in the fourth term of 2021 after almost a year of intervention. Therefore, the first data collection round is treated as a midline rather than as a baseline. For this reason, the endline results are predominantly presented as a comparison between intervention groups rather than in terms of change between the midline and the endline.

As shown in Figure 5 above, the evaluation included three cohorts of learners. Two cohorts (A and B) followed learners who were in Grades 1 and 2 in 2021 and assessed them again in Grades 3 and 4 in 2023. Learners who repeated a grade were assessed together with their original cohort, e.g. a learner from cohort A would be reassessed in 2023 using Grade 3

assessments even if the learner remained in Grade 2. In 2023, a new group of Grade 2 learners was assessed. Their results were compared with the original 2021 Grade 2 group.

Each learner cohort experienced a different level of exposure to the intervention:

- Cohort A experienced three years of the intervention (Grade 1 in 2021, Grade 2 in 2022 and Grade 3 in 2023) but was affected significantly by Covid-19 restrictions on implementation and general learning in 2021, as well as being disadvantaged by a lack of Grade R learning in 2020.
- **Cohort B** experienced two years of the intervention (Grade 2 in 2021, Grade 3 in 2022). By the end of 2023 when they were reassessed, they had spent a year in Grade 4 with teachers who had not been included in the intervention, resulting in the possibility of a 'fade out' effect on learning outcomes.
- Cohort C, the 'new wave' of Grade 2 learners assessed in 2023, experienced two years of intervention (Grade 1 in 2022 and Grade 2 in 2023) without any Covid-19 effects or fade-out effects.

Considering this differential cohort exposure when interpreting the assessment outcomes is important.

In addition to learner assessments, extensive quantitative data was collected from teachers, DHs, principals and school administrators for the full sample of 139 schools to analyse fidelity, context and outcome-level factors. Table 2 shows the sample achieved for these instruments.

		Midline (2021)	Endline (2023)			
Quantitative Tool Description	Target	Number achieved	Percentage Achieved	Target	Number achieved	Percentage Achieved	
School Datasheet	139	135	97%	139	136	98%	
Environment Scan	139	134	96%	139	132	95%	
Principal	139	129	93%	139	119	86%	
Teacher Interview	278	250	90%	278	325	117%	
DH Interview	139	138	99%	139	112	81%	
Learner Home Background Form	5560	1864	34%	6072	1957	32%	

Table 2: School-based Respondent Surveys Sample Achievement

In addition, the imperative to consider the implementability of the DH model in the public education system as a whole led to the inclusion of a robust qualitative element in the form of six case studies (2021 and 2023), external coach interviews (2021 and 2022) and DH and external coach shadowing (2023). The case study and coach shadowing approach involved classroom and coaching observations, interviews with teachers, departmental heads, coaches, and principals, and collection of school-level context data. Interviews with implementing partners, programme designers, and funders were also carried out. The qualitative methods sought to understand:

- Context: the factors that could either drive or limit the adoption of the DH coaching model by schools;
- Pathways and mechanisms: how and why the DH coaching model works to change teacher practices in the classroom and therefore results in changes in learner outcomes;
- **Comparison**: the operative differences between external coaching and DH coaching pathways and mechanisms that may explain differences in impact between the two models.

Finally, the evaluators provided developmental support to the implementing agency in generating monitoring data. Despite limitations in the quality and completeness of the implementing partner's final monitoring data, it was also cautiously used to triangulate fidelity findings.

Instrument design

The evaluators and the Department of Basic Education (DBE) collaborated to develop the EGRP learner assessment instruments for both English First Additional Language (EFAL) and Home Language (HL) by adopting and adapting assessment tools used in previous studies conducted by the DBE, including the Early Grade Reading Studies (EGRS I, EGRS II) and the Reading Support Programme. Some elements of these tools were retained to maximise compatibility with other past and current DBE-led studies. In contrast, others were newly designed based on post-EGRS developments, such as the DBE's reading benchmarks project.

The study introduced group tasks in the EGRP assessments, which had not been used in previous EGRS studies. While this means there is no basis for comparison with earlier studies for these subtests, the addition of group tasks has been shown in other African countries to produce greater differentiation between learner scores and fewer floor effects. Group tasks also allow the introduction of simple writing tasks. All tools underwent a thorough pilot phase and received approval from the DBE before data collection.

Table 3 shows the sub-tasks assessed for each Grade. It also shows which subtests were included in the principal component analysis (PCA) generated to represent the aggregate learner achievement score used to compare outcomes across intervention streams.

Assessment	Sub-task	Grade 1 (2021)	Grade 2 (2021 & 2023)	Grade 3 (2023)	Grade 4 (2023)
HL one-on-one	Rapid Object Naming (RON)				
	Letter Sound Knowledge (LSK)			\checkmark	
	Complex Consonants and Diacritics Knowledge (CCDK)			~	
	Word Recognition/Reading (WR)		\checkmark	\checkmark	√
	Oral Reading Fluency (ORF 1) 1 (1 minute)		\checkmark	\checkmark	√
	Reading Comprehension 1 (ORF 1 Comp)		~	~	\checkmark
	Oral Reading Fluency 2 (ORF 2) (1 minute)			\checkmark	\checkmark

Table 3: Learner Assessment Sub-Tasks per Grade & Sub-Task Inclusion in PCA

	Reading Comprehension 2 (RC)		~	✓
HL group test	Letter Sound Knowledge			
	Complex Consonant Sound Knowledge	√		
	Word Recognition and Writing (WRW)	√		
	Written comprehension (WC)		~	✓
	Early Grade Mathematics test (EGMA)			
EFAL one-on-	Oral Reading Fluency 1 (1 minute)	(2021 only)	Х	Х
one	Reading Comprehension 1	(2021 only)	X	Х
EFAL group test	Word Sound Knowledge	Х		
	Written comprehension			Х

Shading: Subtest administered to learners in this Grade

✓: Subtest included in HL PCA

X: Subtest included in EFAL PCA

Quantitative Sample Achievement and Learner Attrition

For the midline, data was collected over three weeks in November 2021. The endline data collection took place in late October 2023.

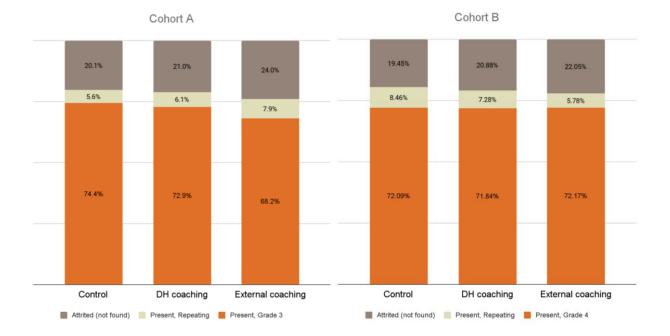
As shown in Table 4, at midline 2,912 Grade 1 learners and 2,897 Grade 2 learners were assessed, for a total of 5809 learners. At the endline, 2,289 and 2,300 learners (respectively) were successfully reassessed from those cohorts. An additional 1,063 learners in Grade 2 in 2023 were also assessed. In total, 5652 learners were assessed at endline. Across all cohorts and both midline and endline, 11,461 assessments were completed. Learner assessments are spread proportionately across the treatment groups.

Table 4: Learner Sample Achievement

	Midline (2021)			Endline (2023)				
Cohort	Target (20 Gr1&2 learners per school)	Number achieved*	Percent Achieved	Call learners assessed at midline & 10 new cohort learners per school)	Revised Target (18 Gr3&4 learners & 8 new cohort learners per school)	Number achieved	Percent Achieved (Based on original target)	Percent Achieved (Based on revised target)
Cohort A: Grade 1/ Grade 3	2780	2912	105%	2912	2484	2289	79%	92%
Cohort B: Grade 2/ Grade 4	2780	2897	1 0 4%	2897	2484	2300	79%	93%
Cohort C: Grade 2 (2023)		·		1380	1104	1063	77%	96%

The midline sample was designed to be larger than necessary for the desired statistical power at the endline to account for potential attrition. Concerning the endline target sample, the evaluation partners agreed to include longer assessment tools and the additional Grade 2 cohort, resulting in time constraints on the number of assessments that could be completed in each school in a day. While every attempt was made to identify and reassess all learners assessed at midline, some learners who were present could not be reassessed due to this

time trade-off. Approximately 21% of the learners in each cohort were not reassessed (see Figure 6 for attrition and repetition rates). The main reasons for learners not being assessed, in order of contribution, include transfers to other schools, absenteeism on the day of the assessment, insufficient time to be assessed, and learners refusing to participate or not completing the assessment. While this is a relatively high attrition rate compared to other studies in the EGRS series, regression analysis of attrition found no significant differences in attrition rates between the two coaching treatment groups and the control group for both cohorts, showing that attrition has not affected average cohort results.





Data analysis

Case study and coach shadowing data were analysed using basic thematic analysis with Interpretative Phenomenological Analysis (IPA) coding to identify similarities and differences across teachers, coaches, and schools. The emphasis was on understanding the experiences of those involved in the programme. The EGRP case study report (2024) contains detailed qualitative findings, with key insights reflected in this report.

Descriptive analysis of the school-based respondent surveys (with teachers, DHs, principals, etc.) was done in Tableau. Learner assessment data analysis processes are described in the chapter on learner assessment findings below.

Implementation Fidelity Findings

Implementation fidelity lies at the core of every intervention since the intended impact cannot be achieved when inputs and activities are not completed as planned. Insights into the strengths and weaknesses of EGRP implementation inform our understanding of the final

⁵ Cohort A is Grade 1 in 2021 and Grade 3 in 2023. Cohort B is Grade 2 in 2021 and Grade 4 in 2023.

learning outcomes. They also provide important insights on the conditions for scalable implementation of future interventions.

While in any intervention there may be necessary adjustments to implementation plans as learning occurs, and unintended positive impacts may arise from partial or adapted implementation, the intention of the EGRP was to test a specific intervention design for scaled application, meaning that fidelity and replicability is particularly important. We therefore designed the evaluation methodology to collect extensive fidelity data and describe the fidelity findings in detail.

The fidelity insights described below are based on qualitative and quantitative data collected in different phases throughout the evaluation. Primary data was collected from over 800 respondents through midline and endline surveys, training observation, classroom observations and interviews during case studies and coach shadowing, and key informant interviews. Respondents included teachers, principals, Foundation Phase DHs, expert literacy coaches involved in the programme, implementing agency teams, the DBE, UNICEF and the ZENEX Foundation. Secondary data was sourced from the DBE's monitoring activities and the implementing partner's ongoing monitoring data, although the latter was incomplete. This data supplemented the evaluation's primary findings and offered additional insights into specific indicators, particularly training quality, LTSM distribution and training attendance. A comprehensive understanding of the EGRPs implementation landscape was gained by triangulating insights from these diverse sources.

Figure 7 summarises the extent to which the different aspects of the EGRP theory of change were implemented with fidelity. Each component was assessed based on dosage, coverage and quality and rated to represent how well it was executed:

- Green indicates that the element was executed successfully, and targets were either met or exceeded.
- Amber indicates that that aspect of the ToC was partially successful, with room for improvement.
- **Red** indicates that the component faced significant challenges or was not executed as planned.

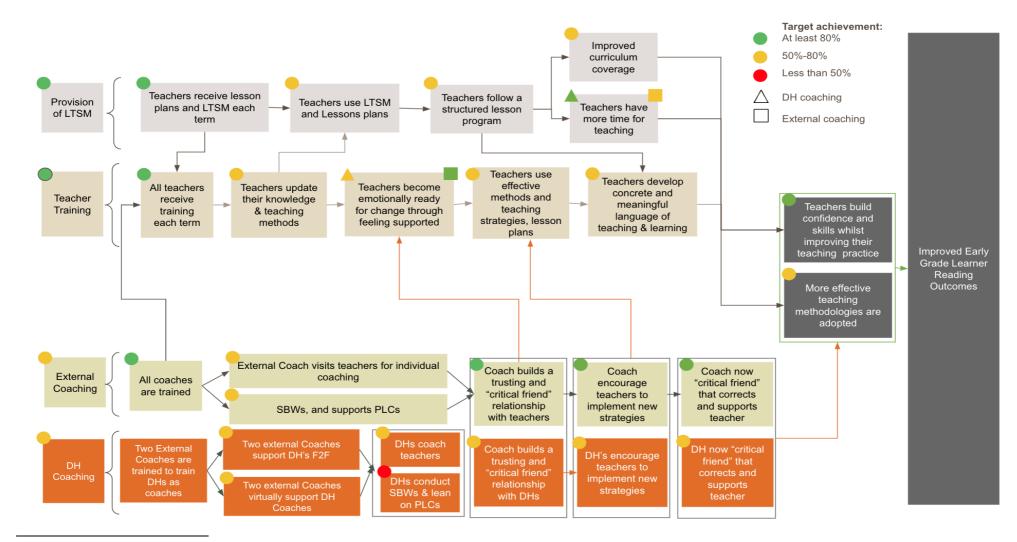


Figure 7: EGRP Theory of Change with Implementation Fidelity and Outcome RAG Rating⁶

⁶ Some elements of the LTSM and teacher training components were observed to have different outcomes depending on the coaching stream. This is reflected by including two RAG symbols on that element, with a triangle for DH coaching and a square for external coaching. Note that since DHs are also teachers, the teacher training included training DHs in the base intervention/structured learning programme.

The subsequent sections of the report describe findings for each element of the Theory of Change in more detail. In this section, we consider 'inputs' and 'outputs' (e.g. were planned tools distributed and activities completed at the required dosage, coverage and quality) and 'immediate outcomes' (e.g. were activities completed in a way that led to the expected behaviour change in participants and what evidence do we have that such behaviour change has occurred).

LTSM

The adaptation and distribution of LTSM was part of the base intervention included for all participating schools. There are two elements of this: lesson plans for the teachers to use in planning and structuring lessons, and printed reading materials for learners and teachers to use in the classroom (including Big Books, Sight Words Flash Cards, Discussion Posters, Phonic Friezes and graded readers in HL and EFAL). The lesson plans form the core of the structured reading programme and so their regular use by teachers is one of the most important impact chains in the intervention design.

An assessment of the quality of LTSM quality was not part of the current evaluation, but the materials were largely adapted from existing lesson plans and reading materials used in previous interventions and there was no indication during this study that there were concerns about their content.

Printed reading materials

Overall, the distribution of printed reading materials was good. Surveyed teachers across all programme schools reported receiving the relevant material in year 1, although it was late in Terms 1 and 2, and all top-up materials were received in Years 2 and 3. In the programme's inaugural year, a delay in the procurement process made it impossible for the prescribed EGRP EFAL reading materials to be produced and printed on time resulting in materials from a prior programme being used in Term 1 only. One large school reported receiving less than half of the required learner materials to implement some methodologies successfully (such as group-guided reading), but other large schools had sufficient materials. Many teachers expressed concerns about the durability of printed materials. By Term 3 of 2023, 13% of teachers indicated that their materials were still in excellent condition, 53% reported that their EFAL and HL materials were not in the best condition but still functional, and the rest said their materials were in poor condition. Wear and tear of printed materials suggests that teachers are using materials during their lessons but also confirms that printed materials must be regularly refreshed to enable ongoing availability for interactive reading practices such as paired and group-guided reading.

Scripted lesson plans and other digital materials on tablets

Similarly, while there were initial challenges with the distribution and use of tablets and the EGRP app in 2021, these were improved in 2022 and 2023. In mid-2021, teachers reported delays in receiving lesson plans on their tablets and case studies revealed that most teachers were not using their EGRP tablets in their classrooms as they were not confident in using

digital lesson plans. The process of updating and uploading app data was improved in subsequent years, resulting in increased app use in 2022 and 2023. 83% of teachers surveyed in 2023 reported that their tablets were still in working order.

The EGRP app's intention was to enable digital monitoring of lesson plan use and, therefore, curriculum coverage. The initial app design did not allow access to the app's back-end metadata, and when data became accessible for 2022 and 2023, it was incomplete. This represents a lost opportunity for linking teacher coaching (both external and DH) closely with digital evidence of lesson plan usage and is an area for improvement in future interventions.

Given the app data's incompleteness, it is impossible to reliably ascertain if lesson plan usage differed by intervention stream. The partial data suggests more regular usage by teachers receiving external coaching compared to the control group or to those who received DH-led coaching. This might reflect better curriculum coverage amongst those who received coaching, though it could merely reflect more compliance with accessing electronic lesson plans prompted by the external coach. The limited 2022 and 2023 app data revealed a concerning overall trend across all treatment groups: that the final two weeks of the curriculum in each term were inadequately covered by teachers. This raises questions about the efficacy of the instructional support mechanisms put in place by DH coaches and external coaches to ensure comprehensive coverage of the curriculum to optimise learning outcomes.

Despite these data uncertainties about the consistency of lesson plan use, the mid-2023 classroom observations in the six case study schools showed a great improvement in actual classroom practice around lesson plans. Compared to 2021 lessons, which were often slow, the evaluation team observed most teachers using the tablets in class, showing confidence in their use, and implementing fast-paced lessons with a wider range of activities as set out in the lesson plans.

Overall, as shown in Figure 7 above, we, therefore, consider the LTSM component of the base intervention to have been implemented well at the level of delivery, but with significant caveats on the extent to which teachers consistently used the lesson plans and implemented the structured learning programme.

Teacher Training

Teacher training is the second element of the EGRP base intervention, complementing the provision of LTSM and scripted lesson plans. The implementation of this component was generally well executed in terms of coverage, dosage, and quality, although some logistical challenges were noted, particularly in the initial phases of the programme.

Teacher training achieved high coverage, with 98% of teachers at participating schools attending at least one training session. However, the training dosage was slightly compromised in 2021, where only 72% of teachers attended all the training sessions (see Table 5 below). The main reasons cited for poor attendance were logistical challenges, such as transport difficulties and scheduling conflicts. In addition, delays and changes to training dates due to administrative issues (e.g. venue availability and transport arrangements) were recurrent throughout the programme. Teachers frequently suggested that training dates be communicated before they plan for the term ahead to avoid conflicts with their existing term plans.

Training attendance in 2022 mirrored the previous year's challenges, but there was a significant improvement in 2023, with over 85% of teachers attending all sessions. Of those who missed sessions, over half received catch-up training. Teachers in the external and DH coaching arms received catch-up training during coach visits, which helped mitigate the impact of missed initial training.

Treatment	2021 (n=371)				2023* (n=309)			
	External Coaching	DH Coaching	Control	Overall	External Coaching	DH Coaching	Control	Overall
Coverage ≥ 100% of teachers attend at least 1 training session	99%	98%	96%	98%	99%	100%	97%	98%
Dosage ≥ 90% of teachers attend all training sessions	81 %	70%	67%	72%	89%	87%	86%	87%
Catch up trained ≥ 95% of teachers who miss training receive catch-up training	63%	55%	41%	51%	70%	60%	47%	58%

Table 5: Training coverage and dosage

*Only includes Term 1 to Term 3 training

Observations from training sessions and teacher survey feedback indicate that the training quality was generally good. Training adhered to the planned content despite logistical setbacks, such as the late loading of app data. However, the delivery style and teacher interaction varied depending on the trainer's experience and preparation. Notably, in 2023, some teachers reported a decline in training quality due to the introduction of a new, less experienced trainer.

The training content covered essential literacy components such as phonics, phonemic awareness, vocabulary, fluency, and comprehension, with varying emphasis across different grades. Specific methodologies, including group guided reading (GGR) and shared reading, were also part of the training, alongside classroom management strategies. In the evaluation's teacher survey, over 95% of teachers found the training sessions very useful.

Despite the high quality of content delivery, the programme lacked a reliable post-training assessment to gauge teachers' understanding and retention of the material, particularly in areas of difficulty. During coach observation and lesson observation, evaluators identified teachers struggling with shared reading and GGR in particular. Although teachers' self-reported survey data indicates high adherence to the use of these methodologies, 2023 classroom observation continued to show teachers struggling with them, with some observed improvement in GGR. Furthermore, a consistent challenge reported by teachers across both survey rounds was managing large classes with students of varying ability levels. This issue points to a need for more targeted support and training in differentiated instruction and classroom management techniques to equip teachers to handle diverse learning needs.

Foundation phase DHs are generally also foundation phase teachers and so were included in the teacher training component of the intervention and exposed to the structured learning programme alongside their colleagues. Since there was generally no process to assess trainees' comprehension of the training content, this was also not assessed for DHs. Given the importance of DHs in the EGRP design, it would be valuable to include such an assessment in future and to plan for additional targeted support in cases where DHs require it.

Coaching

A prerequisite for effective coaching is that coaches are trained. There are three types of coach training in the EGRP model: training of external coaches, specific training for the two external coaches assigned to support the DH coaches, and training for the DHs.

External coach training

In 2021, the evaluation team observed coach training sessions in Term 2 and 3, while for 2022 and 2023 DBE training quality assurance monitoring reports were relied upon. These observations aimed to evaluate the nature, quality and content of the coach training and to assess the effectiveness of the EGRP coaching model. The implementing agency conducted the training sessions with the coach coordinator, coaches, subject advisors, and district coordinators in attendance. The recruited coaches had all received specialised training prior to the EGRP since they had been involved in the RSP project, completed a coaching course, and had an education background either as teachers, trainers or subject advisors. The EGRP external coach training, therefore, mainly focused on the specific pedagogies included in the structured learning programme, assuming extensive prior knowledge of most aspects of literacy teaching and coaching practice.

Coach training sessions were conducted once a term over the three years of the programme. These trainings were intended to prepare coaches to:

- train teachers (all three years)
- coach teachers (all three years)
- train DH coaches (two coaches only as of 2022)

The expected training coverage was achieved, with all coaches attending at least one training session per year. However, the expected coach training dosage, where all coaches attend all coach training sessions, was not met. Given the coaches' importance within the overall EGRP theory of change, differential training exposure and skill levels can adversely affect the rest of the impact chain.

In 2021, one coach was changed in August, and the new coach was only exposed to two training sessions that year. Another coach missed two training sessions. In 2022, coach training attendance data was unavailable for two coaches, but it is known that the expected training dosage was not met as not all coaches attended all four sessions. Two coaches were changed in 2022. For those coaches who missed training or joined the programme later, it is unclear how catch-up training was conducted to ensure that all coaches had the same

knowledge base. This concern was raised by one of the coaches at the end of the first year, stating that they do not learn at the same pace or have the same knowledge base.

In terms of training quality, the evaluation team noted early on that the first coach training sessions mainly focused on preparing coaches to train teachers, with virtually no time spent on how to coach the teachers they were supporting. Considering the crucial methodological differences between training and instructional coaching (as defined in the literature review section above), the focus on training over coaching was a concern. In subsequent training sessions, however, coaching methodologies were visibly integrated. All the training sessions were well-organised with the requisite materials available. Although the engagement of training attendees was very high, and included activities like a mock lesson 'dry run' that gave coaches a chance to demonstrate what they have learnt and to display training and coaching expertise, the training was generally described as "facilitator-centric."

Training for External coaches supporting DHs

The two external coaches who provide support to DH coaches received their own training in August 2022, totalling 9.5 hours. It is unclear what kind of support or specialized training the two dedicated external coaches had received before this, especially in comparison to their external coaching stream counterparts. It is notable that the external coach training took place after the commencement of DH training in April 2022, suggested that the initial DH training was generic coaching training that had not been adapted to the specific DH context. 2022 was meant to be a year where DHs would shadow the external coaches. The training DHs underwent included modules on literacy coaching, integrating coaching with DH planning, classroom culture, a deeper understanding of listening and speaking, knowledge and pedagogy, planning for assessment, and Portfolio of Evidence (POE) review.

The dedicated external coaches also received a 5-hour virtual training session, but the implementing agency's monitoring data does not specify when this occurred in 2022. This session covered topics such as the analysis of pre/post test results, DHs role as a coach, instructional leadership, and building confidence in managing teachers.

The dependence of the EGRP DH coaching model on two individuals to train and support all participating DHs can be seen as a strength or a weakness for implementation at scale. It is a strength to the extent that it may be easier to recruit a small number of skilled individuals to sit at the apex of a cascade capacity building model than to depend on large numbers of variably skilled people. On the other hand, if those key individuals are not extremely skilled, or if there is turn-over in individuals, the impact chain for the entire intervention can be at risk. While there was no evidence to suggest that either of the two external DH-support coaches was unqualified, there was also no evidence that they had been selected out of all the other external coaches due to specific qualities or skills. The implementing agency did not seem to be intentional about whether direct external coaching and DH-support coaching required different skills or traits and what these might be, meaning an opportunity was lost to learn lessons about the external support coach selection and training components of the DH model. If a future scaled model is designed to depend on a similarly small number of individuals, which would be necessary to contain costs, it will be important to define clearly how to select, train and support those key individuals.

DH coach training

According to the programme design, DHs in the 40 DH-coaching-stream schools were to coach teachers in their schools at the beginning of the second year, implying that their preparation for the role should have started in 2021. However, specialised training for DHs in how to be coaches only started in the fourth term of 2021, and the second year of the programme was used for DHs to shadow external coaches (from April 2022). Only from January 2023 onwards did DHs coach teachers on their own, meaning less than 10 months of independent DH coaching before the endline assessment in October 2023. This was a major deviation from the original DH coaching model, potentially impeding the ability to assess the effectiveness of this form of coaching within the evaluation time frame. Research indicates that full implementation of such models typically takes two years or more to yield measurable outcomes (Fixsen, 2005).

96% of DHs surveyed reported that they attended at least one training session and most had received all of the 8 DH training modules by the end of 2023. Data from the Department of Basic Education quality assurance reports in 2023 indicated a 97% engagement rate among DH trainees, with most questions and concerns from trainees being addressed appropriately. The high engagement reflects a strong interest of DHs to ensure they are equipped to take on the role. However, the DBE reported uneven timing of the DH training sessions: they did not occur in Term 4 of 2022 and Terms 2 and 3 of 2023 as planned. To compensate for the missed sessions, 2023 Term 1 training occurred over two days and Term 4 training was extended to three days of which only two took place due to district-level concerns about the feasibility of DHs travelling long distances for three consecutive days. This uneven distribution and overall reduction in training time likely impacted the depth and breadth of training content that could be covered, potentially affecting DHs' preparedness for their coaching roles.

In summary, both coaching streams were compromised from the outset by weaknesses in the coach training processes, especially with regards to the training of DHs.

External vs DH coaching coverage, dosage and quality

External coaching was initiated in all 80 coaching schools in 2021. As described above, from 2022 onward, six coaches continued coaching 40 schools directly while two coaches supported DHs in the 40 schools in the DH coaching stream.

While all teachers in both coaching streams received at least one coaching session each year (representing good coverage), the external coaching intervention consistently failed to meet dosage requirements over the three years. In 2021, only 13% of teachers received the full expected dosage of 12 to 13 coaching visits. According to the endline teacher survey, 69% of teachers in the external coaching stream and only 47% of teachers in the DH coaching stream received the prescribed coaching sessions in 2022. The lower coverage in the DH coaching stream can be attributed to the higher coach to school ratio (1:20) which the original design intended as appropriate for a 'light-touch' DH support role but in 2022 actually required external coaches to be present in schools directly coaching teachers while DHs observed.

In 2023, the coaching dosage declined to an average of 47% in the external coaching stream. Notably, across all three years, some teachers received significantly more visits than prescribed, which compromised the coaching opportunities for others. In 2022, 62% of teachers received more than the 13 prescribed visits. Similarly, in 2023, almost all teachers

who met the dosage requirement received more visits than necessary. While some uneven distribution of coaching attention might reflect appropriate adaptation to teacher needs, with weaker teachers receiving more attention than stronger teachers, there was no evidence of systematic rating of teacher capacity and tracking of teacher improvements based on the additional coaching attention received. An analysis of midline learner results for schools that received higher coaching dosage also did not show any patterns that suggested weaker teachers or schools with greater learning challenges were receiving more attention. For example, had lesson plan use data from the EGRP app been available to coaches and systematically used to target coaching resources and time, differential dosage may have been justified. In the absence of such evidence, the uneven distribution of coaching sessions suggests an important breach in programme fidelity which is likely to have undermined the intended support structure for the use of prescribed programme materials and methodologies, potentially affecting the overall efficacy of the programme.

Regarding the quality of coaching, there were also variations in the quality of engagement between coaches and teachers depending on the coach's level of commitment to the programme and the nature of the relationship built with teachers. External coaches were very competent and teachers welcomed their feedback, except for one who was observed to give inputs that did not accord with teachers' actual practices. The level of commitment varied greatly, however, among DHs acting as internal coaches, as observed through the evaluation case studies. Two DHs were highly motivated - one mature with considerable experience, the other young and passionate about teaching and reading generally - and teachers in both their schools valued their coaching and respected their knowledge and skill. On the other end of the spectrum were two elderly DHs at the cusp of retirement who did not accept the coaching role. In 2021, both these DHs were seen to be committed and effective in their conventional DH roles, but at endline it seems the EGRP expectations of the DHs to be coaches set the schools back and eroded the DHs' commitment to early grade reading. This may be as a result of the programme being introduced as one they had to adopt rather than one they could choose voluntarily.

One of the most important fidelity findings related to the quality of coaching by both external and DH coaches in terms of the expected components of instructional coaching. As discussed in the literature review, instructional coaching is intended to be an individualised relationship that is supportive and developmental rather than compliance and evaluation-driven. While external coaches were consistently observed to be technically competent in the EGRP literacy methodologies, only two of the eight coaches took a developmental approach to their coaching roles in that they assisted teachers to identify knowledge and skills they need to enhance and guiding them in how to build their own individual skills base. The coaching was generally generic, following standard content and methodological steps, and was not differentiated for the needs of a particular teacher.

This standardised approach was passed on to DH coaches, although the DH coaches tended to be more pragmatic and more allowing of innovation than their external coach counterparts. Also important is the level of confidence demonstrated by the DHs, especially those individual DHs or external coaches who took a more developmental approach to their coaching practice by shifting away from a compliance driven approach. Overall, DHs' performance varied, with confident DHs excelling through proactive development and weaker DHs struggling with feedback and preparedness. Confidence emerged as a key differentiator in DH performance.

Despite some positive cases of good coaching practices from DHs, most observed DH coaching was not developmental and did not centre teacher self-reflection and problemsolving in its practice. Where pre-or post-observation conferences were held with teachers, both the external coaches supporting DHs and the DHs dominated these sessions rather than encouraging teachers to reflect on their own practice. DHs tended to focus on compliance with the application of EGRP literacy strategies. Perhaps this expectation for improved practices is premature, considering the delay in DH-led coaching which only effectively began in the final year of the intervention. Implementation evidence in education research suggests that full implementation typically takes 2-3 years or longer to reflect data that evaluation teams can use to assess the success of innovation (Fixsen, et al., 2005).

The combination of limited independent DH coaching time with teachers (late onset and low dosage) and a compliance-driven and standardised rather than individualised developmental approach to coaching suggests that the DH coaching stream did not in fact implement the intended methodology of instructional coaching which requires consistent, intensive, individualised and developmental relationship-building between coach and teacher.

School-based workshops

School-based workshops (SBWs) are a crucial element of the coaching design for both DH and external coaches, intended to be held with multiple teachers after lesson observations as a form of Professional Learning Community (PLC) within each school. However, in 2021, no monitoring data was reported for the SBWs and PLC activities, and triangulated primary data from teacher surveys also indicated that PLC formation and operations were not prioritised.

The inconsistent application of school-based workshops, PLC development, and the generally low coaching dosage across both coaching streams in the first year of EGRP implementation represented a missed opportunity. In the post-Covid-19 school lockdown environment, these interventions were critical levers that could have supported schools and teachers in managing learning losses and classroom challenges related to the pandemic.

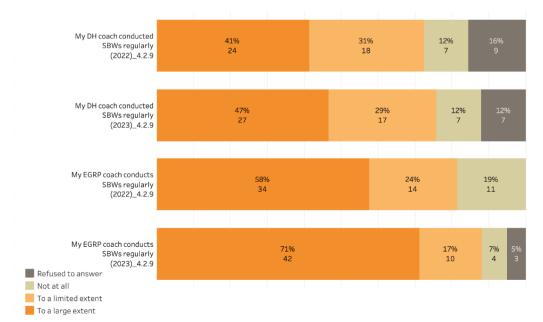


Figure 8: SBW regularity by intervention arm and year (2022 and 2023) (Teacher Survey 2023)

In 2022 and 2023, most external coaches carried out SBWs, with 58% of teachers in the external coaching stream reporting that their coach regularly held SBWs in 2022, increasing to 71% in 2023. Although DHs were present in schools and so could have conducted SBWs with their teachers more easily, they did so less regularly, with 41% of teachers reporting regular SBWs in 2022, which slightly improved to 47% in 2023.

Across both coaching streams, the implementation fell short of the required dosage (85% of visits including workshops) and coverage (all teachers experiencing SBWs). In terms of quality, DH coach SBWs were observed to be mostly dominated by the coach, with teachers remaining passive throughout the workshops. Teachers generally felt that these sessions just reiterated the content of the training sessions and did not add much value, rather than fulfilling their intended purpose of enabling peer support and practical problem solving among teachers as a group. The sessions ranged between 30 and 60 minutes.

The uneven and inadequate application of SBWs posed a significant gap in the programme's implementation, particularly considering the critical role these elements play in reinforcing training, fostering collaborative learning, and addressing ongoing challenges in the classroom.

Outcome-level Findings

The combined application of the LTSM, training and coaching components is intended to result in two key outcomes in the EGRP theory of change:

- Teachers build confidence and skills while improving teaching practice
- More effective teaching methodologies are adopted

These are necessary steps toward achieving the intended impact of improved learner reading performance.

To understand the programme's performance at an outcomes level, primary data sources were utilised, including surveys with teachers and DHs collected in Term 4 of 2021 and 2023, along with classroom observations and coach shadowing activities conducted midyear in both years. In addition, in-depth and semi-structured interviews with teachers, DHs, the eight coaches, and the coach coordinator were conducted in 2021 and 2023. These diverse data sources provided a comprehensive view of the programme's effectiveness. Surveys offered quantitative insights, while classroom observations and coach shadowing provided qualitative context.

Teacher confidence

The coaching theory of change posits that teacher confidence and self-efficacy are enhanced through coaching, enabling teachers to adapt literacy strategies to their contexts. However, the evaluation showed that most DH and external coaches focused more on compliance with EGRP literacy strategies than fostering teacher self-reflection and problem-solving. This limited teacher innovation, though it might not be crucial for improving learner outcomes.

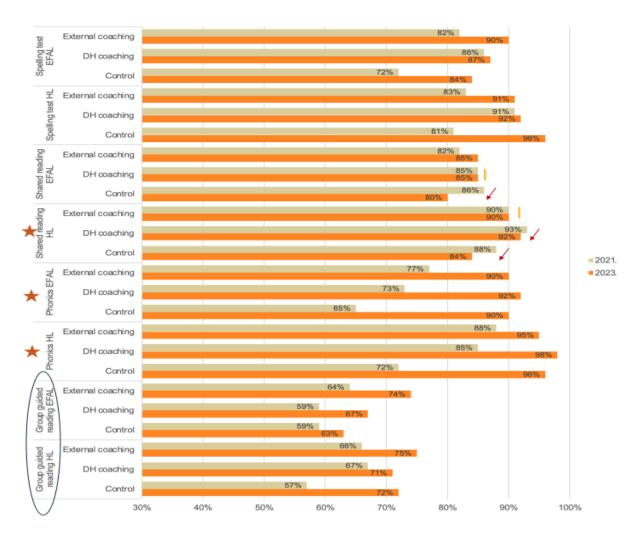
Effective coaching is likely to require a longer period to transition from compliance to innovation and self-efficacy, suggesting extended studies are needed. Despite these challenges, some case studies indicated increased teacher confidence and innovation, particularly with those DH and external coaches who exhibited more developmental coaching practices.

Teachers reported significant changes in teaching practices and classroom environments, attributing these improvements to the EGRP. Figure 9 shows self-reported 2021 and 2023 data on how easy teachers find the implementation of some methodologies and activities in the classroom. Across all the treatment groups, teachers generally reported that it was easier to implement activities in 2023 than in 2021, with the exception of shared reading which teachers in control schools found harder in 2023 than in 2021. The teacher survey data showed no consistent differences across treatment groups, although teachers in control schools started off struggling the most with GGR and phonics and then mostly catching up with the other treatment groups by the endline. This suggests that increased confidence may be due to the lesson plans and training, rather than to reinforcement through either coaching model.

Not surprisingly, teachers across treatment groups were the least confident in their delivery of GGR in both years (see circle in Figure 9). The evaluation team noted that although a handful of teachers had mastered the more challenging methodologies, such as GGR and shared reading, some had not fully grasped how to deliver them. Those who had grasped these also began to innovate and adapt the methodology to their classroom context or personal preferences, such as designing easels, having learners hold up the big book, putting up copies of big book pages on the classroom walls and experimenting with learner seating arrangements. The range of observed innovations in GGR approaches was broader in the schools with DH coaches as the DHs tended to be more pragmatic and less prescriptive in relation to their colleagues than the external coaches.

Figure 9: Teacher-reported ease of implementing activities at midline and endline 7

⁷ The x-axis is truncated for ease of interpretation



Teachers were also asked questions about feeling supported by their school management team (SMT). Despite SMT support not being a central design feature of the EGRP, there were improvements across all the domains (recognition, mentoring and curriculum support, fostering reading culture, modelling of lessons, and observations done by SMT) in all the treatment groups, including the control group. External coaching consistently led to the most substantial changes across domains. DH coaching and the base intervention also had a positive impact but were more modest. Overall, it seems that the base intervention itself had a positive effect on the work of both teachers and the SMT.

Classroom practice

Data on changed classroom practice is based on classroom observations during the 2021 and 2023 case studies in six DH coaching schools and the 2023 coach shadowing in external coaching schools. Evidence from teacher, DH and coach interviews is also considered.

Based on the evaluation team's past experience in assessing classroom teaching quality, it is generally noted that the quality of teaching reading in almost every classroom observed for the EGRP study (DH and external coaching) compares favourably with the best examples in rural and peri-urban schools a decade ago. This is partly due to the abundance of learning and teaching support materials (LTSMs) provided by the project and previous projects. This has resulted in **print-rich environments and reading corners**. However, an important gap is the absence of learner work displayed on classroom walls. This is a common feature of

effective early-grade classes worldwide. There were no observable differences between the two coaching streams on this indicator.

A more essential long-term positive trend is that teachers observed in 2023 showed greater understanding of how learners progress through the various stages of learning to read. This has had a profound impact on the way they teach, especially in Grade 3, where in the past teachers too often focused on teaching letter and word sounds as they did not know how to teach learners to turn these words into sentences and paragraphs. **Lessons are now fastpaced with a variety of activities**, which teachers ascribe to their use of the scripted lesson plans. Teachers also expressed much less frustration with fitting the different components into a lesson compared with their feedback in the midline research. Two caveats to the benefits of these changed classroom practices are that a) some teachers feel that the fast timing further disadvantages slower learners, and b) classroom observations still showed a general lack of teacher-learner interactions in classrooms.

EGRP protocols suggest seating learners in their ability groups to facilitate the differentiation of tasks. This was increasingly observed at endline, although Covid-19 social distancing protocols may have been the reason for limited application at midline. The advantage of learners being seated in this way was evident when GGR was conducted because teachers could provide different occupational tasks to learners based on their skill levels. This is a relatively high-level skill for teachers to master. One observed full-service school kept its standard seating protocol, grouping weaker and stronger learners together to allow stronger learners to assist weaker ones. It was positive to see that the external coach did not attempt to change this deferring to the school's specific context.

Overall in schools where classroom observations were conducted, the teachers were **on track with curriculum coverage** at the endline, and only one school was a week behind on the curriculum tracker. This was an improvement on midline observations and indicates that most schools have adapted to the expected pace of curriculum coverage. However, as highlighted earlier, the limited EGRP app data still indicates that many teachers did not complete the last two weeks of the curriculum each term in 2023.

There were no observed differences in classroom practice between the two coaching arms.

It was expected that if teachers used the scripted lesson plans, the time they spent preparing for lessons and other administrative tasks would be lower. Self-reported survey data indicates teachers spent less time preparing lessons across all three treatment groups. It was assumed that this time would be reallocated to teaching; however, only the DH coaching teachers reported an increase in teaching time, which may suggest that teachers did their lesson preparation outside of their school times.

Enabling and Constraining Factors in DH Coaching Practice

Observations from baseline and endline case studies, coach interviews, and DH surveys reveal interesting insights into DHs' constraints and opportunities in relation to the coaching role. Three specific system-level enabling factors for DH coaching, which could become barriers if ignored, emerged from the evaluation: time constraints, DH succession planning, and DH recruitment and promotion.

Time Constraints: At the beginning of the EGRP, time constraints for DHs were anticipated. It was assumed that their administrative and supervisory duties could be adjusted to include coaching. However, DHs have full teaching loads in addition to their administrative duties, leaving little time for coaching tasks. During classroom observations and DH interviews, it was found that DHs with Education Assistants (EAs), often present in schools as part of the separate Presidential Youth Employment Initiative (PYEI), used them to supervise classes while they conducted coaching, thus freeing up the necessary time. Although the EAs were not part of the EGRP design, their presence in many schools fortuitously identified a mechanism through which the DH time constraint could be addressed. While using largely untrained EAs to 'babysit' DH classes while the DH coaches other teachers may have unintended negative consequences for the learners in DH-taught classes, the training of EAs and their incorporation into structured learning programmes, especially for foundational literacy, is steadily improving in South Africa (see Moyo & Polzer Ngwato 2024) and so incorporating EAs into the system may be an essential ingredient to freeing up DHs' time for coaching.

Succession Planning: Managing DHs approaching retirement is a critical constraint. If the DH coaching model is scaled, an effective succession plan must be implemented. This involves strategies for engaging near-retirement DHs to either commit to the coaching role or pass it on to colleagues. Advance planning for transferring the coaching role when an experienced DH coach retires is also necessary.

Recruitment and Promotion: Scaling the DH model requires integrating coaching skills into recruitment and promotion procedures, unlike the current system of promotion based on seniority. This might be challenging given existing practices in managing DH succession and promotion by schools, education districts, and teacher unions, but discussions should explore ways to incorporate coaching skills into these processes.

Impact-Level Findings (Learner Assessments)

Learner Results against Reading Benchmarks⁸

Before comparing learner reading outcomes across the three treatment groups, we describe the basic reading fluency skills measured in the overall midline and endline samples against the DBE oral reading fluency benchmarks for each grade.⁹

In the 2021 midline assessment, learner performance in both Grade 1 and Grade 2 was very poor in HL and EFAL:

- **Grade 1** (HL benchmark:40 letters per minute): 17% of learners met or exceeded the benchmark and 14% could not sound out a single letter. 82% could not read a single word in their HL.
- **Grade 2** (HL benchmark: 40 oral reading fluency (ORF) correct words per minute(cwpm): 15% met or exceeded the benchmark and 59% could not read a single word.

⁸ Setswana HL and EFAL Benchmarking EGR skills in SA Technical report <u>https://pdf.usaid.gov/pdf_docs/PA00ZFC5.pdf</u>

⁹ This analysis is based on the consolidated learner results across intervention streams for matched learners in each cohort. Cohort A is 2289 learners, Cohort B is 2300 learners and Cohort C is 2300 Grade 2 learners in 2021 and 1063 Grade 2 learners in 2023.

• **Grade 2** (EFAL benchmark: 30 ORF cwpm): 9% met or exceeded the benchmark and 74% failed to read a single word.

At the endline, we see an overall improvement in home language reading in Grade 2 HL, with 35% of learners achieving the word reading fluency benchmark and only 32% unable to read a single word. EFAL ORF was not repeated in the endline Grade 2 assessment. This Grade 2 HL improvement from 2021 to 2023 probably reflects a general post-Covid-19 reading recovery rather than being attributable to the EGRP intervention.

Grade 3 and 4 endline assessments included two ORF HL subtasks and one ORF in EFAL. Results show some improvement in benchmark achievement compared to the midline results for the same cohort, but it is unclear how much of this is due to natural maturation effects.

- **Grade 3** (HL benchmark: 60 cwpm): for the first ORF, 32% met the benchmark (18% zero correct), and for the second, 40% met the benchmark (17% zero correct).
- Grade 3 (EFAL benchmark: 50 cwpm): 36% met the benchmark (22% zero correct).
- **Grade 4** (EFAL benchmark: 70 cwpm): 23% of learners met the benchmark (33% zero correct).

Grade 4 HL benchmarks are not yet available.

The large percentage of Grade 4 learners who could not read one word (33%), and the fact that this is a larger percentage than the Grade 3 group, may be due to Covid-19 learning backlogs that were never caught up, since the Grade 4 (2023) cohort missed all of Grade 1 and most of Grade 2 during Covid when the foundations and reading should have been laid.

These findings are summarised in Figure 10 which shows the general trend of increasing benchmark achievement and the reduction in non-reading from 2021 to 2023 within each cohort. The increased zero-score between Grade 1 in 2021 and Grade 3 in 2023 for Cohort A is because Grade 1 measures letter recognition while Grade 3 measures word reading. Overall, however, benchmark achievement in 2023 remains low (36% and below).

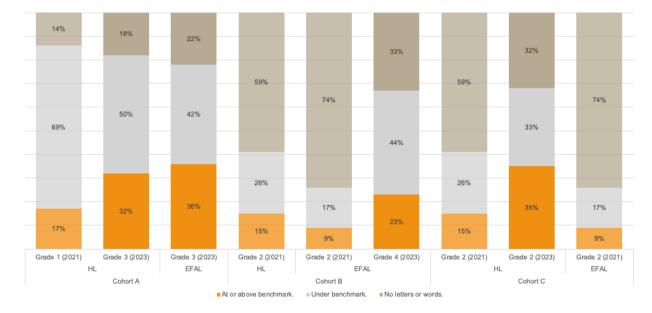
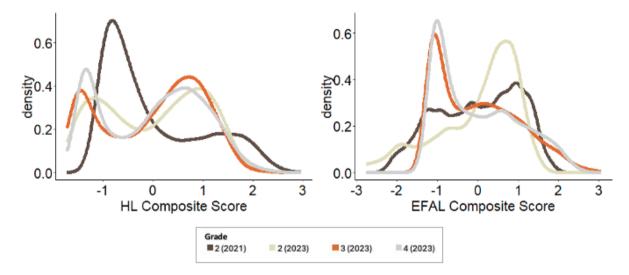


Figure 10: Overall learner performance in Oral Reading Fluency against reading benchmarks by Cohort, Grade and Language

A density plot provides a descriptive analysis of the distribution of composite learner scores¹⁰ for HL and EFAL and shows the overall pattern of learner reading skills within a Grade (combining all results across intervention streams). As shown in Figure 11, the distribution for HL is bimodal to varying degrees for all Grades, meaning that a portion of the class has very low reading skills (below -1 in the standardised composite score distribution), while another group is reading at acceptable levels (around 1 and above), with few learners in between. The Grade 2 (2021) pattern is more skewed to lower reading ability than the 2023 grades 2, 3 and 4, reflecting a general improvement in reading ability between 2021 and 2023. When comparing the 2021 and 2023 Grade 2 results we see how the above finding on improved benchmarks achievement is reflected as a positive shift in the overall distribution of learning. Despite this improvement, the 2023 Grade 2, 3 and 4 HL distributions still show around 40% of learners achieving at the low end of the score range.





Studies have documented this bimodal distribution in early grade reading performance in several Sub-Saharan African countries, reflecting the stark differences in reading proficiency levels within the same classrooms and schools. While some learners are making significant progress, a large portion are 'behind the curve' for grade-level skill expectations, meaning that they either require concentrated remedial attention or remain at risk of falling ever further behind due to a lack of foundational skills. This bimodal distribution therefore places significant pressure on teachers, who are essentially teaching one class, using a curriculum designed for one ability continuum, while there are actually two distinct ability levels (or 'grades') within the same class.

For EFAL, the results are more normally distributed rather than bimodal, with a spread across performance levels in 2021 Grade 2, a skew towards positive results for Grade 2s in 2023 and a skew towards low performance for Grades 3 and 4. This suggests a continued need for intensive catch-up support to Grade 3 and 4 learners (2025's Grades 4 and 5) but also offers hope that the 2023 Grade 2s have substantially recovered from (or did not initially acquire) Covid backlogs.

¹⁰ The construction of the composite learner score through principal component analysis is described below.

Comparison of Intervention Streams

Analysis of learner assessment results was conducted in R and included the following processes¹¹:

- While the comparability of the treatment groups had been confirmed at the midline, further balance tests were conducted to ensure comparability at the endline. Based on these, learner gender and age were included in the intervention comparison regressions as controls.
- As the basis for the intervention comparison regressions, two aggregate performance scores were generated for each learner through principal component analysis (PCA)¹²: one for HL and one for EFAL. Table 3 above shows the subtests included in each PCA. The first principal component explains over 70% of the variation.
- Before inclusion in the PCA, all sub-tests were tested for floor and ceiling effects. Only the Oral Reading Fluency (ORF) subtests were found to have ceiling effects at the three-minute cut-off-point but none at the one-minute point and so were included in the PCA at one minute, which accords with the correct words per minute (cwpm) ORF subtests used in EGRS I and II.
- All cohort averages include learners who have repeated a grade, therefore showing the full spectrum of learner abilities that started with that cohort in 2021.

Depende	ent variable: E	ach Language	Composite Sc	ore, OLS Clus	stered Standar	d Errors
	Grade 2, Wave 2 COHORT C (NEW) Grade 2 in 2023		Grade 3 COHORT A Grade 3 in 2023		Grade 4 COHORT B Grade 4 in 2023	
	HL	EFAL	HL	EFAL	HL	EFAL
	0.255***	0.323***	0.128	0.175**	0.068	0.064
	(0.088)	(0.090)	(0.081)	(0.081)	(0.077)	(0.082)
	0.090	0.038	0.046	0.011	0.029	0.014
	(0.105)	(0.096)	(0.074)	(0.074)	(0.068)	(0.068)
Control mean	-0.09	-0.08	-0.05	-0.05	-0.02	-0.02
Observations	1,057	1,057	2,249	2,249	2,260	2,260
R ²	0.106	0.089	0.125	0.093	0.101	0.094
Adjusted R ²	0.094	0.076	0.119	0.087	0.095	0.088

Home Language and EFAL Composite Scores

Analyses of composite Home Language and EFAL scores show that external coaching had a positive and significant effect on Grade 2 HL and EFAL scores and on Grade 3 EFAL scores compared to the control group. The effect size for Grade 2 is substantial, indicating a notable improvement. Furthermore, the effect for EFAL was larger than for HL.

Table 6: Home Language and English as a First Additional Language Regression Results¹³

¹¹ Further detail will be included in the full technical report

¹² Principal component analysis (PCA) was constructed using correlation matrices with standardised means of zero and standard deviations of 1.

¹³ In this table, numbers represent standard deviations (SD) and numbers in brackets are standard errors (SE). OLS Regressions are reported with clustered standard errors at the school level for the HL composite score results, which were run separately from the EFAL results. This table combines both outputs for readability. The average means for the control group in each cohort is included for reference. All the composite scores were normed to a standard deviation of 1 and a mean of 0 and vary between -2 and +2.

Note: All regressions include individual, strata and district controls. Statistical significance is indicated as follows *p<0.1 **p<0.05 ***p<0.01

Based on an analysis of 130 RCTs on improving education outcomes in low- and middleincome countries, Evans and Yuan (2020) found a median effect size of 0.10 standard deviations for successful interventions with 0.38 SDs being the 90th percentile. For large studies with more than 5000 learners (like the EGRP) generally only achieving 0.05 SDs. This means that the EGRP's effect sizes of 0.255 and 0.323 for external coaching on Grade 2 HL and EFAL, respectively, are extremely high in international comparison.

Translating the standard deviations into additional months of learning in the South African context, this means that at endline Grade 2 learners in the external coaching stream received 10.2 additional months of learning (just under a year) in HL, compared to Grade 2s in control school HL classrooms (based on Spaull 2015). They also received just over a year of additional learning in EFAL. Grade 3 learners in the external coaching stream had received about half a year (7 months) of additional learning in EFAL. This additional learning is compared to control schools that had received the base intervention of LTSM and teacher training, which our qualitative findings show us was likely to have had a positive effect on learning (as has also been confirmed by previous studies). The cumulative effect of the base intervention plus the external coaching effect is therefore substantial when compared with 'business as usual' schools without any intervention.

Grade	Language	Effect Size	Years Gained	Months Gained
Grade 2	HL	0.255	0.85	10.2 months
Grade 2	EFAL	0.323	1.08	12.9 months
Grade 3	EFAL	0.175	0.58	7 months

Table 7: Significant Regi	ression Results translated i	into months of additional learning ¹⁴
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The regressions also show that the effect of external coaching was positive for Grade 3 HL and both Grade 4 languages, but it was not significantly different from control schools. The Grade 4 effect size for the external coaching stream is also smaller than for Grades 2 and 3, which may reflect a tapering-off effect given that the intervention did not include Grade 4. A separate analysis for Grade 3 HL results excluding repeaters¹⁵ shows a positive and significant effect for the external coaching stream, but this overestimates the intervention impact by excluding weaker learners.

DH coaching outcomes were not found to be significantly different from control group outcomes at any Grade level or in any language, and the effect sizes, while positive, were small across the board (from 0.011 in Grade 3 EFAL to 0.09 in Grade 2 HL).

¹⁴ This calculation is based on Spaull's (2015) estimates that 0.3 standard deviations represent one year of learning (<u>https://nicspaull.com/wp-content/uploads/2011/04/spaull-viljoen-2015-starting-behind-and-staying-behind-ijed.pdf</u>).

¹⁵ Repeaters are learners who were in Grade 1 in 2021 and were found in Grade 2 in 2023 but were assessed using the Grade 3 (cohort A) assessment tool in 2023

Regressions were conducted for each HL sub-test that makes up the composite score and the results supported the composite score results for each cohort. All Grade 2 HL subtests were significant for external coaching and none for DH coaching. For Grade 3 HL, CCDK, ORF 1, ORF 1 comprehension and ORF 2 were significant but only at the p<0.1 level, with no effect for DH coaching. For Grade 4 HL, neither external nor DH coaching showed any significant effects for any of the subtests.

Distribution of Impact by Learner Performance

Quantile regressions were conducted for Grades 2, 3, and 4 at the endline to determine if the programme had differential effects on learners with varying performance levels. The differences across the performance distribution were negligible for DH coaching across all the grades and languages. This was also the case for external coaching in Grade 3 EFAL and Grade 4s in both languages.

Among Grade 2 learners in HL, the effect of external coaching was positive (above zero standard deviations) across the entire distribution of learners, but it was especially positive for lower-mid-range learners. As shown in Figure 12, learners between the 20th and 60th quantile benefited more than the average for Grade 2 learners (represented by the solid red line in the graph). Compared to the average 10.2 months of learning gains compared to controls (0.255 standard deviations), this group of lower-mid-range performing learners gained up to 18 months of HL learning (0.45 standard deviations).

ø 6 ŵ ö 4 e, ö 2 ö 5 0 ö 0.2 0.8 0.4 0.6

Figure 12: External Coaching Grade 2 HL quantile plot ¹⁶

¹⁶ The x-axis represents the distribution of learner performance (using the composite HL PCA score) and the yaxis is standard deviations from the control group. The red solid line represents the overall average SD while the broken red lines represent the upper and lower bounds of the 95% confidence interval around the average. The black dotted line represents the standard deviations from the control group for each segment of the Grade 2 performance distribution. The black dotted line above the red dotted line shows the learners who gained significantly more than the average for the Grade.

Interpretation of Impact Results

Two key questions emerge from the impact results:

- Why was DH coaching not found to be effective, compared to the control group?
- What explains the positive effects of external coaching on Grade 2 but not on Grades 3 (HL) and 4 (both languages), as expected based on previous studies?

In interpreting the comparative results for external and DH coaching, two important factors must be considered: the nature of the 'control' schools with which the coaching schools are compared, and the post-Covid-19 context.

The EGRP 'control' schools received an extensive base intervention (LTSM and teacher training). Our qualitative results confirmed that the lesson plans and training led to improved classroom practice, which is likely to translate into improvements in learner outcomes compared to 'business as usual' schools without such inputs, as shown in past studies. The learners in both coaching streams were therefore compared with learners who had probably already achieved some level of improved reading outcomes, although, since no true baseline data was collected and no 'business as usual' schools were included, the evaluation design did not allow the scale of improvement to be measured. The results therefore do not mean that DH schools did not see improved learner reading results over the course of the intervention, but simply that these improvements were not greater than those achieved by the schools exposed only to the base intervention.

We interpret the lack of additional DH coaching effects, compared to controls, based on the following findings on the implementation of the DH coaching intervention:

- Learners were exposed to very limited dosage of DH coaching and for a short period of time. After exposure to external coaching in year 1 (along with the external coaching stream), coaching exposure was reduced in year 2 (since external coaches were still largely doing the coaching but at a lower coach to school ratio). DH coaching only commenced at the beginning of year 3. Previous studies have posited that at least two years of exposure to a coaching intervention is required to observe effects (Fixsen, 2005).
- DH coaching quality was highly variable: case studies and coach shadowing showed that DH coaching quality depended on the level of commitment by individual DHs. Furthermore, DHs training was not consistently timed, with most training sessions taking place late in 2023. While variation in motivation and skill will always be part of the schooling system, and so is built into any similar intervention at scale, it may have reduced the average efficacy of the approach for this study, especially when coupled with the short implementation period.
- **DH coaching was not 'instructional'** in that it was not intensive, individualised and developmental but rather followed the lead of the external coaches (as guided by the implementing agency's overall approach to coaching) in using a standardised, coach-led (not teacher self-reflection led), compliance-driven approach.

This interpretation implies that DH coaching might be effective if implemented

- for a longer period of time,
- with processes in place to increase consistent DH acceptance and adoption of the coaching role (see recommendations below), and

• with an adaptation to the coaching approach to include greater emphasis on the instructional (individualised, developmental) aspects over compliance with the use of specific pedagogies and standardised classroom methodologies.

When considering reasons for the observed positive effect of external coaching for Grade 2 (cohort C) but less for Grades 3 (cohort A) and 4 (cohort B), we must consider the combination of the post-Covid-19 context with the differential intervention exposure of each of the intervention cohorts (as described in the section on Evaluation Design above). To recap, cohort A experienced three years of the intervention (Grade 1 in 2021, Grade 2 in 2022 and Grade 3 in 2023) and were affected significantly by Covid-19 restrictions on implementation and general learning in 2021, as well as being disadvantaged by a lack of Grade R learning in 2020. Cohort B experienced two years of the intervention (Grade 2 in 2021, Grade 3 in 2022) while also being affected by cumulative backlogs from a Covid-era Grade 1 (2020) and Grade 2 (2021). By the end of 2023 when they were reassessed, they had spent a year in Grade 4 with teachers who had not been included in the intervention, resulting in the possibility of an additional 'fade out' effect on learning outcomes. Cohort C, the 'new wave' of Grade 2 learners assessed in 2023, experienced two years of intervention (Grade 1 in 2022 and Grade 2 in 2023) without Covid-19 effects or fade-out effects.

Given this context, cohorts A and B both had strong mitigating factors against measurable overall learning improvements: for cohort A, the cumulative Covid-19 effect of 2020 learning backlogs plus limited learning in 2021, and for cohort B, the fade-out effect of 2023. In contrast, cohort C experienced entirely post-Covid-19 primary schooling and benefited from the more effective years of intervention implementation (2022 and 2023). These cohort effects apply across all treatment groups, and also made it more challenging to effectively implement the coaching intervention which might have reversed these Covid-19 learning losses. It is our view that the external coaching was not implemented with enough dosage or quality, and did not include specific reinforcing methodologies like regular school-based workshops, and therefore could not pull the external coaching schools in cohorts A and B out of the cumulative Covid backlogs hole.

Furthermore, there were implementation challenges with the external coaching stream that mirror some of the challenges experienced with DH coaching, including insufficient dosage and uneven distribution of coaching dosage across teachers, and a lack of instructional coaching practice (or the presence of compliance-driven coaching practice). These may have contributed to lower than expected efficacy of the external coaching intervention in Grade 3 (HL) and Grade 4.

A further reason for stronger Grade 2 effects of external coaching may lie in the way the pedagogies core to the Structured Learning Programme were implemented. The CAPS approach to reading is based on cumulative application of lower order skills (such as phonics and phonemic awareness, letter sound recognition and word reading) and higher order skills (such as oral reading fluency and comprehension). The Grade 2 curriculum focuses more strongly on the lower order skills (letter sounds and word reading), while Grades 3 and 4 require the higher order skills to be in place. This skills progression in the curriculum is also reflected in the subtasks of each grade's EGRA assessment tools. While classroom observations and teacher surveys consistently found that teacher skills in the lower order skills had been improved (probably through a combination of the lesson plans and teacher training but possibly reinforced through external coaching), the pedagogies intended to build higher

order skills were consistently weaker. Shared reading and especially group guided reading were generally weakly implemented in the classrooms, and neither of the coaching modalities, although intended to improve these methods, seemed to be effective in doing so. If the intervention was therefore more effective in improving lower order reading skills than in improving higher order skills, it is logical that a greater effect would be seen at Grade 2 than in the higher grades.

In summary, and taking the quintile regression results into account, the EGRP external coaching intervention as implemented substantially benefited younger (Grade 2) learners who had not experienced substantial Covid-19 learning losses. Among these, lower-to-mid-range performing learners benefited even more. This is likely to have a lasting effect on those Grade 2 learners as they pass through the rest of the education system with improved reading fundamentals in both HL and EFAL. The larger improvement among lower-to-mid-range performers is progressive and contributes to addressing the challenge of early learning backlogs. However, whether due to contextual factors such as Covid or implementation factors such as coaching approach, the EGRP could not confirm the overall (across Grade 3 languages) and lasting (to Grade 4) efficacy of external coaching. It did not quantitatively show any top-up benefits of DH coaching in comparison with a basic Structured Learning Programme intervention.

The viability of the DH model for application at scale

Despite the lack of measurable impact, the evaluation did find qualitative reasons to believe that DH coaching may, in principle, be a viable option for internalising coaching within the public education system. This is because some of the barriers to viability that were originally predicted were not found to be as strong as expected. These expected barriers related to time and the DH-teacher relationship.

Time Constraints: as noted in the section on enabling & constraining factors for DH coaching, the evaluation confirmed that DHs have full teaching and administrative loads, leaving little time for coaching tasks and specifically for observing teachers in the classroom. However, the study also found that DHs with PYEI Education Assistants (EAs) used them to supervise classes while they conducted coaching. Incorporating EAs into a DH coaching intervention design may therefore effectively address this constraint. The suggests that instead of a 'triple cocktail' of LTSM, training and coaching, a 'quadruple cocktail' of LTSM, training, coaching and Education Assistants may be required.

While the system-wide introduction and maintenance of EAs introduces an additional cost factor to the scaled-up response, this may be lower than (or cumulatively equivalent to) the cost of professional external coaches, but easier to staff (given that EAs require much lower previous experience and qualification levels) and having higher positive 'externalities' beyond the education system (e.g. large-scale youth employment and work experience), making it easier to fund within a combination of government and (potentially) public-private partnership systems.

 DH-teacher relationship: an initial concern for the design of the DH coaching model was whether DHs would find it structurally difficult to fulfil both quality control/evaluative roles (as set out in their primary DH duties to monitor curriculum coverage and similar functions) and the more developmental coaching role. While this evaluation found that DHs did indeed largely apply a compliance approach to coaching, this was not because they were 'stuck in their ways' or faced pressure and incentives from other parts of the education system (i.e. SMT or district demands), but rather because this was the model taught to them by the external coaches and the implementing agency. In fact, some highly motivated DHs took on the coaching role with enthusiasm and skill, including being flexible and innovative in supporting their teachers. This suggests that, in principle, were a more developmental coaching model to be presented to DHs, with strong initial external modelling and support, it may well be adopted by a sufficiently large proportion of DHs to be effective. The coaching approach therefore becomes a question of implementation quality rather than a question of design barriers.

Overall, the mixed methods evaluation findings suggest that both external and DH coaching models seem to have equivalent pathways and classroom practice outcomes. Both models depend to a large extent on similar enabling factors: supportive school managers who prioritise foundation phase literacy teaching, committed teachers who accept the teaching strategies and utilise the materials provided, and individual commitment by coaches (whether DHs or external) to their roles.

In addition to the EA discussed above, a key structural consideration that is specific to DH coaching relates to the appropriate and continuous selection of DHs for the coaching role. This consideration effects both DH recruitment/promotion and succession planning.

- DH Recruitment/Promotion: in contrast to external coaches, who are specifically hired based on their coaching skills, DHs are currently promoted into their positions for a range of factors, mostly not related to coaching ability. However, should coaching become a core element of the DH job description, the intentional consideration of coaching-related skills and personality traits would need to be included in the recruitment and promotion process. It is understood that changing the 'rules' of both succession and promotion may be structurally challenging, given how schools, education districts and teacher unions currently manage DH succession and promotion, but discussions should be held about options for integrating coaching skills and role descriptions into these processes.
- Succession planning: similarly, once DHs are trained as coaches, the pro-active management of DH succession becomes an important element of system-wide adoption, with clear ways of engaging near-retirement DHs to either commit to the coaching role or pass it on to other colleagues as well as planning in advance for how the coaching role is passed on when an experienced DH coach retires.

Finally, while Subject Advisors and District Officials were included in the EGRP design through consultation on the lesson plans and some inclusion in training sessions, their overall roles in the DH coaching processes are not clear.

We therefore conclude that DH coaching may be a viable means of integrating coaching into the public schooling system at scale where the following are in place:

- 1. Recognition of the coaching role of DHs by the provincial department, with concomitant adaptations to promotion/selection/succession policies & processes;
- 2. Careful selection of the DH coach which may, in the transition period from the current DH cohort to a future 'coaching-enabled' DH cohort, mean bypassing the existing DH and appointing a new DH who is committed to the role;
- Education Assistants with sufficient training in the same structured learning programme utilised by the DH and teachers to support DHs and enable them to have time to observe and support teachers;
- 4. A curriculum coverage and lesson plan adherence data tool which tracks teacher use of the structured learning programme, provides DHs (and external support personnel) with

real-time, easy-to-interpret evidence, and therefore enables targeted prioritisation of coaching time to teachers with the most severe backlogs;

- 5. Sufficient regular DH coach training, structued as continuous professional development;
- Effective external coach support for the DH coach, with higher initial support dosage that tapers off to a lower dosage once the DH has shown evidence of reaching a level of coaching competency;
- 7. A longer period of support for the DH coach, including DH training and external coaching support.

Any future assessment of the effectiveness of DH coaching on learner outcomes would need to have the following characteristics to allow for reliable impact measurement:

- Separate the process for testing 'system internal' DH coaching implementation viability (i.e. can the conditions under which DHs work in the public schooling system be adapted to include effective coaching responsibilities) from testing 'system external' support requirements (i.e. the costs and levels of implementation capacity required from external actors to provide the coaching training and coaching support). Further, the external support capacities for coaching support should be institutionally distinct from the external capacities for LTSM and teacher training.
- 2. Include a real baseline assessment of both learner outcomes and teaching practices so that change over time can be measured at a school-by-school level;
- 3. Set out clearly defined measures based on which effective DH coaching practice will be measured so that the DH cohort can be categorised into high and low fidelity and quality and relative learner impacts can be judged accordingly;
- 4. Ensure a consistent support package to be in place (i.e. Education Assistants, external training and external coaching support for the DHs);
- 5. Allow at least two full years of DH coaching to be in place before the endline assessment.

Conclusions

The EGRP was designed to test whether DH coaching could achieve similar improvements in learner outcomes as external coaching had achieved in previous studies. This could not be shown at an impact level, but rather than being a design fault this may be due to contextual factors such as Covid-19, and implementation constraints such as placing external implementation responsibility on a single agency, and the amount of time spent on the coaching model.

By tracking implementation fidelity and outcomes through a variety of methodologies, the study suggests that DH coaching may be a viable model for integrating coaching into the public education system at scale, if specific design factors are considered.

The study also shows that external coaching, as implemented in the current intervention, was confirmed to be highly effective in conducive learning contexts such as 'normal' post-Covid learning and teaching. However, it could not reverse the adverse effects of Covid-19 learning backlogs for learner cohorts who had been exposed to two years of Covid-era learning losses.

Recommendations

Recommendations on the base intervention (LTSM & teacher training):

- Continue development of the EGRP app to enable DHs and external coaches to continuously monitor teacher use of lesson plans through dashboards and automated feedback. This can strengthen the linkage between coaching and curriculum coverage and enable the targeting of teachers who are falling behind.
- For teacher training, introduce post-training assessments to gauge teachers' understanding of the material, particularly in relation to challenging methodologies such as shared reading and GGR. Training can also focus more on differentiated instruction and classroom management techniques to equip teachers to handle diverse learning needs.

Recommendations on Coaching (all models):

- When planning an intervention at scale, intervention protocols need a certain level of standardisation. However, for a coaching intervention, this standard process should focus on following steps that allow for adaptation to each school's and teacher's needs, which may include variation in dosage as well as content, so that weaker teachers receive more support than teachers who are already strong.
- Train coaches to engage with teachers about learners' understanding of the lesson content and whether the lesson is effectively building on earlier lessons and skills learned in those lessons, in addition to offering practice and feedback on the application of specific literacy strategies in the classroom.
- Encourage a more tailored and developmental approach rather than a one-size-fits-all coaching model.
- Clarify the design of school-based workshops so that they fulfil the role of peer learning and do not repeat content and interactions covered in other parts of the programme. They should emphasise the importance of interactive sessions and teacher engagement.

Recommendations on School- and System-level Enabling Factors for DH Coaching:

- Consider the processes through which DHs are informed about/recruited into a new coaching role to manage possible rejection of the role based on feelings of not having been consulted or not receiving the required support. This may be especially important for older DHs or those close to retirement
- Consider adaptations to standard DH promotion and succession processes to take coaching potential and skills into account
- Integrate Education Assistants into the design of DH coaching models

Recommendations on Large-scale Intervention Implementation Design:

• The 'triple cocktail' (or, as recommended, the 'quadruple cocktail') requires a wide range of distinct implementation skills, from materials production to app design, and from training to coaching. These skills are rarely found to be equally strong within one implementing agency. In any case, a stable system-wide implementation capacity would mean that impact within any part of the system does not depend on a few individuals or one agency. We therefore recommend that future studies spread implementation capacity across a consortium of implementing agencies, as was the case in previous EGRS, rather than tasking a single agency with the full spectrum of implementation tasks.

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